

Energy

Heat Help Line

1-866-HEATHELP (1-866-432-8435)

- Can refer to agencies that offer EOC funding
- Can refer people to weatherization programs
- Can also call this number to find out information about LEAP and status of LEAP applications already submitted

Crisis Intervention Program (CIP)

1-855-469-4328

- Repairs or replaces heating systems for those who are eligible for LEAP

XCEL – ER Medical Certificates & Payment Plans

1-800-331-5262

- Payment Plans: Xcel allows one “Courtesy Arrangement” per year. If broken, customer must be 60 days or more past due on account to start a new arrangement
- Emergency Medical Certificates: *Call Xcel to set up*
 - Protects from disconnection for two months and/or reconnects service
 - Xcel will fax Emergency Medical Certificate directly to doctor or prescribing nurse to sign
 - Contact Navigation for fax number to your prescriber

LEAP – Low Income Energy Assistance Program

1-888-775-LEAP (5327)

<http://www.colorado.gov/cdhs/LEAP>

- Assists with winter heating costs and weatherization from Nov. 1 – April 30
- Provides once-a-year assistance. Does not pay entire cost of heating.
- Applications available through the Jefferson Center Navigation office
- Can also get application from website listed above
- If you have a **shut-off notice**, where to submit application for expedited processing will depend on the county you live in:
 - Jefferson, Clear Creek and Gilpin county- application will have to be faxed or scanned/mailed to Discover Goodwill
 - Fax: 719-633-9098
 - Email: LEAPHELP@discovermygoodwill.org
 - Denver and Adams County- Go directly to county office to drop off application in a drop off box, will have to put “LEAP Emergency” on envelope
 - Will need to provide a disconnect/shut off notice with application

United Power – Medical Certificates & Payment Plans

303-637-1300

- Call to see about setting up a payment plan if you are a member

What you need to know about Utility Assistance . . .

- You will need ID, proof of residence and a utility bill showing you are past due for most utility assistance applications.
- During LEAP season (Nov 1 – Apr 30), you will need to apply for LEAP before you can receive utility assistance from other agencies.
- Funding for utility assistance comes and goes regularly so if an agency is not offering assistance currently, they may have assistance in the future.

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- Plan details depend on account status and payment history
- Medical Certificates accepted for life-threatening emergencies requiring life sustaining equipment, only protects from disconnect for 60 days, can use once a year only

Energy Outreach Colorado/Heat Help Line

303-825-8750

info@energyoutreach.org

225 East 16th Ave, Suite 200 Denver, CO 80203

1-866-432-8435 (Heat Help Line)

www.energyoutreach.org/get-help

- Grant funding that can be accessed one-time per year. Helps to pay off remainder of energy utility balance.
- Must have applied for LEAP (if open) and received either an approval or denial letter.
- Must pay entire bill
- Contact Navigation to apply for this assistance.

Weatherization

Energy Resource Center: (720) 236-1330

953 Decatur St. Denver, CO 80204

<http://www.erc-co.org/get-started-now-low-income/>

- Offers free energy efficiency evaluations and upgrades to income-qualified residents of Denver and Jefferson County to lower long-term utility costs
- Individuals who qualify for LEAP, AND, SNAP, TANF, OAP, or SSI are automatically qualified for free services through ERC
- If not receiving aid from the above programs, you may still qualify if your household income is 200% or less of the federal poverty level
- Services may include adding insulation to your walls and attic, changing light bulbs to CFL and LEDs, and repairing or replacing old appliances and leaky or inefficient faucets, applying weather stripping around doors and windows, and installing carbon monoxide and smoke detectors

Jefferson County Resources

Jeffco Action Center

303-237-7704

office@theactioncenterco.org

www.jeffcoac.org

8755 14th Ave., Lakewood, CO 80215

- Open Mon-Fri 9am-4pm, Thurs 11am-6:30pm
- Must be a Jefferson County resident; bring proof of where you live
- Must bring a picture ID & Social Security Number; have to be at least one day overdue with your excel bill, must have applied for LEAP in the winter months and show proof you applied
- Once in a lifetime service.
- Receives EOC funding only



