

Phone Service:

QWEST (Century Link) – Emergency Medical Certificates

1-800-416-4190

- Call to set up a payment plan due to a medical emergency
- Phone must be disconnected or about to be disconnected
- Emergency Medical certificate will allow phone to be connected for 30 days. Can use twice/year.
- Qwest will fax Emergency Medical Certificate directly to a doctor or prescribing nurse to sign – Contact Navigation for fax number to your prescriber
- Help if non-English or Spanish speaking: 1-866-583-1531

Federal Lifeline Program

www.fcc.gov/lifeline

- To apply, contact telephone carrier directly.
- To qualify, income must be at or below 135% of federal poverty guideline, or participate in Medicaid, Food Stamps, SSI, Section 8, LEAP, TANF, Free Lunch Program, Bureau of Indian Affairs General Assistance, Tribally-Administered TANF, or Food Distribution Programs on Indian Reservations (FDPIR).
- Only one Lifeline discount may be received per household. Discount may be received on landline or wireless service, but not both.

Assurance Wireless (Lifeline Cell Phone Service Provider)

1-888-898-4888

<http://www.assurancewireless.com/Public/MorePrograms.aspx>

- Free phone, 250 free voice minutes and 250 free texts each month (can add additional minutes and texts for a fee)
- Apply online, by mail or by phone
- May be eligible if you receive Old Age Pension, Aid to the Blind, Supplemental Security Income (SSI), Temporary Assistance for Needy Families (TANF), Aid to the Needy/Disabled, or Low Income Energy Assistance Program
- You may also qualify based on household income

LINK UP (via Colorado Telephone Assistance Program)

1-800-782-0721

- Apply for the Colorado Telephone Assistance Program within 60 days of service installation
- Contributes 50% towards the initial setup fee for your main phone line
- Telephone service must be for your primary residence
- Cell phones usually not eligible – Call your provider

Cricket Lifeline Award

1-800-274-2538

- Available to people with a disability
- \$10.00 off monthly bill
- Must have a valid state issued ID
- Must have an award letter for the disability



Internet Service:**Comcast – Internet Essentials**

1-855-846-8376

www.InternetEssentials.com

- Available to households with children who receive free school lunches under the National School Lunch Program
- Provides
 - Internet service for \$9.95/mo (no activation fees or equipment rental fees)
 - A low cost computer (\$149.99 + tax) at initial enrollment
 - Free internet training online, in print, and in person

Century Link –Internet Basics

- Low-priced Internet service available to eligible low-income customers.
- Provides:
 - Internet service for \$9.95/mo
 - Eligible customers may not have not subscribed to CenturyLink Internet service within the last 90 days and are not a current CenturyLink Internet customer. Customers may not have an overdue CenturyLink bill or unreturned equipment
- Application is available at: [http://www.centurylink.com/assets/pdfs/internetbasics-applications/CenturyLink Internet Basics Application CRIS.pdf](http://www.centurylink.com/assets/pdfs/internetbasics-applications/CenturyLink%20Internet%20Basics%20Application%20CRIS.pdf)

