Celebrating
60 years of caring!

Jefferson Center
With you in mind
60 Years of Caring

2018 Annual Report
Jefferson Center is the not-for-profit community mental health center serving Jefferson, Clear Creek, and Gilpin counties for 60 years.

Diversity of Service

Through our broad array of services and programs, we offer hope and support to people of all ages, who are struggling with some of life’s toughest challenges.

As an integral part of the communities we serve, we understand their unique needs, and have developed a comprehensive network of partnerships and collaborations to create enhanced care systems.

Making access to care easily available and customer-focused is a top priority at Jefferson Center, and by providing services at clinical offices and in community settings such as nursing homes, schools and foster homes, we are able to create a welcoming environment for all who seek care where they are most comfortable.

Overall health means healthy minds and healthy bodies and our programs and services are designed to build on client’s innate strengths and empower them during treatment.

Dedicated to Serving All in Need

At Jefferson Center, we put the person first. Wherever our clients are, that’s where we go.

We know that behavioral health disorders are more common than cancer, diabetes and heart disease, but we also know that people with a mental illness can recover and go on to lead meaningful, hopeful lives.

We help bring hope for a brighter future to thousands of community members who struggle with mental health and substance use disorders. Especially for those whose daily lives have been disrupted and whose mental health problems are leading to difficulties at work or school, hospitalization, homelessness, or even involvement with the juvenile or criminal justice system.

Where and When We’re Needed

- Help people of all ages, from our youngest client, who is one year old, to our oldest client, who is 96.

- Incorporate services with community partners in a variety of settings and locations in Jefferson, Gilpin and Clear Creek counties including:

  23 Clinical locations

  40+ Partner sites located in schools, nursing homes, senior centers and more.

- Engage, inspire and help people on the road to resiliency and recovery.

Our Vision... A community where mental health matters and care is accessible to all.

Our Mission... To inspire hope, improve lives, and strengthen our community by providing mental health and related solutions for individuals and families.
In 2017 there were 1,175 deaths by suicide in Colorado, and Jefferson Center is determined to help address this staggering statistic by working to prevent suicide deaths for people under our care. And thanks to a grant from the Office of Suicide Prevention (OSP), we were able to substantially grow our Zero Suicide Initiative in 2018.

Zero Suicide is Jefferson Center’s commitment to suicide prevention across our organization and not only represents a commitment to patient safety—the most fundamental responsibility of health care—but also a commitment to the safety and support of our clinical staff that do the demanding work of treating and supporting suicidal patients.

With the support of OSP, Jefferson Center implemented a new policy where all current and future hires, both administrative and clinical, are required to complete a suicide prevention gatekeeper training, called Question Persuade Refer (QPR), which teaches three simple steps anyone can learn to help save a life from suicide. In 2018, 100% of employees completed the training.

Funding for Jefferson Center’s Zero Suicide initiative has also supported enhanced training and improved workflows for clinical staff.

Mental Health First Aid (MHFA) is an innovative course designed to give people the tools to recognize a range of mental health problems, and the skills and confidence to help someone in a mental health crisis.

Established as the gold standard for helping individuals understand mental health and substance use disorders among friends, family, and neighbors, 2018 marked a year of expansion in Jefferson County for the popular program thanks to support from community organizations throughout the region.

With funding provided through the Lutheran Legacy Fund by the Community First Foundation, Jefferson Center facilitated the development of a new and sustainable model of MHFA called the “MHFA Jeffco Collaborative.” This collaboration builds upon Jefferson Center’s already successful growth of MHFA in recent years, and is working towards decreasing the stigma of mental health issues and supporting the mental health needs in the county by working to make knowing MHFA as common as knowing CPR.

A World with Zero Suicide

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Jefferson Center Opens Withdrawal Management Facility

At the core of our mission is to be responsive to the needs of our community, which is why when Arapahoe House closed in 2017, Jefferson Center, along with various key partners, stepped up to fill this critical need. Thanks to this community collaboration, we have ensured that withdrawal management services (formerly known as detox), remain available in Jefferson County at our new Crisis and Recovery Center. The Center houses our Withdrawal Management Program, which uses an integrated, comprehensive, and coordinated approach to the delivery of substance use, mental health, and physical health services. Our 24/7/365 Walk-In Crisis Services and Mobile Crisis Team, is also located in the facility, giving us the ability to route individuals in crisis to onsite services for de-escalation and engagement in ongoing treatment.

