

## PSYCHOLOGY DOCTORAL INTERN MANUAL Training Year 2022.2023

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Jefferson Center Psychology Doctoral Internship Manual Policies, Procedures, and Guidelines

This *Intern Manual* describes the training program at Jefferson Center.

Questions about the program are encouraged. This information is current and accurate at the time of printing but may be subject to revision.

#### **Accreditation Disclosure Statement**

Jefferson Center is accredited by the Office of Program Consultation and Accreditation American Psychological Association and participates in the APPIC Internship Matching Program. Applicants must complete the APPIC on-line <u>APPI</u>. This internship site agrees to abide by the APPIC policy that no person at this training facility will solicit, accept, or use any ranking-related information from any intern applicant.

## Questions related to Jefferson Center Internship program accreditation status should be directed to the Commission on Accreditation:

Office of Program Consultation and Accreditation American Psychological Association 750 1st Street, NE, Washington, DC 20002

Phone: (202) 336-5979 / Email: apaaccred@apa.org

Web: <a href="https://www.apa.org/ed/accreditation">www.apa.org/ed/accreditation</a>

## All other questions about the internship program may be directed to:

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#### **Non-Discrimination Statement**

Jefferson Center is committed to a policy of providing educational opportunities to all qualified students regardless of economic or social status, and will not discriminate on the basis of race, color, religion, sex, marital status, beliefs, age, national origin, sexual orientation, physical or mental disability or any other legally protected category. Jefferson Center is a Drug-Free and Tobacco Free Workplace.

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Section 1: Internship Program

## **Program Overview**

#### Introduction

Jefferson Center is the not-for-profit community mental health center serving Jefferson, Clear Creek, and Gilpin counties since 1958. Our mission is to inspire hope, improve lives and strengthen our community by providing mental health and related solutions for individuals and families. We strive to create a community in which mental health matters and care is accessible to all.

We are partners with our community; working together to create a place that fosters mental health and supports those with mental health challenges. Our services are provided through numerous clinical locations in our three county service area, in addition to schools, nursing homes, senior centers, and other partner locations throughout our community.

Jefferson Center's shared values are:

#### People First

Caring for those with whom we serve, work, and partner drives every single action and interaction. We strive to always act with integrity and intentionality that truly places people at the forefront of our organization and our decisions. We give people a voice, welcome their opinions and viewpoints, and encourage understanding and open-mindedness.

## Empathy with Excellence

Our compassion brings a warmth and sincerity to our work. Yet, our empathy must be equally balanced with excellence. We hold ourselves accountable for achieving the best customer service and stewardship possible. Empathy with excellence, whether it relates to appointment availability or resource management, ensures our clients, employees, and partners receive our best, every day.

#### Collaborate to make Life Better

Our goals are best accomplished by working hand-in hand with clients, family members, co-workers, colleagues, partners, community agencies, businesses, elected officials, and peer organizations throughout the state and nation. We embrace our leadership position, and we know that through meaningful cooperation and shared insights, we can help individuals live life better, while doing the most good for our community.

#### **Community Minded**

We take seriously our important role in strengthening and sustaining healthy communities. As creative problem solvers embedded in our community, we provide an authentic, local voice as we work to shape healthy communities one person at a time.

## Anticipate and Evolve

We persistently, proactively seek better ways to serve our clients and communities. We bring energy and enthusiasm to meeting unanticipated challenges with unexpected solutions and lead the way to improve the health of our communities and our own organization.

### Dignity for All

We treat everyone with respect and compassion regardless of their socioeconomic status, age, gender, culture, mental status, etc. When our employees, clients, and partners feel free from judgment, they are better able to become their best selves.

## **Diversity, Equity, and Inclusion Statement**

Jefferson Center's clinical programs are grounded in the values of resiliency and recovery, and the entire organization strives toward being trauma-informed in view of the high prevalence of trauma among the populations we serve. Jefferson Center services are person-centered and promote hope through care that supports achievable positive outcomes.

At Jefferson Center, it is our policy and our mission to be inclusive and mindful of the diversity of everyone who comes through our doors. We are passionate about building a community where mental health matters and equitable care is accessible to all races, ethnicities, abilities, socioeconomic statuses, ages, sexual orientations, gender expressions, religions, cultures, and languages.

Outlined below are the principles which guide our commitment to developing a vibrant, sustainable, and resilient mental health care community.

**We believe** in the dignity of all people and creating a culture where diversity is valued.

We respect and affirm the unique identity of each member of our community.

**We aim** to inspire hope, improve lives, and strengthen our community by providing quality mental health and related solutions to everyone who comes through our doors.

**We advocate** at the local, state, and federal levels to promote equitable access to mental health care resources and improve the lives of community members.

**We strive** to dismantle systems and policies that create inequity, oppression, and disparity while promoting diversity, equity, and inclusion in all that we do.

**We pursue** an organizational mindset that values cultural humility, recognition, and accountability in order to improve our ability to offer individualized care.

We encourage all to share their cultural experiences and identities to enrich our community.

**We are committed** to placing diversity, equity, and inclusion practices at the center of our daily work to create a brighter future for everyone.

## **Training Philosophy**

The Jefferson Center Psychology Doctoral Internship program seeks to train interns to become clinical psychologists with a firm foundation in health services psychology. Our philosophy is three-fold: (1) that training in health services psychology is a continuing developmental process, and (2) that providing a broad range of training opportunities is optimum for the growth of developing clinical skills, and (3) that clinical health services psychology is a science-based discipline and research should inform practice.

First, our philosophy emphasizes the continual professional development of our interns. Jefferson Center seeks to build on the skills developed during the intern's doctoral education and practicum placements through systematic assessment and training. As interns progress through the internship rotations, they are given more and more complex cases in therapy and assessment. By the end of the internship year, interns should graduate as competent entry-level clinical psychologists who can function in a variety of settings and continue to develop professionally throughout their careers. Thus, our developmental approach ensures that training for practice in clinical psychology is sequential, cumulative, and graded in complexity.

Second, our philosophy provides a broad range of training opportunities to optimize development of clinical skill. Jefferson Center offers a broad range of training sites that cover the entire developmental spectrum. Through two major and four minor rotations, interns practice in a variety of settings that give them a diverse set of clinical experiences and prepare them for work in a variety of roles.

Finally, our philosophy is that clinical psychology must be a science-based discipline. We seek to further develop the appreciation of science as the foundation for the practice of clinical psychology throughout our training program. Research informs the practice of psychology at Jefferson Center, from our use of Partnership in Change Outcome Management System, to our use of evidence-based practices (EBP) throughout our programming, and ongoing outcome research in our Innovation Department. Our internship program exposes interns to ongoing use of research to inform treatment across all rotations and gives them experience in participating in designing and monitoring of outcomes research.

### Administration of the Internship

The Internship Training Director directs the organizational and administrative aspects of the training program and its resources, ensures the integrity and quality of the program, including the provision of quality care to clients. The Training Director maintains the internships' documents, maintains interns' training records; monitors and evaluates the training program's goals and activities and seeks to ensure that the training program consistently meets APPIC requirements. The Training Director is responsible for the minutes of the bimonthly meetings and facilitating program changes that are identified during mid-year and end of year evaluations.

The Psychology Doctoral Internship Training Committee is comprised of the Training Director and supervisors. The Training Committee meets quarterly for ongoing planning, quality improvement, and training needs of the interns. The Training Committee also meets extensively in November, December, and January to screen new applicants, participate in interviews, ranking and the selection of the new internship class. Committee members are responsible for provision of primary supervision by a licensed psychologist (including clinical responsibility for all the interns' clinical work and cases), and for the operation of the training program, including the didactic trainings and seminars.

## **Training Program Description**

Our internship program provides comprehensive training that is broad and general, developmental, and anchored in the practitioner-scientist model. Training focuses on profession-wide competency areas expected for entry-level practice and derived through a multi-step process. Ongoing evaluation of intern functioning in specific competency areas allows us to track progress and address areas that may require additional training. Interns are evaluated on their demonstration of appropriate knowledge, skills, and attitudes in the key competency areas.

Intern training is enhanced by early identification of individual training needs and interests. During the first month of training, all interns complete a self-assessment that forms the basis for the individualized training plan, which addresses not only individual differences in prior training, but also the intern's clinical interests and career goals. Various training approaches are utilized across settings, including direct supervision by experienced clinical supervisor psychologists, direct observation (either live or video/electronic) of the intern, participation in co-therapy, utilization of role-play and enactment, observational learning, formal didactic training, and promotion of reflective practice through self-reflection and self-evaluation to facilitate continuous improvement of professional performance.

By incorporating a mentoring model coupled with experiential training under close supervision, our program is designed to nurture interns' success. Training is sequential, cumulative, and increasing in complexity over the course of the internship. Interns are expected to move toward professional autonomy as they progress through the training

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year. This ensures that interns will be able to demonstrate the levels of competency that are necessary for entry-level practice or post-doctoral training at the end of their internship.

The program's training model promotes appreciation and understanding of diversity by ensuring nondiscrimination in all training approaches, by addressing diversity as a competency area, and by creating an environment that nurtures success for all interns.

In addition to experiential training, didactic seminars focus on providing current research-based education on the above goals. Interns participate in seminars related to professional development, ethics, culture and practice, theories of assessment, treatment of psychological disorders, and the relationship between psychological and physical health.

### **Training Goals, Objectives, and Competencies**

The Psychology Doctoral Internship Program at Jefferson Center is committed to training that emphasizes both the professional and personal development of interns in a community mental health setting.

The overarching goal of the Jefferson Center Psychology Doctoral Internship is to support, develop, and train psychology interns who, after completion of the internship year, will have the ability to integrate the knowledge, skills, and attitudes required for successful entry into the practice of professional psychology. Jefferson Center's Internship Goals and Objectives are listed below. For competencies associated with the goals/objectives please see the Intern Performance Evaluation form in Appendix F.

# <u>Goal 1</u>: Interns will achieve competence appropriate to their professional developmental level in the area of Evidence-based practice in intervention

Objective 1.1

Interns show ability to effectively form case conceptualization and create appropriate treatment planning.

Objective 1.2

Interns show the ability to implement therapeutic interventions.

Objective 1.3

Interns show the ability to implement crisis interventions.

Objective 1.4

Interns demonstrate fundamental therapeutic skills.

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## Goal 2: Interns will achieve competence appropriate to their professional developmental level in the area of Evidence-based practice in assessment

Objective 2.1

Interns demonstrate diagnostic skill and clinical formulation.

Objective 2.2

Interns demonstrate skill at instrument selection, administration, and scoring.

Objective 2.3

Interns demonstrate ability to accurately interpret assessment data.

Objective 2.4

Interns demonstrate ability to write cogent reports which communicate the salient aspects of the assessment.

Objective 2.5

Interns accurately communicate assessment findings to the referring party and client(s).

## **Goal 3**: Interns will achieve competence appropriate to their professional developmental level in the area of Ethical and legal standards

Objective 3.1

Interns show knowledge of ethical, legal and professional standards as it relates to the practice of psychology.

Objective 3.2

Interns adhere to ethical principles and guidelines.

# **Goal 4**: Interns will achieve competence appropriate to their professional developmental level in the area of Individual and cultural diversity

Objective 4.1

Interns show awareness of self and others as cultural beings within the larger context of diversity.

Objective 4.2

Interns take into consideration the effects of culture on clinical activities.

Objective 4.3

Interns use evidence-informed approach to cultural considerations.

# <u>Goal 5</u>: Interns will achieve competence appropriate to their professional developmental level in the area of Research

Objective 5.1

Interns demonstrate ability to apply scientific knowledge to practice.

Objective 5.2

Interns can apply scientific knowledge to the process of program evaluation.

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## <u>Goal 6</u>: Interns will achieve competence appropriate to their professional developmental level in the area of Professional values and attitudes

Objective 6.1

Interns show professional awareness as evidence by their behaviors across settings.

Objective 6.2

Interns demonstrate self-awareness and engage in reflective practice.

# **Goal 7:** Interns will achieve competence appropriate to their professional developmental level in the area of communications and interpersonal skills.

Objective 7.1

Interns show professionalism in interpersonal relationships and communications with others.

Objective 7.2

Interns demonstrate appropriate skills in clinical documentation.

## <u>Goal 8</u>: Interns will achieve competence appropriate to their professional developmental level in the area of Consultation/interprofessional/interdisciplinary

Objective 8.1

Interns display knowledge of and appropriate use of multidisciplinary collaboration.

Objective 8.2

Interns display knowledge of and appropriate use of inter-professional collaboration.

Objective 8.3

Interns display knowledge of theories and methods of consultation

Objective 8.4

Interns display knowledge of and appropriate use of case management skills.

## **Goal 9**: Interns will achieve competence appropriate to their professional developmental level in the area of Supervision

Objective 9.1

Interns demonstrate knowledge of theories and methods of supervision.

Objective 9.2

Interns demonstrate effective use of supervision.

Objective 9.3

Interns demonstrate effective provision of supervision.

#### **Training Schedule**

The internship training year starts in the end of August and concludes in August the following year (52 weeks, excluding Personal Annual Leave and holidays). Interns are expected to work 45 – 50 hours per week (approximately 10 - 20 hours per week or 25 - 50% of time is spent in face-to-face contact) and must complete 2000 hours for successful completion of the internship program. The schedule below provides an approximation of the number of hours interns will spend each week in the following activities:

## Major Clinical Rotations

Each intern will participate in one 16 – 24 hour Major Clinical Rotation each sixmonth period. The Internship Program will attempt to match the interns with their major rotation of choice during each six-month rotation. In the event of competing interests, the desired rotations can be alternated at the end of the first six-month period, allowing interns to be matched with their area/s of interest. Time for team meetings, group supervision, documentation and other paperwork is built into the rotation.

There may be consideration of individualized programs that include specialty training in an intern's area of interest while on a rotation. For example,

- On Adult Outpatient rotation doing 1 day with the Senior Services team
- On Family Outpatient rotation doing 1 day with the Early Childhood Family Services team

| Major Clinical<br>Rotation<br>Options | Description  | Length of Rotation | Number of<br>Hours per Week |
|---------------------------------------|--|--------------------|-----------------------------|
| Adult Services                        | Outpatient - Intakes, Individual and Group Therapy; Specialized programs in older adult, DBT | 6 months           | 16 - 24                     |
| Senior Outpatient<br>Services         | Outpatient services with older adult population: Intakes, Individual, and Group Therapy      | 6 months           | 16 – 24                     |

| Major Clinical<br>Rotation<br>Options | Description  | Length of Rotation | Number of<br>Hours per Week |
|---------------------------------------|--|--------------------|-----------------------------|
| Integrated Care                       | Brief behavioral health interventions in a primary care setting; psychoeducational classes on health and wellness  | 6 months           | 16 – 24                     |
| Family Services                       | Outpatient<br>services: Intakes,<br>Individual, Family<br>and Group Therapy  | 6 months           | 16 - 24                     |
| Early Childhood<br>Family Services    | In-home and outpatient services providing intakes, family therapy, parenting support, and attachment-focused dyadic treatment for children 0-8 and their caregivers. | 6 months           | 16 – 24                     |
| Centro Dones                          | Outpatient services: intakes, individual with Spanish speaking clientele. Must be bilingual/bicultural   | 6 months           | 16 – 24                     |

#### Minor Rotations

Each intern will participate in 3 minor rotations to provide experience in several key competencies of health services psychologists.

| Minor Rotation               | Description   | Length of Rotation | Number of<br>Hours per<br>Week |
|------------------------------|---|--------------------|--------------------------------|
| Crisis Services              | Behavioral 6 months health assessment, crisis and emergency assessment and intervention           |                    | 8                              |
| Innovation/<br>Research      | Human centered design thinking skills and measurement- based outcome research using Center's data |                    | 4                              |
| Psychological<br>Assessments | Psychological evaluation (testing, report writing, consultation and feedback).                    | 12 months          | 6 - 8                          |

### Supervision - 4 - 6 hours

2 hours Individual with primary
 2 hours Psychological assessment
 1 hour Crisis rotation
 1 hour Supervision of supervision
 1 hour Innovation/Research

## • Didactic Training and Seminars – 2 hours

## • Committee Involvement - optional

Interns are also encouraged to participate on one of several Jefferson Center committees, as an added value to their experience, time and interest permitting.

Jefferson Center uses multidisciplinary teams across all settings. Interns will have the opportunity to interact daily with staff from virtually all mental health disciplines including social work, psychiatry, nursing, licenses counselors, and peer specialists.

### **Intern Training Plan**

At the beginning of each rotation, the intern works with the primary supervisor to identify specific training needs of the intern. The Intern Training Plan identifies competencies of specific focus and training activities to support the acquisition of them. A copy of the Intern Training Plan can be found in Appendix E.

### **Psychological Assessment Training**

The program recognizes that the ability to competently perform psychological assessments is one of the distinct features of the practicing psychologist's role. Interns are expected to have acquired knowledge and technical skills in graduate school sufficient to accurately administer and score a full psychological battery of tests. The emphasis in the internship program is on further development of the intern's ability to integrate data and to write succinct, high-quality reports.

Each intern will be required to complete six integrative psychological assessments during the year. Referrals may come primarily from the outpatient teams. Assessments will generally include a clinical interview; administering, scoring, and interpreting a full battery of intellectual and personality assessments, including projective and objective measures; writing a report; and providing feedback to the person being tested (for children, including parent/guardian) and referral sources.

## **Supervision**

Interns will be assigned a licensed psychologist as their primary clinical supervisor who provides two hours per week of face-to-face, formal, individual supervision. After six months, interns will rotate supervisors to broaden their experience with supervisory styles. Supervision will focus on review of the intern's caseload, discussion of specific cases, professional development, and evaluation of training progress. Interns will also receive two hours a week of psychological assessment supervision in a group setting. Depending on their major rotation, interns may also receive one to two hours of supervision from on-site supervisors in individual and/or group setting.

#### **Didactics & Seminars**

Interns will attend at least two hours per week of didactic training. Foundational didactics are built to be sequential, graded in complexity, and cumulative. There are also topic specific seminars covering a variety of evidence-based approaches, psychological assessment, and professional development as well as didactics by professionals from different disciplines. (Please see sample schedule in Appendix B)

Each intern is required to complete three presentations during the training year: 1) the intern's dissertation /research based doctoral paper, 2) formal case presentation, and 3) the intern's research from innovation/research rotation. Agency staff is invited to attend these presentations.

### **Interaction with Internship Committee**

The interns meet with members of internship committee on multiple occasions during the training year. In addition to case study, dissertation, research, and assessment presentations, interns interact with the committee during the Professional Development Seminar, while providing evaluations of their rotation experiences, and other informal activities.

