

Medicare Part D: How to Change Plans

**Navigation Services** 



Need more information? Contact our Navigation Services Team at 303-432-5130 or navigation@jcmh.org

If you notice any changes or inconsistencies with our resources, please inform Navigation to help us stay current.

From October 15 – December 7 each year, you can join, switch, or drop a plan. Your coverage will begin on January 1 (as long as the plan gets your request by December 7).

\*If you are on a Medicare Savings Plan (MSP), you may be allowed to change Part D plans outside of the enrollment period

## How to Obtain a Part D Plan:

- 1. Call Medicare at 1-800-633-4227
- 2. Stay on the line for English, press #2 for Spanish
- 3. Enter Medicare number
- 4. Enter date of birth, say "drug coverage"
- 5. It will say what drug plan you currently have
- 6. Say you need to "speak to an agent"
- 7. They will read a disclaimer about part D plans
- 8. You give them the list of prescriptions, dosage, and number you take in a day
- 9. You can ask them to give you the top 3 choices of plans
- 10. After you choose the best plan, it is helpful for you to write down the coverage company and the confirmation code for your records and for future reference

## You will need:

- First and last name
- Address
- Phone number
- Medicare number

## Medicare Drug Coverage Phone Numbers:

- Aetna Medicare: 800-529-5586
- Anthem Blue Cross/Blue Shield: 800-261-8665
- Cigna Medicare Rx: 800-222-6700
- Health Net: 800-606-3604
- Health Spring Prescription Drug Plan: 800-331-6293
- Humana Insurance Company: 800-706-0872
- Express Scripts Medicare Prescription Plan: 800-758-3605

- List of prescription drugs, dosages, and how many are taken every day
  - OTC drugs are not covered
- RX America: 800-429-6686
- Silver Script Insurance Company: 866-855-6106
- Sterling Life Insurance Company: 800-688-0010
- United American Insurance Company: 800-331-2512
- United Healthcare: 888-867-5564
- Universal American: 866-249-8668
- Well Care: 888-530-9491