This “one-stop shop” for both mental health and substance use crises has provided easy access to a critical resource for the community, as well as first responders and law enforcement officers.
Harriet Hall

Jefferson Center would not be where it is today without the leadership of Dr. Harriet Hall. Her career with Jefferson Center began in 1981 as the associate director, and she became CEO and president in 1984. Dr. Harriet Hall’s most substantial contribution to the community has been her advocacy and her unwavering commitment to making a difference in the lives of people with mental health disorders, their families and our community. Her passion and tireless efforts have impacted the lives of thousands of individuals living with mental illness. Harriet’s strong value for collaboration has created community partnerships that resulted in significant change in the community and the birth of innovative programs.

History and Milestones

1950’s

On April 30, 1958, the Mental Health Association organized the “Jefferson County Mental Health Clinic,” a private, non-profit corporation, in the basement of the Jefferson County Court House with four part-time staff. The clinic contracted with the three counties of Jefferson, Clear Creek and Gilpin to provide mental health services.

1960’s

Jefferson County Mental Health Center was one of just five Community Mental Health Centers in the state of Colorado.

1970’s

Emergency Services at Jefferson County Mental Health Center provided by one staff person at a time on call 24 hours a day.

1980’s

Jefferson County Mental Health received a federally-funded “Crisis Grant” to support short term intensive treatment. This helped to shorten a two month wait time for treatment at the Center.

1990’s

Acclaimed Crisis Intervention Team (CIT) training started—providing police officers with the tools to safely and sensitively deal with individuals with mental illness.

2000’s

Senior Reach is developed to reach out to at-risk elderly in collaboration with the Seniors’ Resource Center and the Mental Health Center serving Boulder & Broomfield counties.

2010’s


2018

Jefferson Center opened School-based Counseling Program at Stein Elementary.

The Center acquired its first computer, a Texas Instruments mini-computer system to support accounting functions.
After 37 years at the helm, Dr. Harriet Hall retired as CEO, and the organization’s Chief Operating Officer, Dr. Kiara Kuenzler, assumed the role of CEO, bringing in a new era for Jefferson Center.

**Kiara Kuenzler**

Dr. Kiara Kuenzler joined Jefferson Center as the Chief Operating Officer in October 2017, and became the Chief Executive Officer following Dr. Hall’s departure in 2018. Dr. Kuenzler comes to Jefferson Center with more than 13 years of behavioral health experience. Dr. Kuenzler is a licensed Psychologist and received her Doctorate in Clinical Psychology from the University of Denver, followed by a Post-Doctoral Fellowship at the University of Colorado Medical School in Administration and Evaluation Psychology. In addition to her nine years of experience in health care administration, quality, and program evaluation, Kiara has over 12 years of direct clinical experience, and served as adjunct faculty in the Psychology Department at the University of Colorado Denver.

Jefferson Center opened the Crisis & Recovery Center. Detox services are added to operate the facility as a one-stop shop for mental health and substance use support.


Senior Reach is developed to reach out to at-risk elderly in collaboration with the Seniors’ Resource Center and the Mental Health Center serving Boulder & Broomfield counties.

Jefferson Center provided emergency response following the shootings at Columbine High School; opened Columbine Connections and S.H.O.U.T.S. Youth Drop-in Center to help the community heal.

Jefferson Center opened School-based Counseling Program at Stein Elementary.

Widened service options and updated our branding to encompass the breadth of behavioral health services offered at Jefferson Center.

Acclaimed Crisis Intervention Team (CIT) training started—providing police officers with the tools to safely and sensitively deal with individuals with mental illness.

Mental illness cases become important part of job
Jefferson Center would like to thank the following key donors for supporting a wide range of mental health programs in Jefferson, Clear Creek & Gilpin counties. Thank you to the individuals, families and businesses that supported us in the 2018 fiscal year. Their support allowed us to reach record numbers of people and remain on the cutting edge of mental health treatment innovation. Without the financial support of our community, many of the programs and services we provide would not be available to the people who truly need them.