#### Intern Performance Evaluation and Evaluation of Training Experience

## Initial Beginning of Internship Self-Assessment

In August, interns' skill levels and experiences to date are assessed by the Internship Training Staff in collaboration with the interns. The Psychology Doctoral Intern Evaluation Form is intended to provide a snapshot of interns' strengths as well as directions for further development. Interns are familiarized with guidelines for goals and objectives in each area of training as specified on Psychology Doctoral Intern Performance Evaluation Form (see Appendix F). Interns, in discussion with supervisors, create initial training goals during this period.

As part of the self-assessment process, our Doctoral Internship Supervisors set aside time to learn about our interns' background, interests, and learning style. More formally, we emphasize the importance of diversity by conducting self-assessment of cultural competencies with interns in the first month. This is done in the Cultural and Diversity group supervision, a non-evaluative supervision, and uses the Multicultural Counseling Awareness Scale – Revised (MCKAS) which can be found in Appendix D.

#### Psychology Doctoral Intern Evaluation Process

In addition to the initial baseline assessment to establish competency baselines in the first month of internship, interns are evaluated informally and informally by the internship Training Staff using the schedule below:

| Туре     | Rotation   | Time period covered | Scheduled       |
|----------|--|---------------------|-----------------|
| Informal | Mid 1 <sup>st</sup> Rotation                     | 3 months            | Mid November    |
| Formal   | Final 1 <sup>st</sup> Rotation                   | 6 months            | End of February |
| Informal | Mid 2 <sup>nd</sup> Rotation                     | 3 months            | Mid of May      |
| Formal   | Final 2 <sup>nd</sup> Rotation End of Internship | 6 months            | Mid-August      |

Informal evaluations occur during the fall and the spring: mid-first rotation and mid-second rotation. Supervisors review progress with interns informally to ensure appropriate competency attainment throughout the training year. This allows the training staff to be more aware of each intern's strengths and growing edges and be on the same page in regard to their training need. This will help members of the staff to more consistently

provide the appropriate types of support, supervision, and assistance for optimally facilitate interns continued learning and growth.

Formal evaluation occurs twice during the training year; the end of the first rotation and the end of the second and final rotation. Interns and supervisors complete evaluation forms, engage in more substantial discussion of the evaluations, and at the 1<sup>st</sup> rotation evaluation, identify new or revised training goals arising from the evaluations.

During the informal and formal evaluations, the competency areas (see evaluation form in Appendix F) are reviewed and rated. At the formal evaluation, the interns also provide evaluation and feedback of supervisors (Appendix G) and the internship program (Appendix H). Interns are also encouraged and invited to provide ongoing formative feedback to supervisors/trainers and to the Training Director regarding the feedback to the internship program overall throughout the training year.

### Evaluation of Supervisors and Psychology Doctoral Internship Program

The internship committee meets quarterly. At the midpoint and end of the training year, the committee determines any adjustments needed to the training program. Data for program review are:

Interns' mid-year and end of year evaluations by the supervisors; Interns' mid-year and end of year evaluations of the program; Supervisory evaluations and feedback from interns; and Rotation site supervisor feedback.

The Training Director also invites feedback throughout the year during internship meeting times, and through a formal discussion at the end of the internship year. Each year there are some small adjustments to the program. Occasionally more significant adjustments are made to the training program based on each year's interns' feedback and training staff. Any substantive change to the program is reviewed carefully and reported to APA.

## **Successful Completion of the Internship**

Minimum for each program goal/objective/competency is "3 – competent at an entry level psychologist level." Appropriate termination and/or transfer of clinical cases are required by the week before the official ending date of the internship year, at the latest. If the intern's actual last day in the office will be sooner, then arrangements must be made prior to the intern's departure.

All clinically related documentation must be written, and reviewed, approved and "locked" by the appropriate supervisor before the intern's last day at the office. If an intern leaves without having completed all paperwork, they should be aware that this will be reflected in any letters of recommendations given by Jefferson Center staff. The intern's graduate program will be notified of this. Additionally, it is possible that the intern's internship will not be considered complete, and may be reflected in any documentation requested (e.g. verification of internship completion to graduate program

or state licensing agency).

For interns to maintain good standing in the program by the end of the first training rotation interns must:

- obtain ratings of at least a "2" (beginning mastery) for each goal/objective/competency area on their mid-year formal Intern Performance Evaluation; and
- not be found to have engaged in any significant ethical transgressions.

For interns to successfully complete the program they must:

- obtain ratings of at least a "3" (Entry Level Professional Mastery) on all items for each goal/objective/competency area on their end-of-year Formal Intern Performance Evaluation;
- complete 6 integrated psychological assessments (see Appendix I for assessment completion form);
- present a case study utilizing evidence-based interventions or assessments before the Psychology Doctoral Internship Training Committee and selected clinical staff (see Appendix J for presentation completion form);
- complete a presentation of their dissertation / doctoral paper to the psychology panel;
- present the findings of their Innovation/research project to Center staff; and
- not be found to have engaged in any significant ethical transgressions

#### Post-Internship Survey

To continue evaluating the effectiveness of our training program in preparing interns for their transitions to becoming a professional psychologist, the internship committee gathers data from interns who have completed our program.

At the end of internship, interns will be asked for written permission to allow us to contact them in the future, to request that they complete our post-internship survey as required by APA. This survey asks about their internship experiences and current professional position(s) and achievements.

The form for the Post-Internship Contact Information can be found in Appendix L and for the Post Internship Survey see Appendix M.

**Section 2: Policies and Procedures** 

## Interns Rights and Responsibilities

#### Rights of Interns:

In general, Jefferson Center will provide psychology interns with the opportunity to work in a setting conducive to the acquisition of skills and knowledge required for a beginning professional health services psychologist and will provide training and supervision to support their acquisition of skills and knowledge.

More specifically, interns have the following rights:

The right to a clear statement of general rights and responsibilities upon entry into the internship program, including a clear statement of goals of the training experience.

The right to clear statements of standards upon which the intern is to be evaluated two times/year (see Intern Evaluation Form, Appendix F).

The right to be trained by professionals, who behave in accordance with the APA Ethics Code and APA practice guidelines.

The right and privilege to be treated with professional respect, as well as being recognized for the training and experience attained prior to participation as an intern at Jefferson Center.

The right to ongoing evaluation that is specific, respectful, and pertinent.

The right to engage in ongoing evaluation of the training experience.

The right to initiate an informal resolution of problems that might arise in the training experience through request(s) to the individual concerned, the Internship Training Director, and/or the training staff.

The right to due process to deal with problems if informal resolution has not been successful, or to determine when rights have been infringed upon (see Due Process and Grievance section in this Manual).

The right to request assistance in job search and application.

The right to privacy and respect of personal life.

The right to expect that the training staff will try to make accommodations to meet any special training needs to ensure the intern is able to fully benefit from training.

The right to professional office space equipped with computers and telephones that allows for professional interaction and the delivery of clinical services.

#### **Responsibilities of Interns**

Jefferson Center psychology interns are trainees with a goal of becoming competent entry-level professional health services psychologists, and, as such, are expected to:

Behave according to the APA Ethics Code and other APA practice guidelines.

Behave in accordance with the laws and regulations of the State of Colorado and with HIPAA.

Act in a professionally appropriate manner that is congruent with the standards and expectations of each internship site, to integrate these standards as a professional psychologist into a repertoire of behaviors, and to be aware of the impact of their behavior on other colleagues.

Responsibly meet training expectations by fulfilling training goals and minimum criteria for internship completion.

Make appropriate use of supervision and other training formats (e.g., seminars) by, for instance, arriving on time and being prepared, taking full advantage of the learning opportunities, maintaining an openness to learning, being able to accept and use constructive feedback, and participating actively in discussions.

Manage personal stress by tending to personal needs, recognizing the possible need for professional help, accepting feedback regarding this, and, if warranted, seeking that help.

Give professionally appropriate feedback to peers and training staff and to the training program with respect to their training needs and experiences.

Actively participate in the training, service, and overall activities of the Center, with the end goal of being able to provide services across a range of clinical activities.

#### **Supervision Requirement Policy**

#### I. PURPOSE

To provide policy and procedures to ensure supervisor are trained and have experience for the provision of clinical supervision.

#### II. POLICY

This policy minimal qualifications necessary to provide clinical supervision for psychology interns.

#### **Training and Education**

Primary supervisors, minor rotation supervisors, and site supervisors must have graduated from an accredited program and hold a license in their field. They should have either coursework in clinical supervision or completed trainings on the provision of clinical supervision.

### **Experience**

Supervisors should have 1 year experience providing clinical supervision to either licensed clinicians, psychology interns, or graduate students. Supervisors without 1 year of experience will engage in supervision of supervision with a trained psychologist to oversee the provision of supervision to the psychology intern.

## **Primary Psychologist Supervisor Responsibilities**

- The responsibility to act in a professional manner and in accordance with the APA Ethical Principles and Code of Conduct, Colorado State Psychologists Licensing Act, psychology staff policies and procedures.
- The responsibility to ensure that interns are familiar with, and adhere to, the APA ethical guidelines, laws and regulations specified by the State of Colorado, psychology staff policies and procedures.
- The responsibility to complete a training agreement which specifies each intern's
  personal training goals and the professional skills to be acquired on each rotation.
  This training agreement will also identify the types of training experiences and
  supervisory assistance needed to accomplish the training goals. This agreement is
  passed to the next supervisor to ensure continuity in the training experience.
- The responsibility to provide ongoing feedback to the intern and to complete a formal evaluation of the intern's progress at the mid and endpoint of each rotation. Written record of this evaluation will be maintained, and a copy provided to the Psychology Doctoral Internship Training Director.
- The responsibility to provide a minimum of two hours of individual supervision per week and to be available to provide support/guidance to the intern outside of scheduled supervision times. The responsibility to provide guidance regarding all

clinical, ethical, legal and professional matters. The use of observation of assessment and therapy sessions will be used to enhance the supervision process.

- The responsibility to coordinate the training of the interns with appropriate team supervisors and to function as a liaison between the intern and other staff members.
- Maintains overall responsibility for all supervision, including oversight and integration
  of supervision provided by other mental health professionals.
- The responsibility to co-sign all the intern's written documentation in compliance with the business practice standards of Jefferson Center.
- The responsibility to participate in the intern's scheduled didactic training activities as needed.
- The responsibility to participate as a member of the Psychology Doctoral Internship Training Committee and attend scheduled meeting to discuss the interns' progress and to assist with ongoing program evaluation.
- The responsibility to assure that each intern is afforded the best possible training experience.

#### Due Process and Grievance Policy and Procedures

#### I. PURPOSE

To provide policy and procedures for fair and effective intern appeals, grievances, and remediation processes. All interns are evaluated in accordance with the procedures outlined in the Internship Training Manual/Evaluation section.

#### II. POLICY

This policy provides direction on psychology interns' progress and performance reviews, corrective action, and appeals in view of Jefferson Center's commitment to promoting professional development. Inasmuch as possible and consistent with the quality of care provided by the Center, the goal is to promote intern competency and foster intern performance consistent with Colorado State law, professional ethics, and organizational policy.

#### III. DUE PROCESS AND APPEAL PROCEDURES

## **Progress and Performance Reviews**

Interns experience significant developmental transitions during the internship training period. One aspect of the training process involves identification of intern clinical performance and/or professional demeanor problems. A problem may be defined as a behavior, attitude, or other characteristic which may require remediation, but is not excessive or outside the domain of behaviors for professionals in training (Lamb, Baker, Jennings, & Yarris, 1983). Most problems are amenable to supervisory procedures and training. Some problems, however, may prove irremediable or serious, and actions that may be taken in these cases are noted below.

When problems persist despite supervisory feedback and guidance, more significant interference with professional functioning may emerge and lead to a more persistent problem in one or more of the following ways: 1) an inability or unwillingness to acquire and integrate professional standards into one's repertoire of professional behaviors; 2) an inability to acquire professional skills in order to reach an acceptable level of competency; and/or 3) an inability to control personal stress, psychological dysfunction, and/or strong emotional reactions which interfere with professional functioning (Lamb et al., 1983).

More specifically, problems will typically become identified as persistent problems if they include one or more of the following characteristics (Lamb, Presser, Pfost, Baum, Jackson, & Jarvis 1987):

- The intern does not acknowledge, understand, or address the problem when it is identified.
- The problem is not merely a reflection of a skill deficit that can be rectified by academic or didactic training.
- The quality of services rendered is negatively affected.
- The problem is not restricted to one area of professional functioning.

- The problem requires a disproportionate amount of attention by training staff and/or:
- The intern's behavior does not change as a function of feedback or remediation efforts after a period of time identified for effective remediation.

With the aim of providing structure to help interns meet their competencies, supervisors will provide weekly feedback on the interns' progress regarding documentation, deadlines, and training goals so that performance issues can be addressed quickly with appropriate level of support. At any time during the process the Training Committee may consult with APPIC or other Training Directors to assist in attaining best outcomes.

Should a supervisor or site staff person believe an intern is not performing in an appropriate/professional manner or is showing evidence of a performance problem, it is that person's responsibility to provide feedback to the intern. Intern behaviors that are considered to be inappropriate or unprofessional include but are not limited to:

- Clinical performance problem: a failure to acquire sufficient clinical skills to reach an acceptable level of competency in the skill areas outlined as internship Goals and Objectives (see pages 5 - 7 of this manual) during the training year. Clinical performance issues may be noted informally or at scheduled evolution times:
  - At *mid rotation* the primary supervisor meets with the intern and, using the Intern Performance Evaluation form as a guideline, reviews progress to date. This informal review process is documented in the supervisors' supervision notes with particular attention paid to any competency that is below expectation. The following scores would trigger a Due Process:
    - At the midpoint of the first 6-month major rotation, should any competency be less than 1.5, the Due Process procedure is begun.
    - At the midpoint of the second 6-month major rotation, should any competency be less than 2.5, the Due Process procedure is begun.
  - At the *end of the first rotation*, should any competency be less than 2 on the Mid-year Evaluation Form, the Due Process procedure is begun.
- <u>Professional demeanor concern</u>: an inability to address personal stress, psychological difficulties, and/or strong emotional reactions such that they interfere with professional functioning.

#### Levels of Notification/Remediation

Once a performance or professional demeanor problem has been identified, it is essential that the intern be notified and opportunities to remediate the difficulty be made available. The following represent several possible actions, in order from least to greatest severity of the problem.

#### Informal discussion

Informal discussion or coaching, is appropriate for minor or moderate problems that may be remedied by an educative approach. Should a problem be

identified, the clinical supervisor or staff member will alert the Training Committee and discuss appropriate actions to support the intern. The clinical supervisor involved will discuss the concern with the intern in a supervisory session with the goal of alerting the intern to the problem, providing direct feedback regarding expectations to correct, and the timeframe in which to correct the issue. The intern will be provided with scheduled check-ins to provide additional support in meeting expectations. The discussion is logged in the communications log. The discussion should be documented and placed in the primary supervisor's supervisory file within the interns file and be confidential. A copy of the Due Process: Informal Discussion form can be found in Appendix N. The documentation should include:

- time/date of the discussion and people present
- problem definition
- expectations to remediate
- any support/resources needed by the student,
- schedule of check ins based on time frame to remediate, and
- time-frame to remediate the problem.

#### Verbal Warning

If after an informal discussion, the issue is not resolved, the supervisor will alert the Training Committee to identify if any additional support/resources are needed. The intern will meet with the supervisor who identified the problem and with whom they had the informal discussion to convey the verbal warning. The action of a Verbal Warning will be noted in the communication log without reference to specifics to document that the Due Process procedure was initiated. The verbal warning will be documented in the intern's file on the Due Process: Verbal warning documentation template (see Appendix O) and should include the following:

- time/date of the discussion and people present,
- review of expectations that were not met.
- review of problem definition,
- reiteration of expectations to remediate,
- identify any support/resources needed by the student,
- schedule of check ins based on time frame to remediate, and
- time-frame for remediate of the problem.

#### Written Notice of Competency Concern

Should the intern have either not remediated the problem or has made insufficient progress in the agreed upon timeframe, a written notice of competency concern will be issued. The Due Process: Written Notice of Competency Concern form (see Appendix P) should be completed and discussed with the Training Committee prior to discussing with the intern. The written notice of competency concern will be placed in the interns' file and should

#### include:

- time/date of the discussion and people present,
- review of expectations that were not met,
- review of problem definition,
- reiteration of expectations to remediate,
- identify any support/resources needed by the student,
- schedule of check ins based on time frame to remediate, and
- time-frame for remediate of the problem.

The Training Director will outreach the intern's Director of Clinical Training (DCT) to alert them to the concern, provide a copy of the written notice of competency concern, and encourage the DCT to outreach the intern.

#### Development Plan

If the problem is not resolved through informal discussion, verbal warning, or written notification of competency concern, or if the problem is serious (i.e. adverse client impact or the completion of internship in jeopardy are serious) the intern is notified of this level of concern. The Internship Training Director will work with the staff and intern supervisor(s) to develop a written Development Plan to facilitate improvement in the intern's performance, using the model developed by the Council of Chairs of Training Councils (CCTC Guidelines for Communications, 2007).

The Due Process: Psychology Intern Development Plan (see Appendix Q) includes a list of concerns with respect to expected competencies and notes that the plan can be modified by supervisors and may exclude the intern's input at any time based on changes in the situation due to intern behavior (e.g., misrepresenting work done, inaccurate documentation, etc.). The Development Plan includes:

- problem identification
- date/s the problem/s was/were initially brought to the intern's attention;
- who notified the intern of the concern;
- what, if any, steps were already taken to rectify the problem/s;
- competency concerns with a examples of where competencies were not being met (these are samples and not an exhaustive list);
- expectations for improvement or remediation with behavioral examples (these serve as examples and are not an exhaustive list);
- the measurable improvement in the competency(ies) required for the intern to be on track for successful completion of the internship;
- the intern's responsibilities;
- the staff/supervisor responsibilities;
- resources and/or support to assist the intern in remediation and may include using employee assistance program (EAP), medical leave, or other training resources;

- the time-frame for acceptable performance with intermediate deadlines if needed;
- consequence(s) for missing intermediate and/or final deadlines or not fully remediating the issue and may include failure of internship.

The intern, supervisor, and the Internship Training Director will sign and date the Intern Development Plan. A copy is given to the intern and a copy is placed in the intern's file. A copy is sent to the intern's DCT who is kept appraised of the intern's progress throughout the Development Plan.

Extension of the Internship or Recommendations for a Second Internship at another Internship site with Current Internship marked incomplete
In situations in which the intern has made some but insufficient progress prior to the end of the internship, the intern may be required to extend his/her stay at the internship site (without additional stipend compensation) in order to complete the requirements. In some cases, the intern may be required to complete part or all of a second internship. In either case, the intern must demonstrate a capacity and willingness for full remediation. In such instances, the Director of Clinical Training at the intern's academic program will be notified and consulted.