Catholic Charities (Xcel Energy-Electric and Gas)

6240 Smith Rd. Denver, CO 80216

303-742-0828

720-377-1313 (appointment line)

<https://ccdenvr.org/emergency-assistance/>

- Call to schedule appointment M-F, 8-9:00am; No walk-ins; Spanish available
- Need a picture ID, proof of current address, proof of income, and proof of emergency
- Serves Jefferson, Denver, Adams & Arapahoe Counties
- The bill must be in client's name (not landlord's)
- The bill must be at least one day overdue after missing one or more required payments
- Total Xcel bill may not exceed \$1,000
- Must apply to LEAP and have confirmation
- Receives EOC funding

City of Arvada Housing, Preservation and Resources

720-898-7494

8001 Ralston Rd., Arvada; Residents of Arvada only

- Housing program has a wait list (no housing choice vouchers available as of 10/2017, organization currently on waitlist)
- When funds available, can come in Mon, Tues, Thurs, and Fri, 8am-5pm for EOC, please call first
- Help if behind on gas or electric bill, please call for limitations and circumstances
- Must have applied for LEAP and received a response
- Receives EOC funding only

Seniors' Resource Center

303-238-8151

info@srcaging.org

3227 Chase St., Wheat Ridge

<http://www.srcaging.org/>

- Must be 55+ or disabled for EOC (60+ for other services) and a Jeffco resident. Spanish available.
- Receives EOC funding only

Mountain Area Resources**Clear Creek County – Assistance Payment Unit**

303-679-2364

1531 Colorado Blvd, Idaho Springs, CO

- Clear Creek county residents only
- Receives EOC funding only
- Hours: Monday - Friday, 8:00 am - 4:00 pm

Evergreen Christian Outreach

303-670-1796

Bancroft Hall, 27640 Hwy 74, Evergreen, CO 80439

www.evergreenchristianoutreach.org

- Open Mondays 10am-6pm; Tuesdays-Thursdays 10am – 4pm



- Local residents only: Evergreen, Conifer, and some addresses in Morrison
- Limited financial assistance
- Receives EOC funding
- May provide assistance for local residents with private funds when available

Mountain Resource Center – Support Services

303-838-7552 x20

11030 Kitty Dr., Conifer, CO 80433

www.mrcco.org

- Be sure to check and see if you live in zip codes listed below before calling, will not help if not located in the foothills/west of the city
- Serves the following zip codes: 80433, 80421, 80437, 80439, 80465, 80457, 80425, 80470, 80454, 80127, 80453, 80475, 80448
- Utility assistance and firewood
- Receives EOC funding
- May use private funding 1x/year for either rent or utility assistance

Gilpin County Department of Human Services

303-582-5444

Gilpin County Justice Center, 2960 Dory Hill Rd, Blackhawk, CO 80422

www.co.gilpin.co.us

- Have to live in Gilpin County and have some type of income for utility emergency assistance (have to have a shut off notice)
- Does *not* receive EOC funding
- Must apply for LEAP first
- Assists with LEAP applications as well

Denver County Resources

Saint Francis Center

303-297-1577

2323 Curtis Street, Denver, CO 80205

[HTTP://WWW.SFCDENVER.ORG/](http://WWW.SFCDENVER.ORG/)

Metro Caring

303-860-7200

720-515-9888 (utility assistance line)

INFO@METROCARING.ORG

1100 E. 18TH Ave., Denver, CO 80218

<http://www.metrocaring.org/>

- Must have applied for LEAP and received a response
- Bill must be past due, and you must have made a payment for at least 10% of the amount due in the past 90 days
- Call Tuesdays between 4-4:15pm to the utility assistance line (listed above) and leave a message with name, phone number, and account #