**Government and Foundation Funding**

- Alan Green Memorial Foundation
- ALPS
- Arvada Police Department
- Aurora Mental Health Center
- Bright Funds Foundation
- Buell Foundation
- Caring for Colorado Foundation
- City of Arvada
- City of Westminster
- City of Wheat Ridge
- Colorado Behavioral Healthcare Council
- Colorado Department of Corrections
- Colorado Department of Human Services
- Colorado Department of Local Affairs
- Colorado Department of Public Health and Environment
- Colorado Division of Vocational Rehabilitation
- The Colorado Health Access Fund of The Denver Foundation
- The Colorado Health Foundation
- Community First Foundation
- Denver Regional Council of Governments
- Dora & Emanuel Ciner Foundation, Inc.
- Energy Outreach Colorado
- Enterprise Community Partners, Inc.
- The Forest Heights Lodge Fund
- Frank A. O’Neil Family Foundation
- Gilpin County
- Hispanidad
- The IMA Foundation
- Jefferson County Department of Human Services
- Rose Community Foundation
- Signal Behavioral Health Network
- Substance Abuse and Mental Health Services Administration
- Walmart Family Foundation

**Corporate Supporters and Event Sponsors**

- A&B Builders
- A & K Appliance Distributing
- AIG Retirement Services
- AllHealth Network
- Alpha & Omega Landscapers
- Amazon Smile
- Arvada Chamber of Commerce
- BBVA Compass
- BKD, LLP
- Boulder Associates
- Camel Water Treatment
- Carin’ Clinic
- Carmel Oaks of Lakewood
- The Chateaux at Fox Meadows
- City of Lakewood
- City of Wheat Ridge
- Citywide Banks
- Colorado Business Bank
- Colorado Community Health Alliance
- The Colorado Trust
- Community First Foundation
- CREAM Belmar
- Dave’s Used Cars
- Developmental Disabilities Resource Center
- Dilley Printing
- DST Systems, Inc.
- Fastsigns of Arvada
- FirstBank
- Front Range Health Partners
- Greiner Electric
- HealthONE
- Hispanidad
- IMA Financial Group
- Innovest Portfolio Solutions
- Jefferson County PTA
- Jefferson County Public Schools
- Jefferson Hills-Lakewood
- Jefferson Unitarian Church
- Kaiser Permanente
- KTK General Contracting
- MedKeeper
- Mile High United Way
- NAMI Jeffco
- Netsmart Technologies
- Network for Good
- New Image Brewing Company
- Peacefeline Books
- Pietra’s Pizzeria
- Rheinlander Bakery
- Rockmont Envelope
- Rotary Club of Golden
- Rozeboom & Company
- RSS Insurance Services, Inc.
- SCL Health Lutheran Medical Center
- Security Central, Inc
- Seniors’ Resource Center
- Sherman & Howard, LLC
- Sooper Credit Union
- Source Communications, LLP
- Source Office & Technology
- Southwest Lock & Safe
- STRIDE Community Health Center
- Sts. Peter & Paul Catholic Church
- Tolin Mechanical
- VFW Post 4171, Golden
- West Side Math Center LLC, Mathnasium
- Westminster Medical Clinic
- Xcel Energy Foundation
2018 Revenue

- Subcapitated Medicaid Revenue: 31,996,767 (53.7%)
- Net Client Service Revenue: 8,134,287 (13.6%)
- Pharmacy Revenue: 8,893,697 (14.9%)
- State of Colorado: 2,766,394 (4.6%)
- Local Government Contracts: 690,981 (1.2%)
- Public Support: 50,056 (0.1%)
- Other Income: 7,090,827 (11.9%)

Revenue Total: 59,623,009 (100.0%)

2018 Expenses

- Personnel: 46,167,512 (77.4%)
- Pharmacy: 7,166,494 (12.0%)
- Operating: 3,232,059 (5.4%)
- Client Related: 371,333 (0.6%)
- Occupancy: 3,016,276 (5.1%)
- Other Expenses: 894,753 (1.5%)
- Professional Fees: 181,127 (0.3%)
- Donated Items: 50,056 (0.1%)