#### Suspension or Dismissal

Suspension or dismissal may be considered in cases involving serious violations of the APA Code of Ethics or state, or federal regulations/statutes; imminent harm to a client; a preponderance of unprofessional behavior; evidence of impairment; or inability to remediate a performance problem. Suspension is a mandated leave of absence and release from all clinical duties for a designated period. Dismissal is a permanent termination. In the case of suspension or dismissal, the intern is notified immediately of the decision, provided with documentation of the reasons, and referred to the procedure for appealing suspension and/or dismissal. A recommendation for dismissal must be approved by Jefferson Center's CEO.

If the decision is made to suspend or dismiss an intern, the Internship Training Director will send written notification to the intern's academic program Director of Clinical Training within two working days of the decision. In the case of dismissal, the Internship Training Director will include recommendations to the academic program regarding professional development options.

If at any point during review of an intern's performance it is determined that the welfare of the intern and/or any client has been jeopardized, the intern's case privileges will either be significantly reduced or removed for a specified period of time. Also, the intern's DCT will be notified of this action. At the end of the specified time, the intern's primary supervisor, in consultation with the site training staff, will assess the intern's capacity for effective functioning and determine if the intern's case privileges can be reinstated or if the reduction/removal should continue for another specified period.

Should an intern commit a felony, have sexual contact with a client, or perform any

other serious violation of ethical conduct, s/he will be placed on suspension immediately, with further disposition determined by the Internship Training Director and the Internship Training Committee. The Internship Training Director may report the incident to outside agencies if client welfare warrants.

## **Due Process Appeal Procedures for Interns**

## Notice and Appeal

In the event an intern wishes to appeal notification of a performance or professional demeanor problem, they should avail themselves of the appeal procedure.

Typically, complainants should first take their concerns to the person(s)/body with whom they take issue and attempt an informal resolution. If this is not feasible or if the complainant is not satisfied with any proposed resolution, he/she should next speak with an internship supervisor or Psychology Doctoral Internship Training Director and enlist this person's assistance in facilitating informal discussion and conflict resolution.

The above informal processes do not constitute a formal appeal. If these informal approaches are not successful, the complainant may utilize the appeal procedures listed below.

#### Appeal Process

An intern may appeal any decision or action taken by a supervisor, the Psychology Doctoral Internship Training Committee, or the Psychology Doctoral Internship Training Director. All appeals are recorded in an Appeal Log. The Appeal log is kept secured in electronic Doctoral Internship files. Supporting documents are kept in a folder within the Appeal log folder. All steps in the procedure should be carefully documented, with copies distributed to the intern and the Psychology Doctoral Internship Training Director or, if the complaint is against the Psychology Doctoral Internship Training Director, a Senior Psychologist will be assigned.

Intern may make a personal appearance before the Appellate Review Panel to present oral and/or written testimony for 5 minutes at the beginning of the review panel meeting. In lieu of appearing, the intern may choose to submit written testimony which will be reviewed at the beginning of the appellate review panel meeting.

#### Appeal Procedures

a. The intern must promptly file a written appeal with the Psychology Doctoral Internship Training Director (or, if the complaint is against the Psychology Doctoral Internship Training Director, the Director's supervisor), within five working days from the time the appealed decision/event/action took place. The appeal should include a statement of the reasons the intern is filing the appeal and proposed resolution(s). The intern should provide appropriate documentation regarding the decision/event/action given by the Supervisor or Psychology Doctoral Internship Training Committee for its decisions or actions, and why the decisions or actions should be reconsidered or withdrawn. At the time the appeal is submitted, the intern will also designate 2 supervisory staffs to be on the Appellate Panel. To aid the intern in the appeal process, he or she will be provided access to all documentation used by the Supervisor or Psychology Doctoral Internship Training Committee in deriving its conclusions.

- b. Within five working days of receipt of the written appeal, the Psychology Doctoral Internship Director (or, if the complaint is against the Psychology Doctoral Internship Training Director, the Director's supervisor), who chairs the Panel will appoint an Appellate Review Panel. The Panel will consist of the Chair, two supervisory staff members selected by the Chair, and two supervisory staff members selected by the intern.
- c. The Chair is empowered to secure any and all materials and documents related to decision/event/action under appeal and to question persons who may have information helpful to Panel deliberations. A simple majority will decide all appeal decisions. The Chair will cast a vote only in the case of a tie.
- d. In addition to the written appeal, the intern may make a personal appearance before the Appellate Review Panel at the beginning of the Appellate Review Panel meeting to present oral and/or written testimony. This appearance is to last no more than 5 minutes at which time the intern must leave the meeting to allow the Appellate Review Panel to review the documentation and to reach a decision. Alternatively, the intern may choose to submit written testimony in lieu of personal appearance.
- e. Within five working days of the adjournment of the Panel the Chair will present the findings and recommendations of the Appellate Review Panel in writing to the CEO of Jefferson Center. A copy of the Appellate Panel Decision form can be found in Appendix R.

#### Final Adjudication

The CEO of Jefferson Center will respond to the Appellate Review Panel's recommendations within three (3) working days of receipt of the report. A copy of the Adjudication form can be found in Appendix S. The CEO will review the Appellate Review Panel's decision to ascertain that:

- the decision was reached based on the evidence presented in the documentation and
- Due Process procedures were followed.

If review of the Appellate Panel decision is supported by the documentation and procedures were followed, the CEO will advise the intern and the Internship Training Director that the Appellate Review Panel's decision is upheld.

Should documentation not support the Appellate Review Panel decision, the CEO will return the decision to the Appellate Review Panel for modification of the decision. They

may add no more than 1 week's extension for the intern to remediate the problem and the Panel must outline specific competency(ies) with measurable outcomes that must be addressed, and the consequence of not meeting the competency(ies). If intern is unable to meet the competency(ies) in question after the final modification of the Development Plan, Due Process will be considered complete. The intern and their DCT will be notified of the final disposition.

#### **Grievance Procedures for Interns**

#### I. PURPOSE

The purpose of this policy is to provide interns with procedures to grieve concerns they may have about the training program, persons in the training program, or other matters associated with their experience at Jefferson Center.

#### II. POLICY

It is the goal of the Jefferson Center to promptly resolve grievances in an informal manner if possible. If the intern complainant is not satisfied with attempts at informal resolution, the complainant may utilize formal grievance procedures. The goals of this policy are to provide procedures for processing intern grievances and to enhance the training environment at Jefferson Center.

#### III. PROCEDURE

Informal grievance procedures for interns

If an intern has a grievance about a general policy or practice in the Psychology Doctoral Internship training program or Jefferson Center, he/she should first address this with the immediate supervisor. If the intern is not comfortable approaching an immediate supervisor, he she may bring the matter to the attention of the Psychology Doctoral Internship Training Director. Interns may consult with their internship supervisor or the Psychology Doctoral Internship Training Director on avenues for informal resolution. The informal complaint will be logged on the informal complaint log with the issue and resolution but without the intern's name. The log is used in annual review of the program for improvements and training.

If the matter remains unresolved or if an intern is uncomfortable employing informal resolution, the intern may file a formal grievance.

Formal grievances should be submitted to the Psychology Doctoral Internship Training Director who chairs the Grievance committee. If the grievance involves the Psychology Doctoral Internship Training Director, the Director's supervisor would then accept the grievance and serve as chair the Grievance Committee. A copy of the Psychology Doctoral Intern Grievance Form can be found in Appendix T.

The chair assembles a three-person committee in five business days of the grievance being filed. The committee will be composed of members from the Psychology Doctoral Internship Training committee, one of whom is chosen by the intern and two of whom are appointed by the Chair. This committee will, in a timely fashion, gather information regarding the grievance, inform the intern of its findings, and offer recommendations to the Psychology Doctoral Internship Training Director or, if the complaint involves the Psychology Doctoral Internship Training Director, that person's supervisor. Should the intern contest this decision, s/he can take the issue to the Jefferson Center President and CEO. The CEO will review the information and render a final decision and communicate this decision in writing to the intern and to other persons or bodies responsible for executing any resolution.

The Psychology Doctoral Internship Training Director records the outcome of the grievance review in a Grievance Log and includes documentation of the Grievance Committee proceedings, including minutes of any/all meetings. Minutes should include date/time of the meeting, people in attendance, definition of the grievance, solutions tried to date, and results of the review.

## **Intern Selection and Academic Preparation Requirements Policy**

#### I. PURPOSE

To provide policy and procedures for the fair selection of interns and the academic preparation required for the application process.

#### II. POLICY

This policy provides direction regarding the selection process for interns applying to the internship at Jefferson Center.

#### III. PROCEDURE

There are two full-time openings for psychology interns. All complete applications from students in APA accredited programs in clinical or counseling psychology that are electronically submitted to us through APPIC by our deadline are reviewed by at least one member of the Training Committee. We are particularly interested in matching with interns who share our passion in working with traditionally underserved and marginalized populations. Jefferson Center is an equal opportunity, Affirmative Action employer. Jefferson Center and its Psychology Doctoral Internship Program are committed to the recruitment of culturally and ethnically diverse interns. We encourage inquiries and applications from all qualified individuals.

All completed applications are reviewed for the following requirements:

- Doctoral student in an APA-accredited Clinical or Counseling Psychology program or in a re-specialization training program in Clinical or Counseling Psychology within an APA-accredited program
- Approval for internship status by graduate program Training Director
- Academic coursework completed by the end of the academic year preceding the start of internship
- Cumulative GPA of 3.4 or greater
- Completion of 4 integrated psychological reports with 25 hours of Assessment experience, including projective, objective and cognitive assessments:
  - minimum of 1 child/adolescent administered
  - minimum of 1 adult battery administered
  - minimum of 1 WISC or WAIS administered
- preferred applicants with have a minimum of 2 Rorschachs administered, preferably to both an adult and child/adolescent (Extern or RPAS)
- Completion of at least 300 practicum intervention hours by the start of the internship including:
  - adults/older adults
  - children/adolescents
  - evidence based practices
- Approval of dissertation proposal by application deadline
- Dissertation defended by the start of the internship

A de-identified psychological assessment report is required with the application

Applications are reviewed by members of the Training Committee. Our selection criteria are based on a "goodness-of-fit" with our practitioner-scientist model, and we look for interns whose training goals match the training that we offer. The program looks not only at the total number of practicum hours but the quality of those hours in terms of the type of setting as well as experience with empirically supported treatments. If applicants have no Rorschach experience or limited Rorschach experience, the application will still be considered as we look at the total assessment experience. All students who submitted a completed application will be notified of their interview status by early December.

Based on the quality of the application and the goodness of fit between the applicant's training goals and the internship program, approximately twenty-five applicants are invited for an interview. Interviews are conducted in January and all interviews will be conducted remotely via zoom. Interviews are conducted with individual applicants by a panel of no less than three psychology supervisors in a group format. Standardized questions are asked and scored for all candidates interviewed.

Following the completion of the interviews, the Training Committee meets to rank order applicants, which is based on both the submitted application and the interview. The final ranking order is determined by consensus of the Training Committee. This internship site agrees to abide by the APPIC policy that no person at this training facility will solicit, accept, or use any ranking-related information from any intern applicant. Following the results of the APPIC Match, a letter confirming the match with Jefferson Center's Psychology Doctoral Internship will be sent to the incoming intern with a copy to the DCT of their program.

Results of the APPIC Match constitute a binding agreement between the matched applicants and the program. However, as stated in our listing in the APPIC directory, final appointment of applicants to the internship at Jefferson Center is contingent on applicants passing a criminal background check. A pre-employment background check is completed on all matched applicants. Felony assault convictions will be considered a failed background check. Federal misdemeanors and misdemeanors are handled on a case-by-case basis.

If not a US Citizen, you will be required to provide documentation to verify eligibility following match and before employment.

Jefferson Center for Mental Health is committed to a safe, healthy, and productive work environment for all employees free from the effects of substance abuse. Abuse of alcohol, drugs, and controlled substances impairs employee judgment, resulting in increased safety risks, injuries, and faulty decision-making. Jefferson Center for Mental Health follows Federal Law regarding cannabis and other drugs. We do not do a preemployment drug test but all employees may be asked to submit a random urine drug screen should there be indications that substances may be affecting job performance.

COVID-19 Vaccination or an approved medical or religious exemption is required for employment with Jefferson Center for Mental Health. Psychology interns must be fully vaccinated (Received final dose of an authorized COVID-19 vaccine regimen) and provide proof, or have an approved medical or religious exemption, prior to their first day of internship. Information on how to request an exemption will be provided at the time of offer.

#### Stipend, Benefits, and Resource Policy

#### I. PURPOSE

To provide policy and procedures for fair and effective supervision of psychology interns, including stipend, benefits, and resources.

#### II. POLICY

This policy provides direction on the assignment of stipends, benefits, and the availability of resources.

#### III. PROCEDURE

Jefferson Center currently has two Doctoral internship positions budgeted. The current stipend for the internship is \$30,000. In addition, the Center's benefit package is available. Psychology interns receive a full benefit package, including the Center's contributions toward health and dental insurance, a medical and dependent care flexible spending plan, life insurance, professional liability insurance, short and long-term disability insurance, an EAP program, 160 hours of Personal Annual Leave (PAL) for vacation, personal, or sick leave, 4 "working" holidays (holidays when the Center is open and the individual may take that day or a subsequent day off in order to respect diversity of cultural/religious practice), and 8.5 holidays when the Center is closed.

Interns will have a primary office in our Independence facility location where observation of therapy or assessment feedback sessions can be done. The two doctoral interns share the space and occupancy is scheduled based on rotations so that there is equal access. For example, interns assigned to an outpatient service at the Independence office alternates days with the other intern who might be assigned to the intern office located at the West Colfax office working on the Family Services team. Independence office is also the primary location for the research rotation.

Interns are also provided with phones, voice mail, computers, printers, software, and technical support. Jefferson Center uses centralized scheduling and interns receive administrative support from the front office staff for client appointments.

Interns have access to reference material for testing, current testing materials (e.g., WISC-V, WAIS-IV). In addition to the weekly didactics and professional seminars, interns have access to a substantial training library and in house training workshops. Professionals at Jefferson Center have extensive knowledge in areas of specialty care and based on interns' interests and availability of staff and population, specific training experiences can be designed, for example, working with trichotillomania or specific phobias.

#### **Bilingual Salary Differential**

For interns who are bilingual and bicultural and doing a rotation with Centro Dones, there is a bilingual salary differential of 10% when working on the Centro Dones major rotation. The incentive is part of a broader framework by which Jefferson Center seeks to attract and retain employees who possess skills critical to serving diverse consumer communities with responsive, respectful and effective care focused on eliminating

disparities related to access, retention, and outcomes for marginalized and/or non-English speaking communities.

### Financial and Other Benefit Support for Upcoming Training Year 2022 – 2023 Full time Interns (2)

Financial and Other Benefit Support for Upcoming Training Year 2022.23

| Annual Stipend/Salary for Full-time Interns \$30,000                                     |            |           |  |  |
|--|------------|-----------|--|--|
| Annual Stipend/Salary for Half-time Interns  | n,         | /a        |  |  |
| Program provides access to medical insurance for intern?                                 | ✓ Yes      | □ No      |  |  |
| If access to medical insurance is provided:  |            |           |  |  |
| Trainee contribution to cost required?   | ✓ Yes      | □ No      |  |  |
| Coverage of family member(s) available?  | ✓ Yes      | □ No      |  |  |
| Coverage of legally married partner available?   | ✓ Yes      | □ No      |  |  |
| Coverage of domestic partner available?  | ✓ Yes      | ☐ No      |  |  |
| Hours of Annual Paid Personal Time Off (PTO and/or Vacation)                             | 160        | PAL       |  |  |
| Hours of Annual Paid Sick Leave  | 0 - includ | ed in PAL |  |  |
| In the event of medical conditions and/or family needs that require                      |            |           |  |  |
| extended leave, does the program allow reasonable unpaid leave to                        |            |           |  |  |
| interns/residents in excess of personal time off and sick leave?                         | ✓ Yes      | □ No      |  |  |
| Other Benefits (please describe): Dental insurance, vision insurance, a medical and      |            |           |  |  |
| dependent care flexible spending plan, life insurance, professional liability insurance, |            |           |  |  |
| short and long-term disability insurance, an EAP program, 12.5 holidays                  |            |           |  |  |

#### Intern Evaluation, Retention, and Termination Policy

#### I. PURPOSE

To provide policy and procedures for the fair evaluation, retention and termination of interns.

#### II. POLICY

This policy provides direction regarding the evaluation process for interns, retention of interns, and termination.

#### III. PROCEDURE

#### **Evaluation**

Intern Performance Evaluation

The purpose of Intern performance evaluation is to track progress, provide feedback, and ensure mastery of expected competencies. There are 2 types of Performance Evaluations: Informal and Formal.

Informal evaluations occur during the fall and the spring. Supervisors review progress with interns informally to ensure appropriate competency attainment throughout the training year.

Informal Intern Performance Evaluations are completed at two time periods:

- Mid-first rotation evaluation at 3 months is done with primary, assessment, and minor rotation supervisors.
- Mid-second rotation evaluation at 9 months is done with primary, assessment, and minor rotation supervisors.

Formal evaluation occurs twice during the training year to ensure appropriate competency attainment. Interns and supervisors complete evaluation forms, engage in more substantial discussion of the evaluations.

Formal Intern Performance Evaluations are completed at three time periods:

- Baseline assessment done with primary, assessment, and minor rotation supervisors upon starting the internship
- Mid-year end of first major rotation evaluation done by primary, assessment, and minor rotation supervisors.
- End of Year evaluation done by primary, assessment, and minor rotation supervisors.

Information from the Formal Performance evaluation is discussed with the intern prior to the evaluation being forwarded to interns' Director of Clinical training. Signed evaluation forms are kept by the Training Director in the intern files. A copy of the Midyear and End of Year evaluation are sent to the intern's academic program.

Internship Evaluation and Supervisor Evaluations

The purpose of the Internship Evaluation and Supervisor Evaluations is to ensure the integrity of the internship experience and to make any necessary changes to the training experience. Internship and Supervisor evaluations are done by the interns who provide the feedback directly with the Psychology Doctoral Internship Training Director and supervisors. The evaluations are then discussed in the Psychology Doctoral Internship Training Committee meeting so any needed action may be taken.

Internship Evaluations and Supervisor Evaluations are completed at two time periods:

- Mid-year after the completion of the first major rotation
- End of training year after the completion of the second major rotation

#### Retention

Interns are retained for a 1 year period.

Jefferson Center promotes the hiring of interns when the opportunity arises.