- No residency requirements

Salvation Army Family Services

303-561-2111 or 866-760-6489

211Colorado@unitedwaydenver.org

711 Park Avenue West Denver, CO 80205

<https://211colorado.communityos.org/cms/node/144>

- Serving anyone in need Mon-Fri, 9am-11:30am & 1pm-3pm.
- Call first to schedule an appointment at a church branch near you
- They suggest calling Monday mornings as appointments fill up fast
- Utilities assistance is provided when funds are available.
- No funding until January 2017

St. Vincent de Paul

303-960-9163

2250 S. Harrison Street, Denver, CO 80210

www.svdpden.org

- Once a year assistance. Must call first
- Can also search for a conference closest to your location on the website under the “Find Assistance” tab

Notre Dame

303-935-3900

2190 S Sheridan Blvd, Denver, CO 80227

<https://denvernotredame.org/>

- Service Area: Florida to Dartmouth, Wadsworth to Stuart
- Does not receive EOC funding, private funds only

Jewish Family Service of Colorado

303-597-5000 x843

3200 South Tamarac Drive, Denver, 80231

- Receives EOC funding
- Funding limited and goes quick
- Assistance is generally reserved for clients at or below 185% of federal poverty level

Senior Assistance Center

303-455-9642

Email: client@seniorassistancecenter.org

2839 W. 44th Ave., Denver, CO 80211-1428

www.seniorassistancecenter.org

- Must be 55+, have a disconnect notice, and income at or below 80% of Area Median Income
- Monday-Thursday 9am-2pm
- Call first to schedule an eligibility appointment

Rebuilding Together – Metro Denver

720-524-0840 or 303-217-2080

12567 W Cedar Dr. Suite 200, Lakewood, CO 80228

www.rebuildingdenver.org



- Applicants must be homeowners and over age 55 or living with a disability
- Offers energy improvements and upgrades that will save homeowners on utility costs
- Waitlist at capacity- not accepting applications until January 2017

Domestic Violence Initiative for Women with Disabilities

303-839-5510 or 877-839-5510

899 Logan St., Ste. 310, Denver, CO 80203

www.dviforwomen.org

- Monday-Friday 9am-5pm
- Utility assistance offered when funds are available
- Available for disabled victims of domestic violence, sexual assault, caretaker abuse, stalking and elder abuse
- Will give small amounts when available on a case by case basis
- Call first, no walk-ins.
- Does not receive EOC funding

Brain Injury Association of Colorado

303-355-9969 or 1-800-955-2443

1325 S. Colorado Blvd, Bldg B, Ste 300, Denver, CO 80222

www.biaincolorado.org

- TBI survivors and families who are participants in their case management program only
- Receives EOC funding only

The Denver Colorado AIDS Project

303-837-0166

6260 East Colfax Ave., Denver, CO 80220

<http://www.coloradoaidsproject.org/>

- AIDS/HIV Clients only
- Monday-Friday 9-3pm

Community Ministry of South West Denver

303-938-3428

www.comministry-denver.org

1755 S Zuni St., Denver, CO

- Serves Denver only with the following zip codes – 80219, 80223, 80227, 80236
- Open Mon, Wed, Thurs 10am -2pm. Tues 2pm – 5pm
- Call first to be advised what paperwork to bring in & to see if funds are available
- Receives EOC funding only
- Currently out of funds until January 2017

First Mennonite Ministry

303-892-1039

430 W. 9th Avenue, Denver, CO 80204

<http://www.fmcdenver.org/community-life/outreach/>



- Utility assistance for southeast Denver residents only in the area south of Colfax, east of Federal, north of Exhibition, and west of Downing. Spanish services available.
- Assistance office open Monday and Wednesday 9-11:30am
- Receives EOC funding only

Other Locations

Brothers Redevelopment

303-685-4225

<http://brothersredevelopment.org/Default.aspx?TabId=1005>

- Receives EOC funding
- Call first to see if they have funding and to make an appointment
- Serves all counties
- Must apply for LEAP first and show proof