Gain (Loss) (Reserves): (1,456,538) (-2.4%)

Expense Total: 59,623,072 (100%)

Client Diversity

- 66% Not Hispanic / Latino
- 20% Hispanic or Latino
- 14% Unknown / Declined to Answer

Client Race

- 73.5% White
- 1.6% American Indian/ Native Alaskan
- 1.1% Asian/Pacific Islander
- 2.3% Black/African American
- 3.5% More than one Race
- 3% Other
- 15% Unknown/ Declined to Answer

Client Gender

- 58% Female
- 42% Male

Client Age

- 6.87% Under 10
- 24.21% 10 to 19
- 17.44% 30 to 39
- 13.09% 40 to 49
- 12.54% 50 to 59
- 8.08% 60 to 69
- 3.23% 70 and Over
Ways to Support Jefferson Center
As a nonprofit organization, Jefferson Center relies on the financial support of our community to remain innovative and responsive to emerging mental health needs. Give a tax-deductible gift to Jefferson Center today and help support behavioral health services for community members who are uninsured or lack adequate coverage for treatment.

To talk about your goals for supporting Jefferson Center, or for more information, please contact Claire Sabogal at 303-432-5034 or ClaireSh@jcmh.org.

Volunteer
Many of our programs benefit from the commitment and contribution of our volunteers, an integral part of the Jefferson Center team. For information about current volunteer opportunities, contact Julie DiTullio at 303-432-5644 or JulieD@jcmh.org.

Speaker’s Bureau
Jefferson Center commits to education and outreach so everyone understands that mental health affects our wellbeing as much as physical health. We provide free community education presentations designed to raise awareness, and decrease stigma that surrounds mental health and substance use disorders. Our licensed clinicians provide engaging presentations tailored to the specific needs of organizations and other audiences alike. If you’d like to talk to us about scheduling a presentation for your organization or community group, contact Melissa Strohfus at 303-432-5156 or MelissaS@jcmh.org.

Many Convenient Locations,
One Convenient 24-Hour Phone Number.
Local: 303-425-0300 • Toll Free: 1-800-201-5264
TDD Hearing Impaired: 303-432-5540

Crisis & Recovery Center
4643 Wadsworth Boulevard
Wheat Ridge, CO 80033

Independence Office and Administration
4851 Independence Street
Wheat Ridge, CO 80033

Alameda Office
5801 West Alameda Avenue
Lakewood, CO 80226

Jeffco Family Health Services
7495 W. 29th Street
Wheat Ridge, CO 80033

Jefferson Plaza Office
3595 S. Teller Street
Lakewood, CO 80235

South Office
9200 West Cross Drive, Suite 421
Littleton, CO 80123

West Colfax Office
9485 West Colfax Avenue
Lakewood, CO 80215

Union Square Health Plaza
12055 West 2nd Place
Lakewood, CO 80228

Evergreen Mountain Office
31207 Keats Way
Evergreen, CO 80439

Gilpin Mental Health Services
101 Norton Drive
Black Hawk, CO 80422

North Wadsworth
7828 Vance Drive
Arvada, CO 80003

Mountain Resource Center
11030 Kitty Drive
Conifer CO 80433

Clear Creek Office
1531 Colorado Boulevard
Idaho Springs, CO 80452

Executive Management Team 2017-2018
Harriet L. Hall, Ph.D.
President and CEO

Kiara Kuenzler, Psy.D.
Chief Operating Officer

Donald Bechtold, M.D.
Vice President, Healthcare and Integration, and Medical Director

Daniel Fishbein, Ph.D.
Vice President, Corporate Business Development

David Goff, M.B.A.
Vice President, Administration and CFO

Jeanne Oliver, B.A.
Vice President, Marketing and Development

John Talbot, Ph.D.
Vice President, Corporate Strategy

Will Walser, M.B.A.
Vice President, Information Systems and CIO

Jefferson Center
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Jefferson Mental Health Foundation
Board of Directors 2017-2018
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