#### **Termination**

Upon successful completion of the training year, interns are no longer employed by Jefferson Center.

Interns have the right to due process and grievance prior to termination for problems related to performance. Please see Due Process and Grievance Policy for details. Should an intern commit a felony, have sexual contact with a client, or perform any other serious violation of ethical conduct, s/he will be placed on suspension immediately, with further disposition determined by the Psychology Doctoral Internship Training Director and the Psychology Doctoral Internship Training Committee and may include reporting the incident to outside agencies. Should termination from the Psychology Doctoral Internship Program and Jefferson Center be a recommended consequence, final disposition will be approved by Jefferson Center's CEO and the DCT of the intern's academic program will be notified in writing.

#### **Maintenance of Records Policy**

#### I. PURPOSE

To provide policy to ensure the privacy of intern records.

#### II. POLICY

All intern records are to be stored electronically in the secure drive based on the internship training year.

#### Individual Intern records

Interns' records are stored electronically by training year in the secured *Psychology Doctoral Internship Training Committee* files (*PDITC*). Records are separated by individual intern and saved to a secure intern folder within the *PDITC* files. Only the psychology doctoral internship training committee shall have access to these records. After the completion of the training year, the interns' folders will be electronically archived to the *Accreditation* file to which only the Psychology Doctoral Internship Training Director and the Behavioral Health Data Analyst have access.

#### Due Process, Grievance, and Complaint log

Due Process and grievance documentation is saved electronically in the corresponding training year for the interns in the *PDITC* files. After the completion of the training year, the corresponding due process, grievance records will be archived in the *Accreditation* file. The complaint log is saved electronically in the *Accreditation* folder by training year.

#### Interns' work files

At the start of the internship, interns are assigned work folders on the *Psychology Internship with interns* file on the secure network. Interns' work will be saved there during the course of the internship. The *Psychology Internship with interns* file also contains the internship forms, Training Manual, presentation information, and resources. Interns also have a work folder in the *Psychological Testing* File where all assessment work is saved and reviewed by supervisors. At the end of the internship year, the interns are required to delete personal work documents in both the *Psychology Internship with interns* file and the *Psychological Testing* file.

#### **Client Documentation Approval Policy**

#### I. PURPOSE

To provide policy and procedures for the approval process for client records.

#### II. POLICY

This policy clarifies the importance of supervisory approval of interns client documentation in Avatar and psychological assessment reports.

#### III. PROCEDURE

#### Progress notes

All progress notes must be final saved by the supervisor. When completing progress notes in Avatar (EMR), after final saving not, chose the Route for Approval option. After submitting the progress note, the supervisor will receive an alert in their EMR to-do list to review and approve note.

After supervisor reviews note, they will approve the note and note will be final saved under the supervisor's name.

Should correction be required, the supervisor will reject the note which will then revert to draft mode. The note will now show in the intern's EMR to-do list with directions on required corrections. After making correction, intern will resubmit using the Approval routing process above.

#### Treatment Plans

All treatment plans should be routed to the supervisor for approval. When submitting treatment plan intern will use the approval routing process to send treatment plan to the supervisor.

The supervisor will receive an alert in their EMR to-do list to review and approve the treatment plan.

After supervisor reviews treatment plan, they will approve the plan and the treatment plan will be final saved.

Should correction be required, the supervisor will reject the treatment plan which will then revert to draft mode. The treatment plan will now show in the intern's EMR to-do list with directions on required corrections. After making correction, intern will resubmit using the Approval routing process above.

#### Reports and letters

All psychological assessment reports will be co signed by the supervising psychologist. Except for closing letters, all letters will be co-signed by the supervising psychologist.

#### **Jefferson Center Confidentiality Policy**

Jefferson Center information about its clients is of a private nature and is therefore considered highly confidential. All individuals associated with the Center, including interns, are expected to value the position of trust they are placed in and should never breach the confidentiality of any client. Psychological assessment reports developed on a personal computer must be password protected, and the files must be deleted from the personal computer once work is completed. Any individual, including interns, who believes he/she may have breached confidentiality, should immediately bring the matter to the attention of a supervisor.

Interns also have the right to confidentiality, although the Internship Program does keep the interns' academic programs informed about their progress or performance problems. Intern records are kept in a secured online system and in the online Human Resources system.

#### **Drug and Alcohol Policy**

To ensure a safe and productive work environment Jefferson Center prohibits the use, sale, dispensation, manufacture, distribution or possession of alcohol, drugs, controlled substances, or drug paraphernalia on any company premises or worksites. This prohibition includes company-owned vehicles or personal vehicles being used for company business or parked on company property.

No intern or employee shall report to work or be at work with alcohol or any detectable amount of prohibited drugs in their system. (A detectable amount refers to the standards generally used in workplace drug and alcohol testing).

An intern or employee shall, when drugs are prescribed by a medical professional, inquire of the prescribing professional whether the drug prescribed has any side effects which may impair the person's ability to safely perform his/her job duties. If the answer from the medical professional is yes, the person shall obtain a statement from the medical professional indicating any work restrictions and their duration. The person shall present that statement to his or her supervisor prior to going on duty.

Illegal use of drugs off-duty and off company premises or work sites is not acceptable. It can affect on-the-job performance and the confidence of the public and our customers in the company's ability to meet its responsibilities.

Jefferson Center for Mental Health follows Federal Law regarding cannabis and other drugs. We do not do a pre-employment drug test but all employees may be asked to submit a random urine drug screen should there be indications that substances may be affecting job performance.

Any violation of this policy will result in disciplinary action up to and including termination.

#### **Non-Discrimination Policy**

Jefferson Center does not discriminate on the basis of race, color, national origin, religion, gender identity, pregnancy, sex, physical or mental disability, medical condition (cancer-related or genetic characteristics), ancestry, marital status, age, sexual orientation, citizenship, service in the uniformed services, or status as a covered veteran. This policy applies to all employment practices, including recruitment, selection, promotion, transfer, merit increase, salary, training and development, demotion, separation.

#### **COVID 19 Vaccination Policy**

**COVID-19 Vaccination** or an approved medical or religious exemption is required for employment with Jefferson Center for Mental Health. Psychology interns must be fully vaccinated (Received final dose of an authorized COVID-19 vaccine regimen) and provide proof, or have an approved medical or religious exemption, prior to their first day of internship. Information on how to request an exemption will be provided at the time of offer.

Appendices

Appendix A

#### **Training Site and Rotation Descriptions**

The Psychology Doctoral Internship offers six major rotations, including a choice of specialty programs within the Family Services and Adult Outpatient rotations. There are three minor rotations.

#### **Major Clinical Rotations**

#### 1. Adult Outpatient – Independence office

**Population:** Adult Outpatient Services (AOP) is the largest clinical network at Jefferson Center. It provides individual and group therapy to adults 18 – 60 years old who have been diagnosed with a Serious Mental Illness or Severe and Persistent Mental Illness, and who meet a level of acuity appropriate for a relatively brief episode of treatment (approximately 35 sessions annually). The majority of consumers have co-morbid illnesses, including addictions, personality disorders, developmental disorders and medical illnesses, and treatment is integrated and comprehensive.

In Calendar Year (CY) 21, 3,923 clients were served, 84.8% adults and 15.2% children or adolescents. The race/ethnic breakdown of clients was: American Indian = 1.7%, Asian/Pacific Islander = 1.3%, Black/African American = 2.9%, More than One Race = 3.9%, Other = 3.3%, Unknown/Declined = 8.7%, White = 78.3%. Hispanic/Latino Ethnicity = 19.8%

The highest represented diagnoses were Generalized Anxiety Disorder and PTSD. The five most common diagnosis breakdowns were as follows: Major Depressive Disorder, Recurrent (22.6%), PTSD (22.2%), Generalized Anxiety Disorder (15.8%), Bipolar Disorder (10.8%) and Depressive Episode (7.1%).

**Training experiences:** Interns are responsible for doing same-day intakes to assess needs. Depending on interns' training needs, they may either follow the case or transfer it to another clinician. Interns provide evidence-based treatments for a variety of behavioral health disorders and can participate in a dialectical behavior therapy skills group. Interns participate in team meetings and group supervision.

# 2. Senior Services Outpatient – North Wadsworth office and Independence office

**Population:** The Senior Services Program provides clinical services for older adults aged 60 years and older in a variety of settings, including home-based, traditional outpatient, and co-locations throughout the community. This program provides treatment to individuals with a broad range of clinical presentations including adjustment disorders, depression, anxiety, grief/loss, phase of life issues, loss or change of independence and identity, chronic health conditions, as well as older adults with Serious Mental Illness or Severe and Persistent Mental Illness. Through evidenced-based interventions, the mission of the Senior Services Program is to help older adults regain confidence, increase their ability to cope with

everyday changes and assist with maintaining health and independence.

In CY 21, 432 clients were served. The race/ethnic breakdown of clients was: American Indian = .7%, Asian/Pacific Islander = 0.7%, Black/African-American = 1.6%, More than One Race = 2.6%, Other = 2.0%, Unknown/Declined = 6.5%, White = 85.9%. Hispanic/Latino Ethnicity = 14.1%.

The highest represented diagnoses were depression and Generalized Anxiety Disorder. The five most common diagnosis breakdowns were as follows: Major Depressive Disorder, Recurrent (27.3%), PTSD (18.9%), GAD (16.5%), Depressive Episode (11.9%), and Bipolar Disorder (11.6%).

**Training experiences:** Interns will have the opportunity to provide direct clinical services to older adults such as individual, family, and group therapy. Interns will also be responsible for completing intake assessments for individuals who may either become a client or be transferred to another clinician/team, as appropriate. Other training experiences will include case management, leading wellness classes, and collaboration with various community (medical/social) agencies through meetings and presentations. Interns will also participate in team meetings and group supervision.

3. Integrated Care – Varied Primary Care offices in Jefferson County Population: Children, adolescents, and adults who are patients at the primary care office in which the intern will be co-located.

In CY21 the population using Integrated Care Services was 49.7% children or adolescents and 50.3% adults. The ethnic diversity was: American Indian = .8 %, Asian/Pacific Islander = .6%, Black/African American = 1.6%, More Than One Race = 2.4%, Unknown/Declined = 46.9%, White = 44.4%, and Other = 3.3%. Hispanic/Latino Ethnicity = 14.1%.

The most frequent diagnoses were Anxiety Disorders. The five most common diagnosis breakdowns were as follows: PTSD(33.9%), GAD(23.9%), Major Depressive Disorder, Recurrent (11.5%), Depressive Episode (10.2%) and ADHD(8.8%).

**Training Experience:** Interns are responsible for completing intakes to assess the needs for primary care clinic patients referred via their PCPs and providing brief solution focused interventions. Interns participate in team meetings and collaborate with clinic staff on patient care. Focus of rotation is to train interns to be active participants on a multi-disciplinary team providing a variety of targeted interventions to assist in improving patients overall health.

4. Family Services Outpatient – Independence office Population: Clients are children, adolescents and families.

The number of clients served in CY21 was 1,935 clients. Of those served, 28.5% were adults and 71.5% children or adolescents. The race/ethnic breakdown of clients was: American Indian = 2.1%, Asian/Pacific Islander = 1.6%, Black/African American = 3.5%, More than One Race = 5.3%, Other = 6.4%, Unknown/Declined = 15.5%, White = 65.4%. Hispanic/Latino Ethnicity = 31.6%.

The most frequent diagnoses were Generalized Anxiety Disorder and PTSD. The five most common diagnosis breakdowns were as follows: PTSD (28.8%), GAD (20.5%), Depressive Episode (17.5%), Major Depressive Episode, Recurrent (13.0%), and ADHD (6.9%)

**Training experiences:** Interns are responsible for doing same-day intakes to assess the needs of children, adolescents, and their families. Depending on interns' training needs, they may either follow the case or transfer it to another clinician. Interns provide evidence-based treatments for a variety of behavioral health disorders and can participate in a variety of groups. Interns participate in team meetings and group supervision.

# 5. Early Childhood Family Services – Union Square office Population: Children aged 0-8 and their families.

In CY21, 468 clients were served, 20% adults and 80% children or adolescents. The race/ethnic breakdown of clients was: American Indian = .4%, Asian/Pacific Islander = 1.3%, Black/African American = 1.7%, More than One Race = 6.0%, Other = 10.2% Unknown/Declined = 36.0%, White = 44.3%. Hispanic/Latino Ethnicity = 26.3%.

The most frequent diagnoses were Adjustment Disorder, PTSD and Anxiety Disorder. The five most common diagnosis breakdowns were as follows: PTSD/Adjustment (61.9%), GAD (9.5%), ADHD (3.9%), Mood Disorder(3.6%), and Major Depressive Disorder, recurrent(3.4%).

**Training experiences:** Interns are responsible for intakes to assess the needs of young children and their parents/caregivers. Interns provide evidence-based treatments (e.g., play therapy, Child Parent Psychotherapy) using a systemic approach for a variety of early childhood mental health disorders, and have the opportunity to participate in parenting education groups and early childhood consultation activities. Interns participate in team meetings and group supervision.

#### 6. Centro Dones - Alameda office

**Population:** For this rotation you must be fluent in Spanish and English. On the Centro Dones rotation interns work with consumers of all ages from early childhood to older adulthood.

In CY21, 149 clients were served, 50.3% adults and 49.7% children or adolescents. The race/ethnic breakdown of clients was: American Indian = 1.3%,

Asian/Pacific Islander = 0.0%, Black/African American = 0.0%, More than One Race = 1.3%, Other = 32.2% Unknown/Declined = 25.5%, White = 39.6%. Hispanic/Latino Ethnicity = 84.6%

The most frequent diagnoses were Generalized Anxiety Disorder and Major Depressive Disorder (Episode), and Major Depressive Disorder (Recurrent). The five most common diagnosis breakdowns were as follows: PTSD (30.2%), Depressive Episode (21.1%), GAD (17.3%), Major Depressive Episode, Recurrent (15.6%) and ADHD (4.5%).

**Training experiences:** Interns will provide individual, group, family, case management, and community outreach services to a population that tends to be underserved in multiple ways by multiple services agencies. Consequently, serving Centro Dones consumers entails the provision of mental health interventions, identification and treatment of the impacts of social determinants on health, promotion of well-being, and brokerage of other needed services. Interns will be offered culturally informed supervision with the aim of supporting the delivery of relevant, responsive and effective care.

#### **Minor Rotations**

Crisis Services – Crisis and Recovery Center
 Population: children, adolescents and adults in Jefferson, Gilpi

**Population:** children, adolescents and adults in Jefferson, Gilpin and Clear Creek counties.

In CY21 the population using Walk-In Crisis services was 32.7% children or adolescents and 67.3% adults. The ethnic diversity was: American Indian = 2.0%, Asian/Pacific Islander = 1.3%, Black/African American = 2.8%, More Than One Race = 4.9%, Unknown/Declined = 15.1%, White = 72.1%, and Other = 1.9%. Hispanic/Latino Ethnicity = 20.1%.

The most frequent diagnoses were PTSD and Depression. The five most common diagnosis breakdowns were as follows: PTSD (23.3%), Depressive Episode (16.9%), Major Depressive Disorder, Recurrent (13.2%), GAD(10.8%), and Bipolar Disorder (8.7%)

Training experiences: Interns provide thorough evaluations on clients in crisis at the Jefferson Center's Crisis and Recovery office and at the Juvenile Assessment Center. These evaluations are used to determine appropriate level of care. Evaluations are comprehensive and provide ample justification of their determinations and recommendations, which may include admitting the client to a hospital or alternative facility. Interns function as professionals alongside WIC staff at these various facilities. Many of these crisis evaluations involve use of Motivational Interviewing and a Solution-Focused approach to helping the client develop a safety plan, manage their crisis, and plan for follow-up services. Interns collaborate with clients, family members, and/or other interested individuals.

Interns also conduct intakes on clients referred from local psychiatric hospitals.

2 Psychological Assessment – Independence office – primary location Population: Referrals are for all age groups, children through adults for the purpose of differential diagnoses and for treatment recommendations in complex cases.

In CY21 the population using MH Evals/Assessments services was 21.8% children or adolescents and 78.2% adults. The ethnic diversity was: American Indian = 1.1 %, Asian/Pacific Islander = .4%, Black/African American = .8%, More Than One Race = 2.4%, Unknown/Declined = 51.2%, White = 42.9%, and Other = 1.1%. Hispanic/Latino Ethnicity = 13.5%.

The most frequent diagnoses were Generalized Anxiety Disorder, PTSD and problems related to other legal circumstances. The five most common diagnosis breakdowns were as follows: PTSD (21.8%), GAD (16.8%), Problems relating to legal circumstances (9.9%), Major Depressive Episode, Recurrent (8.8%), and ADHD (8.8%).

**Training experiences**: Interns participate in assessment seminars and complete a minimum of 6 integrated batteries over the course of the year.

#### 3. Innovation/Research - Independence office

**Training experiences**: Jefferson Center's internship program supports the continued development and refinement of interns' research skills through promotion of their identity as practitioner-scientists and the integration of research skills with clinical experience. The Innovation Research Rotation facilitates a well-balanced blend between academic research and real-world business applications of program evaluation. Interns will learn important program evaluation skills, such as dissemination and implementation strategies, human centered design thinking skills, and measurement-based outcome research.

## Appendix B

### **Sample Weekly Schedule**

| Weekly Schedule          | August – February<br>(6 Months) | March – August<br>(6 Months) |
|--------------------------|---------------------------------|------------------------------|
| 16 - 24 HOURS            | MAJOR CLINICAL                  | MAJOR CLINICAL               |
| Includes staff meetings, | ROTATION #1                     | ROTATION #2                  |
| documentation, etc.      |                                 |                              |
|                          | Adult Outpatient                | Family Outpatient services   |
|                          | Intakes, DBT, Individual        | Intakes, Individual and      |
|                          | therapy                         | family therapy               |
| 8 HOURS                  | Crisis Rotation                 | Innovation Rotation          |
|                          |                                 | (optional)                   |
| 4 – 6 HOURS              | SUPERVISION.                    | SUPERVISION.                 |
|                          | 2 hours – Primary               | 2 hours – Primary            |
|                          | 2 hours – psych                 | 2 hours – psych              |
|                          | assessment                      | assessment                   |
|                          | 1 hour – Crisis                 | 1 hour - Research            |
|                          | 1 hour - Research               | 1 hour - supervision of      |
|                          | 1 hour - supervision of         | supervision                  |
|                          | supervision                     |                              |
| 2 HOURS                  | Didactic / Seminars             | Didactic / Seminars          |
| 6 - 8 HOURS              | Psychological                   | Psychological                |
|                          | Assessments                     | Assessments                  |
| 2 - 4 HOURS              | Innovation/Research             | Innovation/Research          |

<sup>\*</sup> Each intern will be expected to complete 6 Psychological Evaluations (6 hours administer full battery, 4 hours to score & synthesize, 2 hours to review with supervisor, 4 hours to final write up; 1 hour to give feedback to client, 2 hours chart documentation, 1 hour to communicate with referral source = 20 hours total)

# Appendix C

|                            | 2020.2021 Doctoral Internship - Didactic & Seminars |   |   |   |  |
|----------------------------|---|---|---|---|--|
| Date<br>Time               | Presenter   | Title   | Description   | Learning Objectives   |  |
| 8/27/2020<br>10 - 12:30-p  | Kirsten Kloock,<br>PsyD                             | DKEFs Training Part 1                                   | Presentation will cover how to administer and score the DKEFS as well as a discussion of what this tool measures.   | 1. Understand psychometrics of DKEFS 2. Overview of subtests and what they are meant to measure 3. Observe and practice administering subtests 4. Scoring the DKEFS   |  |
| 8/30/2020                  | computer based training                             | Consent to treat and mandatory disclosure               | Learn Colorado law regarding obtaining consent to treat and mandatory disclosure  | learn the legal requirements for<br>mandatory disclosure and proper<br>documentation  |  |
| 8/31/2020<br>9:30a - 11:30 | Kirsten Kloock,<br>PsyD                             | WRAML training  | This training provides overview of the WRAML, psychometric properties, administration, scoring and interpretation   | Understand psychometric properties of WRAML and how to administer     Learn how to score and interprete   |  |
| 9/1/2020<br>1:00 - 4:30    | Joey Pachta, LPC                                    | Avatar Intakes  | Understand the intake process at the Center using a remote platform. Learn about risk assessment and treatment planning.  | 1. Know how to navigate the intake process.     2. Review the importance of risk assessment and how to document.  |  |
| 9/2/2020                   | computer based training                             | 27-65 law and mental<br>health holds                    | this training covers mental health<br>holds within the state of Colorado  | Understand the requirements for mental health holds in Colorado   |  |
| 9/2/2020                   | computer based training                             | HIPPA and Behavioral<br>Health                          | Overview of HIPPA background and regulations  | Understand HIPPA and how it applies<br>to mental health clients and practice<br>at Jefferson Center   |  |
| 9/2/2020<br>8a - 12p       | Kathy Baur, PhD                                     | Acceptance and<br>Commitment therapy                    | Acceptance and Commitment therapy is a cognitive behavioral approach with the goal of creating psychological flexibility rather than symptom reduction. Looking at Relational Frame theory as the underpinning of ACT, learn how the processes relate to change and practice strategies in class. | 1. Understand the underlying theory of ACT. 2. Define the 6 processes of ACT and how they relate to therapy. 3. Demonstrate application of ACT processes in therapeutic setting.  |  |
| 9/2/2020<br>1 - 3p         | Matthew Enright,<br>PsyD<br>Kathy Baur, PhD         | Legal and Ethics in the practice of clinical psychology | In this seminar we will discuss<br>Colorado mental health laws and<br>review APA ethical guidelines.  | Review, compare, and apply the following:  1. APA Ethical Principles of Psychologists and Code of Conduct.  2. Colorado Mental Health Practice Act (C.R.S. 12-43-101, et seq.).  3. Colorado State Board of Psychologist Examiners Regulations (3CCR 721-1).  4. Colorado State Board of Psychologist Examiners Policies. |  |

| Date<br>Time           | Presenter  | Title   | Description  | Learning Objectives   |
|------------------------|--|---|--|---|
| 9/8/2020<br>9:30 - 12p | Tiffany Shelton,<br>PsyD<br>Priya McLennan,<br>PhD | DKEFs overview  | Presentation will cover how to administer and score the DKEFS as well as a discussion of what this tool measures.  | 1. Understand psychometrics of DKEFS 2. Overview of subtests and what they are meant to measure 3. Observe and practice administering subtests 4. Scoring the DKEFS   |
| 9/10/2020              | Pearson Webinar                                    | MMPI-3 overview   | This presentation will provide a brief overview of the most up-to-date, newly normed version of the MMPI, the MMPI-3. The test co-author will describe the rationale and methods used to develop the MMPI-3, as well as materials available to score and interpret the MMPI-3 in multiple settings including mental health, medical, forensic, and public safety   | 1.Understand the norming on the MMPI-3 2. Learn the scoring interpretation process with MMPI-3  |
| 9/16/2020              | computer based training                            | Behavioral Health<br>Services and the<br>LGBTQ+ Community                         | This course will help you to improve your ability to understand the unique needs of the LGBTQ+ population and provide affirming care that addresses those needs. We will review some foundational terms and issues pertaining to inclusive language, discuss the barriers that individuals frequently encounter when attempting to access healthcare, and strategies you can implement to help individuals overcome such barriers. | 1.Summarize the concerns of the LGBTQ+ community-at-large regarding behavioral health needs and services. 2.Identify specific roadblocks to care, including care for medical and integrated services. 3.Describe outreach efforts and interventions that can assist LGBTQ+ community members to obtain effective healthcare and meet behavioral health needs.                             |
| 9/21/2020              | computer based training                            | LGBTQ+ Inclusive Care<br>Provider Training:<br>Social and Cultural<br>Foundations | Learn steps you can take right now to become affirming and supportive as a provider. Understand how the intersectionality of identities (race, ethnicity, religion) can create multiple and overlapping oppressions. Recognize the impact of minority stress on LGBTQ+ individuals and the risk of negative health and mental health outcomes.   | 1.Develop an understanding of LGBTQ+ culture including the terms, symbols, cultural traditions, and rites of passage.  2.Become familiar with the shared histories of LGBTQ+ people and recognize major events in the timeline of LGBTQ+ rights in the United States.  3.Develop an understanding of current issues impacting LGBTQ+ people on a governmental, social, and personal level |

| Date<br>Time               | Presenter                                    | Title  | Description   | Learning Objectives  |
|----------------------------|--|--|---|--|
| 9/21/2020                  | computer based training                      | LGBTQ+ Inclusive Care<br>Provider Training (2):<br>Human Growth and<br>Development                 | Review of human development including development of gender and sexual identification.  | 1.Identify and define key terms related to gender and sexual identity 2.Understand the stages of identity development and how it might correlate to the tasks of childhood,  |
|                            |  |  |   | adolescence, adulthood, and late adulthood 3.Explore evidence surrounding social and community norms and expectation as key influences to a person's gender an sexual development  |
| 9/21/2020                  | computer based training                      | Whole Health<br>Integration  | Seminar focuses on the importance of whole health care to address all aspects of a person's life  | 1.Identify dimensions of wellness and how they relate to mental health   |
| 9/21/2020                  | computer based training                      | LGBTQ+ Inclusive Care<br>Provider Training:<br>Professional<br>Orientation and<br>Ethical Practice | Explore the importance of inclusive practice as it relates to professional ethics and good client care.   | 1. Understand the importance of, and how to create an Affirming Clinical Environment, 2. Understand the importance of ethical and competent clinical practice with LGBTQ+ clients 3. Understand best practices for Documentation as it relates to use within Jefferson Center. |
| 9/24/2020<br>12-1:30       | Brandon Ward,<br>PsyD<br>Katie Greisch, PsyD | Introduction to<br>Professional<br>Development Seminar   | Discuss the topics of interests for upcoming training year and identify areas for further exploration   | Introduction to mentors and identify topics for training year  |
| 10/1/2020<br>12:00 - 1:00  | Kathy Baur, PhD                              | Theories and Models of Supervision   | Review of current models of clinical supervision exploring similarities and difference. Learn the important differences in how clinical supervision differs from administrative supervision and how to strike a balance. Discuss supervisor transference and countertransference issues and how to explore them with supervisees. | 1. Identify the role of supervision in clinical work. 2. Review existing models of clinical supervision. 3. Explore developmental models of supervision. 4. Understand the impact of culture and diversity factors in the supervision relationship.                            |
| 10/8/2020<br>10:00 - 11:00 | Sari Sukis, LCSW                             | CAMS: Updated<br>Introduction-2019   | Introduction of CAMS as an evidence-based, suicide-specific, therapeutic clinical framework for effectively working with suicidal risk  | Learn the basics of CAMS and how it can be used in community mental health   |
| 10/3/2020<br>9:30 - 11:30  | Kirsten Kloock,<br>PsyD                      | DKEFS Part 2   | Presentation will cover how to administer and score the DKEFS as well as a discussion of what this tool measures.   | 1. Understand psychometrics of DKEFS 2. Overview of subtests and what they are meant to measure 3. Observe and practice administering subtests 4. Scoring the DKEFS  |

| Date                         | Presenter   | Title   | Description  | Learning Objectives  |
|------------------------------|---|---|--|--|
| Time                         |   |   |  |  |
| 10/13/2020<br>1:00 - 2:30 pm | Priya McLennan,<br>Ph.D.<br>Tiffany Shelton,<br>Ph.D. | Orientation to readings/podcasts. What does leadership mean to them? How does leadership fit into their future goals? What would they like to learn about leadership through this course? | The Leadership Seminar is designed to enhance and build on interns' current leadership abilities. This seminar is intended to help interns explore their leadership capabilities and to expand their capacity to perform in leadership roles within organizations. This session will orient the interns to the monthly leadership seminar which is designed to help interns learn new leadership techniques, refine old skills, reflect on their own personal goals as a leader. | 1. Interns will identify their own personal definitions of leadership2. Interns will identify how leadership may fit into their future goals.3. Interns will identify current leadership goals they have for themselves. |
| 10/22/2020<br>12 - 1:30      | Brandon Ward,<br>PsyD<br>Katie Greisch PsyD           | Transition from Graduate School to the Professional World -Post Doc exploration   | Open discussion of interns' expectations for the training years and what to expect during this important transition year.  | Explore issues that commonly occur when during the internship year.  |
| 10/23/2020<br>2 - 4p         | Post Doc Training Directors in Colorado               | Post-Doctoral Panel: Post Doc opportunities in Colorado   | Panel of all post doc training directors in Colorado answering questions about their training program and application process  | Learn about formal post doc options in Colorado  |
| 10/27/2020                   | computer based training                               | Gender Affirming<br>Letter Writing  | Review of procedures for supportive letter writing for gender affirming care   | Learn Center policy and procedures<br>for writing letters in support of client<br>request for gender affirming care<br>with client's health care providers   |
| 10/29/2020<br>8:30 - 10:00   | Allyson Drayton,<br>LPC                               | Cultural Consultation   | Ongoing training consultation group to review cultural factors in clinical work  | 1. Identified and discuss cultural factors in clinical work     2. Reflect on intersectionality of cultural factors for clinicians to enhance work with diverse population   |
| 11/1/2020<br>12:00 - 2:00p   | Sari Sukis, LCSW                                      | CAMS: Clinical<br>Demonstration:<br>Session 1   | Training that teach to conduct a first session of CAMS using the Suicide Status Form (SSF) for assessment, stabilization planning and the identification of patient-defined suicidal drivers that will be targeted and treated in the course of CAMS-guided care   | Learn process of engaging in first session of CAMS and practice with other practitioners   |

| Date<br>Time                 | Presenter   | Title  | Description  | Learning Objectives   |
|------------------------------|---|--|--|---|
| 11/12/2020<br>12 - 2p        | Tiffany Shelton,<br>Ph.D.<br>Priya McLennan,<br>Ph.D. | Mentorship                                       | Mentorship enhances professional development and gives one the opportunity to learn firsthand by observation and implementation. For developing psychologists, learning about mentorship has faces including learning about the benefits of receiving optimal mentorship from other senior psychologists, as well as learning about the benefits of serving as a mentorship to colleagues and potentially even clients. The nuances of both these roles is an important discussion as it pertains to developing leadership skills as a psychologist. | 1. Interns will identify their perspective of receiving mentorship and reflect upon their own experiences of mentorship. 2. Upon reflection of these experiences, interns will assess their own qualifications for the most valuable mentor experiences. 3. Interns will reflect upon and discuss their perspective of themselves as developing mentors to their peers and clients. |
| 11/16/2020                   | computer based<br>training                            | Question Persuade<br>Refer (QPR)                 | This course is designed to teach crisis workers, case managers, first responders, paraprofessionals and residential staff how to interview potentially suicidal persons and determine the immediate risk of suicide, as well as what to do to effectively  | Be able to use common language and terminology in order to reduce resistance from professionals when making referrals 2.Be familiar with a suicide risk assessment method used by thousands of mental health professionals      Understand basic information about the nature of suicide and what people are most at risk of attempting or dying by suicide                         |
| 11/18/2020<br>3:00 - 5:00 pm | Joy Wishtun, LPC                                      | Brain Architect Game                             | The Brain Architecture Game is an engaging, experiential training rooted in developmental science to inform a deeper understanding of experiences as key to shaping a person's brain. By engaging players in a carefully designed, hands-on, group experience, the game helps people see and feel the implications of the science of early brain development. Utilizing teamwork and cooperative play, TBAG will encourage a reflective discussion on a range of early childhood issues, policies, and programs.                                     | Understand the importance of experiences on the developing brain     Discuss healthy social emotional play and behaviors  |
| 11/26/2020                   |   | Thanksgiving Break                               | ριοβιαπο.  |   |
| 12/3/2020<br>12 - 2          | Brandon Ward,<br>PsyD<br>Katie Greisch, PsyD          | Postdocs, DORA and<br>Preparing for<br>Licensure | Discussion of next steps after graduation including post-doc positions and licensure.  | Explore options for the post doc<br>year     Understand licensure<br>requirements and DORA regulations  |

| Date                          | Presenter   | Title              | Description   | Learning Objectives   |
|-------------------------------|---|--------------------|---|---|
| Time                          |   |                    |   |   |
| 12/10/2020<br>12:00 - 1:30 pm | Priya McLennan,<br>Ph.D.<br>Tiffany Shelton,<br>Ph.D. | Setting Boundaries | Healthy boundaries are a necessary component for self-care and are often not taught in the professional environment. Within this seminar, interns will reflect on their own personal comfort/discomfort with setting boundaries, learn new techniques for creating professional boundaries, and identify areas where they can begin practicing setting professional boundaries in their current positions.  | 1. Interns will reflect on their own personal comfort/discomfort with setting boundaries. 2. Interns will learn new techniques for creating professional boundaries. 3. Interns will identify areas where they can begin practicing setting professional boundaries in their current positions. |
| 12/23/2020                    | Computer based<br>Training                            | TF-CBT             | TF-CBT addresses the multiple domains of trauma impact including but not limited to Posttraumatic Stress Disorder (PTSD), depression, anxiety, externalizing behavior problems, relationship and attachment problems, school problems and cognitive problems. TF-CBT includes skills for regulating affect, behavior, thoughts and relationships, trauma processing, and enhancing safety, trust, parenting skills and family communication.  | Complete online training to be certified in TF-CBT.   |
| 12/30/2020                    | Computer based<br>Training                            | СРТ                | CPT is a manualized therapy used by clinicians to help people recover from posttraumatic stress disorder (PTSD) and related conditions. It includes elements of cognitive behavioral therapy (CBT) treatments. CPT has proven effective in treating PTSD across a variety of populations, including combat veterans, sexual assault victims, and refugees. CPT can be provided in individual and group treatment formats. CPT incorporates trauma-specific cognitive techniques to help individuals with PTSD more accurately appraise these "stuck points" and progress toward recovery. | Complete online training to be certified in CPT   |

| Date                       | Presenter   | Title   | Description   | Learning Objectives  |
|----------------------------|---|---|---|--|
| Time                       |   |   |   |  |
| 1/21/2021<br>12 - 2        | Kirsten Kloock,<br>PsyD                               | Equity in Psychological<br>Testing: A Historical<br>Perspective | Training discussed the history of psychological testing, with a focus on bias and fairness. They  | 1.Examine how the early tests were developed and used, the purposes of early testing and the rising awareness of methods to address bias in test development.  2.Develop understanding of inherent bias in testing   |
| 1/26/2021<br>8:30 – 10a    | Allyson Drayton,<br>LPC                               | Cultural Consultation   | Peer-led consultation group in discussing various cultural considerations when working with clients and colleagues. The group will seek to improve the quality of care for our diverse clients as well as increase understanding and comm unication among staff members. Bring a case to discuss, or be available to provide insight and support to your colleagues.              | I. Identified and discuss cultural factors in clinical work     Reflect on intersectionality of cultural factors for clinicians to enhance work with diverse population  |
| 1/29/2021<br>11:00 - 12:30 | Tiffany Shelton,<br>Ph.D.<br>Priya McLennan,<br>Ph.D. | Vulnerability and<br>Leadership                                 | This seminar explores the facets of how vulnerability can aid one's leadership style and development. Discussion of related concerns, fears, and professional expression of vulnerability will help interns develop how they incorporate vulnerability into their own leadership style.   | 1. Interns will reflect upon their own world view related to the importance of vulnerability when leading. 2. Interns will determine how various leadership styles conflict with the prescription for vulnerability such as authoritarian styles, and brainstorm how to reconcile these conflicts. 3. Interns will identify areas where they can begin practicing vulnerability within their own leadership development. |
| 2/11/2021<br>12;00 - 1:30  | Priya McLennan,<br>Ph.D.<br>Tiffany Shelton,<br>Ph.D. | The Infinite Game   | This leadership seminar will explore the differences between an infinite mindset in leadership versus a finite mindset. This seminar will focus on identifying ways in which an infinite mindset can build stronger, more innovative, more inspiring organizations. This seminar will also begin discussing the leadership skills that help a team promote trust and cooperation. | 1. Learn to identify the difference between finite and infinite games. 2. Identify finite games and infinite games (values/passions). 3. Identify opportunities where they can cultivate their leadership skills and incorporate some of these techniques that promote trust and cooperation in the organization.  |

| Date                      | Presenter   | Title  | Description  | Learning Objectives  |
|---------------------------|---|--|--|--|
| Time                      |   |  |  |  |
| 3/11/2021<br>12:00 - 1:30 | Tiffany Shelton,<br>Ph.D.<br>Priya McLennan,<br>Ph.D. | Leadership and World<br>Change   | This leadership seminar examines the impact of leadership on world change. Discussion will focus on how psychologist can lead in a way than affects needed world change through micro and macro efforts. Interns are asked to explore their own perspective of psychologist leadership within the domain of world change and consider professional psychologist ethics and values that support their perspective.      | 1. Interns will identify leadership activities on a micro level through their client work as well as through a macro-lens through efforts such as advocacy that can affect value driven world change.  2. Interns will evaluate which psychologist ethics, codes of conduct, and professional values support psychologist leadership affecting positive world change.  3. Interns will identify areas of opportunity to utilize leadership skills in their current positions to begin practicing professional development and leadership in the arena of affecting world change. |
| 3/24/2021                 | National Hispanic<br>and Latino MHTTC                 | Trauma-Focused<br>Cognitive Behavioral<br>Therapy  | A culturally adapted therapy to work with Latino Families  | 1. Learn evidence re telehealth service for underserved Hispanic youth with TF-CBT  2. Learn tips for using telehealth to implement TF-CBT.  3. Learn considerations for TF-CBT use during COVID,  4. Identify cultural and linguistic resources re TF-CBT telehealth  |
| 3/25/2021                 | National Hispanic<br>and Latino MHTTC                 | Supervision as co-<br>vision   | A multi-dimensional framework for<br>cultural and social equity in<br>psychotherapy and supervision  | Learn the concepts and tools of a Multidimensional Ecological Comparative Approach (MECA) for assessment, treatment and co-vision practices that integrate issues of Migration; Ecological Stressors, Family Organization and Family Life Cycle.   |
| 3/31/2021<br>1:00 - 2pm   | Lawrence G.<br>Weiss, PhD                             | Racial/Ethnic Differences in IQ Test Scores: The Case for Environmental and Social Justice | The presenter will explain that cognitively enriching environments stimulate intellectual growth and development while cognitively impoverishing environments inhibit intellectual development. In addition, compelling data will be presented showing that SES is unequally distributed across racial/ethnic groups, and this intersectionality of class and environmental opportunity is a matter of social justice. | 1. Review 12 years of research into differences in Wechsler FSIQ scores between Whites, African Americans, and Hispanics are summarized for WISC®-V, WAIS®-IV, and WISC®-IV both before and after controlling for socioeconomic status (SES).  2. Recommendations for cognitive testing for diverse populations  |
| 4/15/2021<br>12 - 2       | Interns   | Case presentations to<br>Psych Panel   |  |  |

| Date                  | Presenter                                 | Title  | Description  | Learning Objectives  |
|-----------------------|---|--|--|--|
| Time                  |   |  |  |  |
| 4/22/2021<br>12 - 2   | Brandon Ward,<br>PsyD<br>Kelly Naylor PhD | Professional<br>Development                  | Meredith Smith, PsyD Director<br>Family Services JCMH  | Interns will review components of specialization in family services     Interns will identify their own training needs to better serve families     Interns will develop skills on how to resource plan for families and best practices in family therapy treatment  |
| 4/29/2021<br>12 - 2   | ADHD webinar                              | Cultural issues in diagnosing ADHD           | Racism, structural bias, and individual discrimination are linked in research new and decades old to adverse health outcomes for racial and ethnic minorities. This is a fact of American medicine. And it plays out every day in the assessment and treatment of attention deficit hyperactivity disorder (ADHD or ADD) in African American children, who are both under-diagnosed with and inadequately treated for the condition. | Learn to skills to work towards more equitable health care, by recognizing issues that impact African American children without assuming that a universal African American experience exists   |
| 5/6/2021<br>12 - 2pm  | Kathy Baur, PhD                           | Models and Theories of Clinical Consultation | Consultation is one of the core roles of a clinical psychologist. An understanding of the underlying theories and models of consultation is critical to providing appropriate and effective service to the consultee. The importance of taking a contextual approach in consultation to provide culturally appropriate services will also be discussed.  | 1. Learn the basic theories and models of consultation as they relate to psychologists. 2. Understand the application of consultation in a behavioral health setting. 3. Discuss cultural and diversity issues as it applies to consultation — liaison services3. Identify perceptions of consultation by requesting parties in order to provide appropriate and effective service.  |
| 5/13/2021<br>12 - 2pm | Kelly E. Naylor,<br>PhD                   | Career Goals and<br>leadership roles         | This seminar will focus on change/development of Intern's next steps in their career goals and intentions for leadership roles, based on their growth and learning during the internship training year.  | 1. Interns will review their personal definitions of leadership determined earlier in the training year and examine how/if those definitions have changed over time. 2. Interns will review career goals and discuss how these have developed over time and due to training experiences. 3. Interns will consider how telehealth practices and pandemic events have shaped their views of services provision and what is possible for research and clinical practices. |
| 5/20/2021<br>12 – 2p  | Interns                                   | Doctoral Interns Dissertation Presentations  | Dissertation presentation to<br>Psychologists, externs, and Senior<br>management   |  |

| Date<br>Time               | Presenter                                | Title                                     | Description  | Learning Objectives  |
|----------------------------|--|---|--|--|
| 5/25/2021<br>8:30 – 10a    | Allyson Drayton,<br>LPC                  | Cultural Consultation                     | Peer-led consultation group in discussing various cultural considerations when working with clients and colleagues. The group will seek to improve the quality of care for our diverse clients as well as increase understanding and comm unication among staff members. Bring a case to discuss, or be available to provide insight and support to your colleagues.   | 1. Identified and discuss cultural factors in clinical work 2. Reflect on intersectionality of cultural factors for clinicians to enhance work with diverse population   |
| 5/27/2021                  | Brandon Ward<br>PsyD<br>Kelly Naylor PhD | Professional<br>Development               | This meeting will review impact of COVID on clinical populations and providers.  | 1. Interns will review APA research relevant to clinical practice in the time of COVID 2. Interns will review recommendations moving forward in practice and indications of working with specific populations, particularly underserved groups in pandemic times |
| 6/3/2021<br>12 - 2pm       | Kirsten Kloock,<br>Psy.D.                | Setting up a private practice for success | This seminar will focus on creating, building, and maintaining a private practice.   | <ol> <li>Discuss the pros and cons of private practice</li> <li>Understanding business models and revenue streams</li> <li>Discuss self-pay vs. insurance</li> </ol>   |
| 6/10/2021<br>12pm - 2:00   | Priya McLennan,<br>Ph.D.                 | Leading Without<br>Authority              | This seminar explores the skills a leader can incorporate in order to help those around him/her cooperate and collaborate to reach their full potential. It will discuss how changing your mindset towards what Mr. Ferrazzi calls "co-elevation" (working to elevate those around you) can help everyone on the team. Drawing on emerging research in organizational and behavioral psychology, this seminar will discuss important components of leadership which include building trust, creating candor, and driving transparency and purpose. | 1. Interns will discuss and identify the difference between leadership that uses authority versus co-elevation. 2. Interns will examine components of their own leadership style that they would like to improve upon in order to lead without authority.        |
| 6/10/2021<br>11:30 – 1:30p | Webinar Legal<br>panel                   | Subpoenas and<br>Testifying               | Legal experts will cover the basics of subpoenas and testifying in court.  | 1.Learn the different types of subpoenas 2.Understand the difference between expert witness and testimony as a mental health professional  |

| Date<br>Time            | Presenter   | Title                        | Description  | Learning Objectives   |
|-------------------------|---|------------------------------|--|---|
| 6/17/2021<br>2-3:30p    | Joy Wishtun, LPC  | Infant Health                | This training will provide an overview of the factors that influence infant and early childhood social emotional health and development, including attachment with caregivers, the importance of serve-and-return, and building an early foundation for healthy social emotional functioning.  | Outline the important tasks of age     O-3 development 2. Discuss healthy     social emotional play and behaviors   |
| 6/22/2021<br>8:30 – 10a | Allyson Drayton,<br>LPC   | Cultural Consultation        | Peer-led consultation group in discussing various cultural considerations when working with clients and colleagues. The group will seek to improve the quality of care for our diverse clients as well as increase understanding and comm unication among staff members. Bring a case to discuss, or be available to provide insight and support to your colleagues. | Identified and discuss cultural factors in clinical work     Reflect on intersectionality of cultural factors for clinicians to enhance work with diverse population  |
| 6/24/2021<br>12 - 2pm   | Brandon Ward<br>PsyD<br>Kelly Naylor PhD                          | Professional<br>Development  | Kiara Kuenzler, PsyD, Jefferson<br>Center's CEO will lead the<br>discussion  | interns will state phases moving<br>through different stages of career<br>development   |
| 7/8/2021<br>12 - 2pm    | Tiffany Shelton,<br>Ph.D.<br>Priya McLennan,<br>Ph.D.<br>7/8/2021 | Inspiring Action             | As a psychologist, an essential component of leading is the ability to inspire change within clients, communities, and professional settings. This leadership seminar will explore tools, mechanisms, and values associated with interacting leadership to inspire action that changes lives for the better.   | Interns will reflect upon their own education and experience related to being a catalyst for positive action, and evaluate leadership skills that are most effective in doing so.   |
| 7/15/2021<br>12 - 2p    | Meghan Pataky,<br>LCSW  | Models of Integrated<br>Care | Integrated care has vastly improved accessibility to mental health care by providing services where people are more likely to receive care. This seminar reviews the basic principles of integrated care in a variety of medical settings.   | Interns will review history of integrated care     Interns will learn models of integrated care in current practice.     Interns will discuss ongoing challenges of conducting integrated care and how to maintain and grow these services. 4. Interns will review latest related research. |
| 7/22/201<br>12 - 2p     | Brandon Ward<br>PsyD<br>Kelly Naylor PhD                          | Professional<br>Development  | Explore how spirituality can be incorporated in clinical practice. Guest Speaker Beth Chandler, PhD  | Explore Dr. Chandler's untraditional career path     review Dr. Chandler's expertise in spirituality and clinical work with seniors   |

| Date<br>Time           | Presenter   | Title                          | Description  | Learning Objectives  |
|------------------------|---|--------------------------------|--|--|
| 7/27/2021<br>8:30 – 10 | Allyson Drayton,<br>LPC                               | Cultural Consultation          | Peer-led consultation group in discussing various cultural considerations when working with clients and colleagues. The group will seek to improve the quality of care for our diverse clients as well as increase understanding and comm unication among staff members. Bring a case to discuss, or be available to provide insight and support to your colleagues. | I. Identified and discuss cultural factors in clinical work     Reflect on intersectionality of cultural factors for clinicians to enhance work with diverse population  |
| 7/29/2021<br>12-2 pm   | Kathy Baur, Ph.D.                                     | Treating Chronic Pain          | Chronic pain can be a complicating factor in many of the clients one treats. It is important to understand the impact of chronic pain on behavioral health disorders and the most effective treatment. Using ACT, an EBP for chronic pain allows one to treat the pain within the overall context of the client's life.  | 1. Review basic principles of ACT and how they apply to chronic pain 2. Apply MI to ACT interventions to improve adherence to treatment 3. Learn and practice skills to help clients improve overall functioning 4. Look at pain from a contextual perspective |
| 8/12/2021<br>12 - 2pm  | Priya McLennan,<br>Ph.D.<br>Tiffany Shelton,<br>Ph.D. | Reflection                     | This seminar is ended to help the interns reflect on what they have learned about themselves and the meaning of leadership in general. This seminar will be a reflective exercise that will allow the interns to identify how they have improved as a leader and how they can continue to grow as a leader within the field.   | 1. Interns will reflect on what they have learned about themselves and the meaning of leadership in general. 2. Interns will identify how they have improved as a leader and how they can continue to grow as a leader within the field.                       |
|                        | Interns   | Interns' Research presentation |  | Final project for the research rotation  |

## **Appendix D**

# A Revision of the Multicultural Counseling Awareness Scale (MCKAS) Copyrighted © by Joseph G. Ponterotto, 1991

|                                | (                          | Copyrighted ©     | by Joseph G. Po                           | nterotto, 19  | 91               |                             |
|--------------------------------|----------------------------|-------------------|---|---------------|------------------|-----------------------------|
| Using the                      | following so               | ale, rate the tru | uth of each item                          | as it applies | to you.          |                             |
| 1<br>Not at<br><u>All True</u> | 2                          | 3                 | 4<br>Somewhat<br>True                     | 5             | 6                | 7<br>Totally<br><u>True</u> |
| 1. I believ                    | e all clients              | should mainta     | in direct eye con                         | tact during o | counseling.      |                             |
| 1                              | 2                          | 3                 | 4   | 5             | 6                | 7                           |
|                                |                            |                   | l counseling skills<br>ntinuing education |               | ring my functior | ning –                      |
| 1                              | 2                          | 3                 | 4   | 5             | 6                | 7                           |
|                                |                            |                   | tes that minority najority clients.       | clients rece  | ive "less prefer | red"                        |
| 1                              | 2                          | 3                 | 4   | 5             | 6                | 7                           |
|                                | that clients vand defensiv |                   | cuss intimate asp                         | ects of their | r lives are bein | g                           |
| 1                              | 2                          | 3                 | 4   | 5             | 6                | 7                           |
|                                |                            |                   | skills, techniques<br>ective with any c   |               | ches that are m  | nore                        |
| 1                              | 2                          | 3                 | 4   | 5             | 6                | 7                           |
|                                | ental health               |                   | eficient" and "cul<br>nd how these lab    |               |                  |                             |
| 1                              | 2                          | 3                 | 4   | 5             | 6                | 7                           |

| Intern Ma<br>Revised:          | inual<br>7/14/2022             |                              |   |               |                             |                 |
|--------------------------------|--------------------------------|------------------------------|---|---------------|-----------------------------|-----------------|
| Using the                      | following sca                  | ale, rate the tr             | uth of each item                            | as it applies | to you.                     |                 |
| 1<br>Not at<br><u>All True</u> | 2                              | 3                            | 4<br>Somewhat<br>True                       | 5             | 6                           | Totally<br>True |
|                                | all the recent<br>and not real |                              | cted toward multi                           | cultural issu | es in counselin             | g is            |
| 1                              | 2                              | 3                            | 4   | 5             | 6                           | 7               |
|                                |                                |                              | es that exist amoust<br>is, and level of ac | _             | rs within a parti           | cular           |
| 1                              | 2                              | 3                            | 4   | 5             | 6                           | 7               |
|                                |                                |                              | ates that minority<br>n are majority clie   |               | more likely to b            | е               |
| 1                              | 2                              | 3                            | 4   | 5             | 6                           | 7               |
| 10. I thin                     | k that clients                 | should percei                | ve the nuclear fa                           | mily as the i | deal social uni             | t.              |
| 1                              | 2                              | 3                            | 4   | 5             | 6                           | 7               |
|                                | k that being hould work to     | • • •                        | tive and achieve                            | ment oriente  | ed are traits tha           | ıt all          |
| 1                              | 2                              | 3                            | 4   | 5             | 6                           | 7               |
|                                |                                |                              | erpretations of nenakes) within var         |               | •                           | e.g.,           |
| 1                              | 2                              | 3                            | 4   | 5             | 6                           | 7               |
|                                |                                | mpact and openental health p | erations of oppre<br>professions.           | ssion and th  | e racist conce <sub>l</sub> | ots that        |
| 1                              | 2                              | 3                            | 4   | 5             | 6                           | 7               |

14. I realize that counselor-client incongruities in problem conceptualization and counseling goals may reduce counselor credibility.

| Revised:   | 7/14/2022 |
|------------|-----------|
| i icvioca. | 1/17/2022 |

| Using the foll                | lowing scale, ra                    | _                | f each item as i                     |                  | _             | <br>7                      |
|-------------------------------|-------------------------------------|------------------|--------------------------------------|------------------|---------------|----------------------------|
| Not at All True               | 2                                   |                  | omewhat<br>True                      | 5                |               | /<br>otally<br><u>True</u> |
|                               |                                     |                  | ninorities see th<br>status and powe | •                |               | nt.                        |
| 1                             | 2                                   | 3                | 4                                    | 5                | 6             | 7                          |
| 16. I am kno                  | wledgeable of                       | acculturation    | models for vari                      | ous ethnic min   | ority groups. |                            |
| 1                             | 2                                   | 3                | 4                                    | 5                | 6             | 7                          |
|                               | n understandin<br>worldviews am     | •                | culture and racis<br>groups.         | sm play in the o | development   | of                         |
| 1                             | 2                                   | 3                | 4                                    | 5                | 6             | 7                          |
| 18. I believe clients.        | that it is impor                    | rtant to empha   | asize objective a                    | and rational thi | nking in mind | ority                      |
| 1                             | 2                                   | 3                | 4                                    | 5                | 6             | 7                          |
|                               | are of culture-s<br>l/ethnic groups |                  | s culturally indig                   | jenous, models   | of counselir  | ng for                     |
| 1                             | 2                                   | 3                | 4                                    | 5                | 6             | 7                          |
| 20. I believe                 | that my clients                     | s should view    | a patriarchal st                     | ructure as the   | deal.         |                            |
| 1                             | 2                                   | 3                | 4                                    | 5                | 6             | 7                          |
| 21. I am awa<br>counseling re |                                     | initial barriers | and benefits re                      | elated to the cr | oss-cultural  |                            |
| 1                             | 2                                   | 3                | 4                                    | 5                | 6             | 7                          |
| 22. I am con race and beli    |                                     | differences tha  | at exist betweer                     | n me and my cl   | ients in term | s of                       |
| 1                             | 2                                   | 3                | 4                                    | 5                | 6             | 7                          |

| Using the formal 1 Not at All True | ollowing so<br>2 | cale, rate the trut<br>3                  | th of each item<br>4<br>Somewhat<br>True | as it applies   | to you.<br>6      | 7<br>Totally<br><u>True</u> |
|------------------------------------|------------------|---|--|-----------------|-------------------|-----------------------------|
| / III TTUC                         |                  |   | TTUC                                     |                 |                   | Huc                         |
| 23. I am av<br>health serv         |                  | titutional barriers                       | s which may in                           | hibit minoritie | s from using n    | nental                      |
| 1                                  | 2                | 3   | 4  | 5               | 6                 | 7                           |
| 24. I think sophisticati           |                  | ents should exhi                          | bit some degre                           | e of psycholo   | ogical mindedr    | ess and                     |
| 1                                  | 2                | 3   | 4  | 5               | 6                 | 7                           |
|                                    |                  | ority clients will l<br>le-class values a |  | om counseling   | g with a majori   | ty who                      |
| 1                                  | 2                | 3   | 4  | 5               | 6                 | 7                           |
| 26. I am av advantages             |                  | peing born a Whi                          | te person in th                          | is society car  | ries with it cert | ain                         |
| 1                                  | 2                | 3   | 4  | 5               | 6                 | 7                           |
|                                    |                  | e value assumpti<br>e assumptions m       |  | •               |                   | _                           |
| 1                                  | 2                | 3   | 4  | 5               | 6                 | 7                           |
|                                    |                  | some minorities s<br>and inappropriat     |  | • .             | •                 | their                       |
| 1                                  | 2                | 3   | 4  | 5               | 6                 | 7                           |
|                                    |                  | peing born a min<br>not have to face      | •  | iety brings wi  | th it certain ch  | allenges                    |
| 1                                  | 2                | 3   | 4  | 5               | 6                 | 7                           |
| 30. I believ                       | e that all       | clients must view                         | themselves as                            | s their numbe   | r one respons     | ibility.                    |
| 1                                  | 2                | 3   | 4  | 5               | 6                 | 7                           |

| Using the f | ollowing s  | cale, rate the tru                                     | th of each iten | n as it applies t | o you. |           |
|-------------|-------------|--|-----------------|-------------------|--------|-----------|
| 1           | 2           | 3  | 4               | 5                 | 6      | 7         |
| Not at      |             |  | Somewhat        |                   |        | Totally   |
| All True    |             |  | True            |                   |        | True      |
| ethnic iden | tity develo | circumstances (<br>pment) which m<br>n racial/ethnic g | ay dictate refe |                   | •      | •         |
| 1           | 2           | 3  | 4               | 5                 | 6      | 7         |
|             |             | some minorities<br>egardless of stu                    |                 |                   | •      | into non- |
| 1           | 2           | 3  | 4               | 5                 | 6      | 7         |

Thank you for completing this instrument. Please feel free to express in writing below any thoughts, concerns, or comments you have regarding this instrument:

# Appendix E

# Psychology Doctoral Intern Training Plan (To be completed at the beginning of each rotation)

| Intern:   | Rotation:                       | Date:                          |
|---|---------------------------------|--------------------------------|
| Individualized training plans are desi objectives in addition to those of the                   | gned to assist supervisees in m | eeting their personal training |
| Individualized Rotation-Specifi   | c Competencies:                 |                                |
| 1.  |                                 |                                |
| 2.  |                                 |                                |
| 3.  |                                 |                                |
| 4.  |                                 |                                |
| 5.  |                                 |                                |
| 6.  |                                 |                                |
| Training Activities to Support C  | Competencies:                   |                                |
| 1.  |                                 |                                |
| 2.  |                                 |                                |
| 3.  |                                 |                                |
| 4.  |                                 |                                |
| 5.  |                                 |                                |
| 6.  |                                 |                                |
| Date for Reassessment of Pi<br>I have read and understand th<br>discuss it with my primary sup- | is training plan and been p     | rovided opportunities to       |
| Signature of Supervisee   | <br>Signature                   | e of Supervisor                |

### Appendix F

# JEFFERSON CENTER DOCTORAL INTERN EVALUATION

Intern Name:

**Primary Supervisor:** 

Date of Review:

Pre, Mid or End Review:

1 = Not at all/slightly competent

2 = Somewhat competent

3 = Competent at entry level for psychologists

4 = Very competent

5 = Extremely competent

N/O – No opportunity to observe

| <u>Goal 1:</u> | Interns will achieve competence appropriate to their professional developmental level in the area of Evidence-based practice in intervention. |                    |  |  |  |  |  |
|----------------|---|--------------------|--|--|--|--|--|
| Objective 1.1  | Objective 1.1   |                    |  |  |  |  |  |
| Interns show   | ability to effectively form case conceptualization and create appropriate t   | reatment planning. |  |  |  |  |  |
| 1.1.1          | Uses appropriate elements of evidence based theory in presenting case conceptualizations  |                    |  |  |  |  |  |
| 1.1.2          | Creates effective treatment plans that are appropriate to the diagnosis and problem   |                    |  |  |  |  |  |
| 1.1.3          | Incorporates knowledge of relevant outcome research and evidence based practice in treatment plans  |                    |  |  |  |  |  |
| 1.1.4          | Creates treatment planning that is contextual, maintaining sensitivity to and knowledge of client's diversity factors and needs               |                    |  |  |  |  |  |
| 1.1.5          | Collaborates effectively with client in development of therapeutic goals and treatment plan   |                    |  |  |  |  |  |
| 1.1.6          | Assess independently the treatment effectiveness through measurable and achievable objectives   |                    |  |  |  |  |  |
| Objective 1.2  | 2   |                    |  |  |  |  |  |
| Interns show   | the ability to implement therapeutic interventions.   |                    |  |  |  |  |  |
| 1.2.1          | Uses appropriate EBP based on the client's diagnosis, presenting problems, and contextual factors   |                    |  |  |  |  |  |
| 1.2.2          | Articulates theoretical bases for use of interventions used in sessions   |                    |  |  |  |  |  |
| 1.2.3          | Formulates evidence based interventions based on treatment plan goals and objectives  |                    |  |  |  |  |  |
| Objective 1.3  | <u> </u>  |                    |  |  |  |  |  |
| Interns show   | the ability to implement crisis interventions.  |                    |  |  |  |  |  |
| 1.3.1          | Assesses danger to self and/or others   |                    |  |  |  |  |  |

Please evaluate this student's overall performance based on the above rating scale to including a written summary

of the intern's skill level including areas of strength and areas for improvement.

| 1.3.2         | Takes a more directive role with client when necessary in crisis  |         |
|---------------|---|---------|
| 1.5.2         | situations  |         |
| 1.3.3         | Responds with professional demeanor in crisis situations  |         |
| 1.3.4         | Consults appropriately in crisis situations   |         |
| 1.3.5         | Integrates knowledge of contextual and diversity factors in assessing and intervening in crisis situations      |         |
| 1.3.6         | Mobilizes resources and responds effectively to clients' needs while in crisis                                  |         |
| 1.3.7         | Conducts evaluations independently as requested by local hospitals' emergency departments                       | removed |
| Objective 1.4 |   |         |
| Interns demo  | nstrate fundamental therapeutic skills.   |         |
| 1.4.1         | Establishes rapport with a diverse clientele  |         |
| 1.4.2         | Provides emotional containment and structure when needed in session   |         |
| 1.4.3         | Makes timely adjustments in session based on material the client presents                                       |         |
| 1.4.4         | Demonstrates professional awareness and management of therapist reaction to client (counter-transference)       |         |
| 1.4.5         | Displays professional awareness and management of clients' reactions to therapist (transference)                |         |
| 1.4.6         | Implements effective interventions with attention to evidence based models and flexibility to adapt when needed |         |
| 1.4.7         | Plans for and addresses termination with sensitivity  |         |
| 1.4.8         | Includes collateral participants and ongoing resources when appropriate   |         |

| <u>Goal 2:</u>   | Interns will achieve competence appropriate to their professional developmental level in the area of Evidence-based practice in assessment. |  |  |
|--|---|--|--|
| Objective 2.1  | Objective 2.1   |  |  |
| Interns demonstrate diagnostic skill and clinical formulation. |   |  |  |
| 2.1.1  | Assess with accuracy the presenting issues taking into account the client's larger life context, including diversity factors                |  |  |
| 2.1.2  | Integrates new information into conceptual understanding of client  |  |  |
| 2.1.3  | Utilize appropriate diagnostic criteria to make differential diagnoses  |  |  |

| Objective 2.2   |  |             |
|---|--|-------------|
| Interns demonstrate skill at instrument selection, administration, and scoring. |  |             |
| 2.2.1   | Selects and implements multiple methods and means of evaluation independently and with awareness of instrument psychometrics and current research  |             |
| 2.2.2   | Selects and implements multiple methods and means of evaluation independently and in ways that are responsive to and respectful of diverse individuals   |             |
| 2.2.3   | Uses appropriate inquiries when administering the Rorschach  | Removed     |
| 2.2.4   | Scores Rorschach responses from client's protocol accurately   | Removed     |
| 2.2.5   | Administers and scores Wechsler Intelligence scales with accuracy  |             |
| 2.2.6   | Administers and scores objective measures of personality accurately  |             |
| Objective 2.3   | <u> </u>   |             |
| Interns demo  | nstrate ability to accurately interpret assessment data.   |             |
| 2.3.1   | Accurately evaluates the validity of assessment data based on validity scales, population norms, diversity issues and test behavior  |             |
| 2.3.2   | Accurately interprets the Rorschach structural summary   | Removed     |
| 2.3.3   | Articulates the use of T-scores to interpret MMPI and Millon protocols   |             |
| 2.3.4   | Synthesizes data accounting for any conflicting data   |             |
| Objective 2.4   |  |             |
| Interns demo  | onstrate ability to write cogent reports which communicate the salient aspo  | ects of the |
| 2.4.1   | Reports use appropriate language (recognition of scope and limitation of results, interpretation of findings into meaningful client centered narrative, and using results to support statements) |             |
| 2.4.2   | Reports are comprehensive and answer the referral questions within the context of presenting complaints, history, and larger social, cultural, environmental factors, and instrument limitations |             |
| 2.4.3   | Generates recommendations consistent with assessment findings  |             |
| Objective 2.5   |  |             |
| Intern accura   | tely communicates assessment findings to the referring party and client(s)   |             |
| 2.5.1   | Schedules and provides feedback process for psychological assessments in a timely manner   |             |
| 2.5.2   | Demonstrates knowledge of and sensitivity to cultural and diversity issues in feedback session   |             |
| 2.5.3   | Explains the test results in terms the patient and/or caregiver can understand, responding to issues raised by patient or caregiver  |             |

| Goal 3:  | Interns will achieve competence appropriate to their professional developmental level in the area of Ethical and legal standards. |  |
|--|---|--|
| Objective 3.1  | <u>1:</u>   |  |
| Interns show knowledge of ethical, legal and professional standards as it relates to the practice of psychology. |   |  |
| 3.1.1  | Demonstrates knowledge of APA Ethical Principles and other relevant ethical, legal, and professional standards and guidelines     |  |
| 3.1.2  | Demonstrates knowledge of Federal and State laws for psychologists  |  |
| 3.1.3  | Consults with supervisor on ethical issues or potential issues in clinical work   |  |
| Objective 3.2  |   |  |
| Interns adhere to ethical principles and guidelines.   |   |  |
| 3.2.1  | Demonstrates ethical conduct with clients, co-workers, and others   |  |
| 3.2.2  | Demonstrates the ability to use a systemized approach in dealing with ethical concerns  |  |

| Goal 4         | Interns will achieve competence appropriate to their professional developmental level in the area of Individual and cultural diversity.                                     |
|----------------|---|
| Objective 4.1  | <u>:</u>  |
| Interns show   | awareness of self and others as cultural beings within the larger context of diversity.   |
| 4.1.1          | Demonstrates awareness of own background and its impact on clients  |
| 4.1.2          | Demonstrates commitment to continuing to explore own cultural identity issues and relationship to clinical work   |
| 4.1.3          | Identifies cultural and diversity aspects when reviewing cases  |
| Objective 4.2  | <u>:</u>  |
| Interns take i | nto consideration the effects of culture on clinical activities.  |
| 4.2.1          | Independently monitors and applies knowledge of self and others as a cultural being and applies knowledge of diversity of others in assessment, treatment, and consultation |
| Objective 4.3  | <u>:</u>  |
| Interns use e  | vidence-informed approach to cultural considerations.   |
| 4.3.1          | Cites research used when reviewing cultural variables in clinical work  |
| 4.3.2          | Applies information to self and others as cultural being when formulating case conceptualizations   |
| 4.3.3          | Applies knowledge, skills, and attitudes regarding dimensions of diversity to professional work   |

| Goal 5   | Interns will achieve competence appropriate to their professional developmental level in the area of Research.   |  |
|--|--|--|
| Objective 5.1  | <u>:</u>   |  |
| Interns demo   | nstrate ability to apply scientific knowledge to practice.   |  |
| 5.1.1  | Applies scientific methods of evaluating clinical practices, interventions and programs  |  |
| 5.1.2  | Displays necessary self-direction in gathering clinical and research information independently and competently   |  |
| 5.1.3  | Engages in practices such as reading books and journal articles, and attending seminars, workshops, conferences, and presentations at internship meetings on a regular basis |  |
| 5.1.4  | Seeks out current scientific literature as needed to enhance knowledge about clinical practice and other relevant areas  |  |
| 5.1.5  | Utilizes knowledge of statistical research techniques and standards to evaluate research articles' conclusions   |  |
| Objective 5.2:   |  |  |
| Interns can apply scientific knowledge to the process of program evaluation. |  |  |
| 5.2.1  | Articulates the components of effective program evaluation   |  |
| 5.2.2  | Interprets and effectively communicates results of program evaluation via presentation or other scholarly activity   |  |

| Goal 6   | Interns will achieve competence appropriate to their professional developmental level in the area of Professional values and attitudes.     |  |
|--|---|--|
| Objective 6.1  | <u>:</u>  |  |
| Interns show   | professional awareness as evidenced by their behaviors across settings.   |  |
| 6.1.1  | Accepts personal responsibility across settings and context   |  |
| 6.1.2  | Shows concern for the welfare of others   |  |
| 6.1.3  | Displays consolidation of professional identity as a psychologist, by demonstrating knowledge about issues central to the field             |  |
| Objective 6.2  |   |  |
| Interns show self-awareness and engage in reflective practice. |   |  |
| 6.2.1  | Demonstrates reflectivity in context of professional practice (reflection in action), acts upon reflection, uses self as a therapeutic tool |  |

| Objective 6.2 |   |  |
|---------------|---|--|
| Interns show  | self-awareness and engage in reflective practice.   |  |
| 6.2.2         | Self-assesses independently competence in all competency domains; integrates self-assessment in practice; recognizes limits of knowledge/skills |  |
| 6.2.3         | Self-monitors issues related to self-care and promptly intervenes when disruptions occur  |  |
| 6.2.4         | Seeks supervision independently when needed   |  |

| Comments.      |   |        |
|----------------|---|--------|
| <u>Goal 7:</u> | Interns will achieve competence appropriate to their professional developmental level in the area of communications and interpersonal sl  | kills. |
| Objective 7.1  |   |        |
| Interns show   | professionalism in interpersonal relationships and communications with o  | thers. |
| 7.1.1          | Develops and maintains effective relationships with a wide range of clients, colleagues, organization and communities   |        |
| 7.1.2          | Manages difficult communications; possesses advanced interpersonal skills   |        |
| 7.1.3          | Demonstrates thorough grasp of professional language and concepts through verbal, nonverbal and written communications that are informative, articulate, succinct, sophisticated, and well-integrated |        |
| Objective 7.2  | <u> </u>  |        |
| Interns demo   | onstrate appropriate skills in clinical documentation.  |        |
| 7.2.1          | Documents within the records all patient contacts, including scheduled and unscheduled appointments including all crucial information and reflects the larger context of the client's experience      |        |
| 7.2.2          | Completes documentation accurately and in a timely manner as assessed by supervisor audit   |        |

| Comments.   |   |  |
|---|---|--|
| Goal 8  | Interns will achieve competence appropriate to their professional developmental level in the area of Consultation/inter-professional/Interdisciplinary. |  |
| Objective 8.1   |   |  |
| Interns displa  | ay knowledge of and appropriate use multidisciplinary collaboration.  |  |
| 8.1.1   | Demonstrates awareness of multiple and differing worldviews, roles, professional standards, and contributions across context and systems                |  |
| 8.1.2   | Demonstrates intermediate level knowledge of common and distinctive roles of other professionals  |  |
| 8.1.3   | Develops and maintains collaborative relationships over time  |  |
| Objective 8.2   |   |  |
| Interns display knowledge of and appropriate use of Inter-professional collaboration. |   |  |

| 8.2.1  | Demonstrates beginning, basic knowledge of and ability to display the skills that support effective interdisciplinary team functioning |  |
|--|--|--|
| 8.2.2  | Participates and initiates interdisciplinary collaboration/consultation directed towards shared goals                                  |  |
| Objective 8.3  |  |  |
| Interns displa   | y knowledge of theories and methods of consultation.   |  |
| 8.3.1  | Articulates a general framework for understanding and practicing consultation in a community mental health center setting              |  |
| 8.3.2  | Applies literature to provide effective consultation services in most routine and some complex cases                                   |  |
| Objective 8.4  |  |  |
| Interns displays knowledge of and appropriate use of case management skills. |  |  |
| 8.4.1  | Accesses appropriate services and resources based on the client's diagnosis, presenting problems, and contextual factors               |  |

| Goal 9        | Interns will achieve competence appropriate to their professional developmental level in the area of Supervision.  |  |
|---------------|--|--|
| Objective 9.1 | <u> </u>   |  |
| Interns demo  | onstrate knowledge of theories and methods of supervision.   |  |
| 9.1.1         | Understands the ethical, legal, and contextual issues of the supervisor role   |  |
| 9.1.2         | Demonstrates knowledge of supervision models and practices   |  |
| Objective 9.2 |  |  |
| Interns demo  | onstrate effective use of supervision.   |  |
| 9.2.1         | Comes to supervision prepared with openness and a willingness to learn   |  |
| 9.2.2         | Uses self-reflection in the supervision process to gain a better understanding of self as a clinician  |  |
| 9.2.3         | Seeks supervision independently when needed  |  |
| Objective 9.3 |  |  |
| Interns demo  | onstrate effective provision of supervision.   |  |
| 9.3.1         | Demonstrates knowledge of and effectively  |  |
| 9.3.2         | Engages in professional reflection about one's clinical relationships with supervisees, as well as supervisees' relationship with their clients            |  |
| 9.3.3         | Provides effective supervised supervision to less advanced students, peers, or other service providers in typical cases appropriate to the service setting |  |

| Strengths and Needs Further Development |
|---|
| Site Supervisor Comments:               |
| Minor Rotation Supervisor Comments:     |

## SUPERVISOR EVALUATION FORM

| Supervisee   | name  |   |
|--|---|---|
| Supervision  | Period- From  | to  |
|  | Name  | Date of   |
| Purpose:   | performance in relating improvement, to pe supervisor in a writte   | ervisor with an understanding of his/her job ion to the supervisee, to suggest areas for rmit the student to offer feedback to the en form that is based on a set of clearly and d criteria, and to increase the supervisor's pervisor. |
| <u>Performanc</u>  | e Level Rating Scale:   | Based on current assessment and progress of supervision and expectations of supervisee:   |
|  |   | ble to have a little more<br>ble to have somewhat more  |
|  | Utilizing the Rating Sovided at the end of each   | cale above, place the appropriate number on item.   |
| Evaluation I   | tems  |   |
| Supervisor i   | s able to:  |   |
| <ol> <li>Establish</li> <li>Call atten</li> <li>Recogniz         of learnin</li> <li>Refrain fr</li> <li>Provide of</li> <li>Encourage         material</li> </ol> | tion to errors in a tactfule and accommodate to go in indiscriminate use opportunities for you to ge you to explore the imge you to formulate you | eptance and psychological safety Il manner your level of experience and style of praise question, challenge or doubt plications of your interventions r understanding of the case   |
| 10. Not foste  | ecific suggestions when<br>r undue dependence or<br>ked, present a clear, the   |   |

| 12. | Clearly inform you of legal issues                                  |  |
|-----|---|--|
| 13. | Clearly inform you of ethical issues                                |  |
|     | Be sensitive to the requirements placed on you by your agency       |  |
|     | Admit errors and/or limitations without undue defensiveness         |  |
| 16. | Be concrete and specific in comments                                |  |
| 17. | Facilitate your understanding of countertransference reactions      |  |
|     | to your clients   |  |
| 18. | Seek consultation when it is needed                                 |  |
| 19. | Summarize and/or highlight major points of supervisory session      |  |
| 20. | Be reached in case of emergencies                                   |  |
|     | Help you formulate the dynamics of the client                       |  |
| 22. | Listen sensitively to you   |  |
| 23. | Help clarify and define the nature of problem(s) you are            |  |
|     | having in your work   |  |
|     | Be clear about the limits of the supervisory relationship           |  |
|     | Deal explicitly with the formal evaluation process                  |  |
| 26. | Through role-playing or other suitable techniques, to help you      |  |
|     | more effectively intervene with your client                         |  |
| 27. | Be straightforward with you regarding areas in which you need       |  |
|     | improvement   |  |
| 28. | Be clear with you about the differences between supervision         |  |
| ~~  | and psychotherapy   |  |
|     | Maintain an appropriate focus in your sessions                      |  |
|     | "Be there" to meet your needs and not impose his/her issues on you  |  |
| 31. | Be open to discussing any difficulties between the two of you       |  |
| 20  | which are hindering your learning                                   |  |
| 32. | Clearly define the nature, structure, expectations, and limitations |  |
| 00  | of the supervisory relationship                                     |  |
|     | Make decisions and take responsibility when appropriate             |  |
|     | Make you feel s/he genuinely wants to help you learn                |  |
|     | Be a good role model for you  |  |
|     | Provide you with general knowledge about professional psychology    |  |
| 31. | Be sensitive and adaptive to the stresses you are experiencing      |  |
|     | as a student  |  |

| Summarize the supervisor's strengths and weaknesses as you currently view them and make suggestions for ways in which your supervisor could further facilitate your learning. |  |  |  |  |  |
|---|--|--|--|--|--|
|   |  |  |  |  |  |
|   |  |  |  |  |  |
|   |  |  |  |  |  |
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|   |  |  |  |  |  |
|   |  |  |  |  |  |
|   |  |  |  |  |  |

Hall-Marley (2001) developed this Supervisor Feedback form as an instrument to provide feedback to supervisors on the trainee's experience of supervision. The form consists of sections including atmosphere for learning, supervision style, supervision conduct, and supervision impact. It is recommended a supervisor feedback form be used a minimum of four times during the training year and ideally, more frequently. It is a tool in establishing a dialogue and a feedback loop which should enhance the supervisory alliance.

© Susan Hall-Marley, 2001 (Also included in Appendices of Falender, C.A., & Shafranske, E.P. (2004). *Clinical Supervision: A Competency-based Approach*. Washington, D.C.: APA.

# Jefferson Center for Mental Health Mid-Year / End of Year Psychology Doctoral Internship Evaluation Form

We would greatly appreciate your honest evaluation and comments about your internship experience at Jefferson Center for Mental Health. Your feedback will directly impact future program changes and improvements. We encourage as many written comments as possible, especially in areas where room for improvement is noted. Many thanks for your help in our on-going efforts to improve our internship program.

| Intern Name:  |   |                              |                                   | Training Pe | eriod:                      |  |
|---|---|------------------------------|-----------------------------------|-------------|-----------------------------|--|
| Overall evaluation A. How would you Poor  1   | How would you rate the internship as a whole? |                              |                                   |             |                             |  |
| Comments:   |   |                              |                                   |             |                             |  |
| B. Would you recor<br>Most definitely<br>NOT<br>1<br>Comments:  | mmend this int<br>Definitely<br>NOT<br>2      | ernship to y<br>Neutral<br>3 | our peers<br>Definite<br>YES<br>4 |             | Most definitely<br>YES<br>5 |  |
| C. Did the internship provide what you expected, based on the brochure, application process, and interviews?  Most definitely Definitely Neutral Definitely Most definitely NOT YES YES  1 2 3 4 5  Comments: |   |                              |                                   |             |                             |  |

II. Evaluation of overall training in each of the program's main goals Please rate the effectiveness of the training you have received (e.g., didactic, supervision, and experiential training, variety of training options, etc.) toward reaching competency on the internship goals. Use the following likert scale to rate each goal and objective:

| Poor | Needs<br>Improvement | Average | Good | Excellent |  |
|------|----------------------|---------|------|-----------|--|
| 1    | 2                    | 3       | 4    | 5         |  |

# <u>Goal 1</u>: Interns will achieve competence appropriate to their professional developmental level in the area of Evidence-based practice in intervention

Objective 1.1

Interns show ability to effectively form case conceptualization and create appropriate treatment planning.

Objective 1.2

Interns show the ability to implement therapeutic interventions.

Objective 1.3

Interns show the ability to implement crisis interventions.

Objective 1.4

Interns demonstrate fundamental therapeutic skills.

# **Goal 2**: Interns will achieve competence appropriate to their professional developmental level in the area of Evidence-based practice in assessment

Objective 2.1

Interns demonstrate diagnostic skill and clinical formulation.

Objective 2.2

Interns demonstrate skill at instrument selection, administration, and scoring.

Objective 2.3

Interns demonstrate ability to accurately interpret assessment data.

Objective 2.4

Interns demonstrate ability to write cogent reports which communicate the salient aspects of the assessment.

Objective 2.5

Interns accurately communicate assessment findings to the referring party and client(s).

# **Goal 3**: Interns will achieve competence appropriate to their professional developmental level in the area of Ethical and legal standards

Objective 3.1

Interns show knowledge of ethical, legal and professional standards as it relates to the practice of psychology.

Objective 3.2

Interns adhere to ethical principles and guidelines.

# **Goal 4**: Interns will achieve competence appropriate to their professional developmental level in the area of Individual and cultural diversity

Objective 4.1

Interns show awareness of self and others as cultural beings within the larger context of diversity.

Objective 4.2

Interns take into consideration the effects of culture on clinical activities.

Objective 4.3

Interns use evidence-informed approach to cultural considerations.

# <u>Goal 5</u>: Interns will achieve competence appropriate to their professional developmental level in the area of Research

Objective 5.1

Interns demonstrate ability to apply scientific knowledge to practice.

Objective 5.2

Interns can apply scientific knowledge to the process of program evaluation.

# <u>Goal 6</u>: Interns will achieve competence appropriate to their professional developmental level in the area of Professional values and attitudes

Objective 6.1

Interns show professional awareness as evidence by their behaviors across settings.

Objective 6.2

Interns demonstrate self-awareness and engage in reflective practice.

# **Goal 7:** Interns will achieve competence appropriate to their professional developmental level in the area of communications and interpersonal skills.

Objective 7.1

Interns show professionalism in interpersonal relationships and communications with others.

Objective 7.2

Interns demonstrate appropriate skills in clinical documentation.

# <u>Goal 8</u>: Interns will achieve competence appropriate to their professional developmental level in the area of Consultation/interprofessional/interdisciplinary

Objective 8.1

Interns display knowledge of and appropriate use of multidisciplinary collaboration.

Objective 8.2

Interns display knowledge of and appropriate use of inter-professional collaboration.

Objective 8.3

Interns display knowledge of theories and methods of consultation

Objective 8.4

Interns display knowledge of and appropriate use of case management skills.

# <u>Goal 9</u>: Interns will achieve competence appropriate to their professional developmental level in the area of Supervision

Objective 9.1

Interns demonstrate knowledge of theories and methods of supervision.

Objective 9.2

Interns demonstrate effective use of supervision.

Objective 9.3

Interns demonstrate effective provision of supervision.

III. In addressing the following aspects of your internship experience, please write the name of the rotation and rate each area on the following scale:

| Strongly |          |         |       | Strongly |
|----------|----------|---------|-------|----------|
| Disagree | Disagree | Neutral | Agree | Agree    |
| 1        | 2        | 3       | 4     | 5        |
|          |          |         |       |          |

|   | Maj<br>Rotation 1 | Maj<br>Rotation 2 | Innovation<br>Research | Crisis | Psych<br>Assess |
|---|-------------------|-------------------|------------------------|--------|-----------------|
| The supervision I received was of good quality. |                   |                   |                        |        |                 |
| I received a sufficient amount of supervision.  |                   |                   |                        |        |                 |

|  | Maj<br>Rotation 1 | Maj<br>Rotation 2 | Innovation<br>Research | Crisis | Psych<br>Assess |
|--|-------------------|-------------------|------------------------|--------|-----------------|
| The content of training                |                   |                   |                        |        |                 |
| seminars was relevant.                 |                   |                   |                        |        |                 |
| I found sufficient                     |                   |                   |                        |        |                 |
| opportunity for                        |                   |                   |                        |        |                 |
| professional                           |                   |                   |                        |        |                 |
| development.                           |                   |                   |                        |        |                 |
| The internship provided                |                   |                   |                        |        |                 |
| sufficient education in                |                   |                   |                        |        |                 |
| professional Ethics.                   |                   |                   |                        |        |                 |
| The internship provided                |                   |                   |                        |        |                 |
| sufficient education in diversity.     |                   |                   |                        |        |                 |
| I had the opportunity to               |                   |                   |                        |        |                 |
| develop my supervisory                 |                   |                   |                        |        |                 |
| skills.                                |                   |                   |                        |        |                 |
| The breadth of the                     |                   |                   |                        |        |                 |
| experiences supported by               |                   |                   |                        |        |                 |
| growth.                                |                   |                   |                        |        |                 |
| My caseload was                        |                   |                   |                        |        |                 |
| sufficient                             |                   |                   |                        |        |                 |
| Good role models were                  |                   |                   |                        |        |                 |
| available to me.                       |                   |                   |                        |        |                 |
| I found the internship                 |                   |                   |                        |        |                 |
| environment to be                      |                   |                   |                        |        |                 |
| generally supportive.                  |                   |                   |                        |        |                 |
| The internship was                     |                   |                   |                        |        |                 |
| sufficiently challenging to            |                   |                   |                        |        |                 |
| me.                                    |                   |                   |                        |        |                 |
| I felt that I was respected            |                   |                   |                        |        |                 |
| by supervisors.                        |                   |                   |                        |        |                 |
| My professional growth was encouraged. |                   |                   |                        |        |                 |
| I received educational                 |                   |                   |                        |        |                 |
| and emotional support in               |                   |                   |                        |        |                 |
| my job search.                         |                   |                   |                        |        |                 |
| There was adequate                     |                   |                   |                        |        |                 |
| support for my graduate                |                   |                   |                        |        |                 |
| research.                              |                   |                   |                        |        |                 |
| Training took priority over            |                   |                   |                        |        |                 |
| the Center's needs.                    |                   |                   |                        |        |                 |

| I felt welcomed in the training site.           |                 |                  |                  |        |  |
|---|-----------------|------------------|------------------|--------|--|
| The teaching/training I received was effective. |                 |                  |                  |        |  |
| IV. A. Which internship expe                    | riences did yo  | u find most be   | neficial and w   | /hy?   |  |
|   |                 |                  |                  |        |  |
| B. Which internship experier                    | nces did you fi | nd least benefi  | cial and why?    | ?      |  |
|   |                 |                  |                  |        |  |
|   |                 |                  |                  |        |  |
| C. What suggestions do you program?             | have for impr   | ovement of the   | e internship tra | aining |  |
|   |                 |                  |                  |        |  |
|   |                 |                  |                  |        |  |
| V. Additional Comments (att                     | ach a separate  | e sheet if desir | ed):             |        |  |
|   |                 |                  |                  |        |  |
|   |                 |                  |                  |        |  |
| Name  |                 |                  |                  |        |  |

Maj Rotation 1 Maj Rotation 2 Innovation

Research

Psych Assess

Crisis

## Appendix I

|                                     | Completed Psych Assessments |                  |  |  |
|-------------------------------------|-----------------------------|------------------|--|--|
|                                     |                             |                  |  |  |
| CIt EMR #                           | Type of Assessment          | Completion Date  |  |  |
|                                     |                             |                  |  |  |
|                                     |                             |                  |  |  |
|                                     |                             |                  |  |  |
|                                     |                             |                  |  |  |
|                                     |                             |                  |  |  |
|                                     |                             |                  |  |  |
|                                     |                             |                  |  |  |
| Intern signature/date<br>supervisor |                             | Psych Assessment |  |  |

## Appendix J

## Completed Presentations

| Presentation              | Completion Date   |  |
|---------------------------|-------------------|--|
| Dissertation Presentation |                   |  |
|                           |                   |  |
| Case Presentation         |                   |  |
|                           |                   |  |
| Research Presentation     |                   |  |
|                           |                   |  |
|                           |                   |  |
|                           |                   |  |
|                           |                   |  |
| Signature / Date          | Signature / Date  |  |
| Intern                    | Training Director |  |



## Jefferson Center Wheat Ridge, Colorado

This certifies that

# John Doe

has successfully completed a 2,000-hour Psychology Doctoral Internship

August 25, 2020 - August 24, 2021

Kathy Baur, PhD LP Psychology Doctoral Internship Training Director

> Kiara Kuenzler, PsyD LP President and CEO

## Appendix L

## **Post-Internship Contact Information Form**

| Internship Tra | aining Year:  |                         |
|----------------|---|-------------------------|
| Name:          |   |                         |
| Address        |   |                         |
|                |   |                         |
| City           |   |                         |
| City           |   |                         |
| State/Zip      |   |                         |
| Phones:        |   |                         |
| Mobile:        |   |                         |
| Home           |   |                         |
| Email:         |   |                         |
| •              | sion for Jefferson Center to contact me after the llecting data on the progress in my career. | internship year for the |
| Signature      | Date  |                         |

# Jefferson Center Doctoral Post-Internship Survey Follow-up Questionnaire for Internship Graduates

Your name: I. Internship: A. Dates of internship: B. Average hours per week: II. Academic Program: A. Graduate Program: Institution: B. Degree & Year Graduated: C. Area of Specialization: Minor: D. Was your program APA accredited when you graduated: Yes No III. Employment and Professional Activities: Please list all places and dates of employment since your internship. Include the title of the position and the appropriate percentage of time spent in your responsibilities. A. Present place of employment: Position held: Percentage of time/duties: B. First employment following internship: Position held: \_\_\_\_\_

Percentage of time/duties:

| C.   | Are you licen                                  | sed to pract                  | ice as a psych                   | ologist?              | Yes                                   | No     |
|------|--|-------------------------------|----------------------------------|-----------------------|---------------------------------------|--------|
|      | If so, in what                                 | state(s)?                     |                                  |                       |                                       |        |
| D.   |  |                               |                                  |                       | e.g., fellow statu<br>mmunity service |        |
|      |  |                               |                                  |                       |                                       | _<br>_ |
|      |  |                               |                                  |                       |                                       | _<br>_ |
| IV.  | Internship Ev<br>Please evalu<br>A. Overall qu | ate the qual                  |                                  | rnship oı             | n the following:                      |        |
|      | 1<br>Poor                                      | 2                             | 3<br>Adequate                    | 4                     | 5<br>Excellent                        |        |
|      | B. Overall qu<br>1<br>Poor                     | uality of supe<br>2           | ervision<br>3<br>Adequate        | 4                     | 5<br>Excellent                        |        |
|      | C. Breadth of 1 Poor                           | of experience<br>2            | e<br>3<br>Adequate               | 4                     | 5<br>Excellent                        |        |
|      | D. Depth of 1<br>Poor                          | experience<br>2               | 3<br>Adequate                    | 4                     | 5<br>Excellent                        |        |
| supe | ise rate the ef<br>ervision, and e             | fectiveness of experiential t | of the training raining, variety | you have<br>of traini |                                       |        |

rate each goal and objective:

| Poor | Needs<br>Improvement | Average | Good | Excellent |  |
|------|----------------------|---------|------|-----------|--|
| 1    | 2                    | 3       | 4    | 5         |  |

# **Goal 1**: Interns will achieve competence appropriate to their professional developmental level in the area of Evidence-based practice in intervention

Objective 1.1

Interns show ability to effectively form case conceptualization and create appropriate treatment planning.

Objective 1.2

Interns show the ability to implement therapeutic interventions.

Objective 1.3

Interns show the ability to implement crisis interventions.

Objective 1.4

Interns demonstrate fundamental therapeutic skills.

# <u>Goal 2</u>: Interns will achieve competence appropriate to their professional developmental level in the area of Evidence-based practice in assessment

Objective 2.1

Interns demonstrate diagnostic skill and clinical formulation.

Objective 2.2

Interns demonstrate skill at instrument selection, administration, and scoring.

Objective 2.3

Interns demonstrate ability to accurately interpret assessment data.

Objective 2.4

Interns demonstrate ability to write cogent reports which communicate the salient aspects of the assessment.

Objective 2.5

Interns accurately communicate assessment findings to the referring party and client(s).

# <u>Goal 3</u>: Interns will achieve competence appropriate to their professional developmental level in the area of Ethical and legal standards

Objective 3.1

Interns show knowledge of ethical, legal and professional standards as it relates to the practice of psychology.

Objective 3.2

Interns adhere to ethical principles and guidelines.

# **Goal 4:** Interns will achieve competence appropriate to their professional developmental level in the area of Individual and cultural diversity

Objective 4.1

Interns show awareness of self and others as cultural beings within the larger context of diversity.

Objective 4.2

Interns take into consideration the effects of culture on clinical activities.

Objective 4.3

Interns use evidence-informed approach to cultural considerations.

# **Goal 5**: Interns will achieve competence appropriate to their professional developmental level in the area of Research

Objective 5.1

Interns demonstrate ability to apply scientific knowledge to practice.

Objective 5.2

Interns can apply scientific knowledge to the process of program evaluation.

# **Goal 6:** Interns will achieve competence appropriate to their professional developmental level in the area of Professional values and attitudes

Objective 6.1

Interns show professional awareness as evidence by their behaviors across settings.

Objective 6.2

Interns demonstrate self-awareness and engage in reflective practice.

# <u>Goal 7</u>: Interns will achieve competence appropriate to their professional developmental level in the area of communications and interpersonal skills.

Objective 7.1

Interns show professionalism in interpersonal relationships and communications with others.

Objective 7.2

Interns demonstrate appropriate skills in clinical documentation.

# <u>Goal 8</u>: Interns will achieve competence appropriate to their professional developmental level in the area of Consultation/interprofessional/interdisciplinary

Objective 8.1

Interns display knowledge of and appropriate use of multidisciplinary collaboration.

Objective 8.2

| Interns di<br>collabora | , ,                               | of and appropriate                                 | use of inter-profession | onal              |
|-------------------------|-----------------------------------|--|-------------------------|-------------------|
| Objective               | <i>8.3</i>                        |  |                         |                   |
| Interns di              | splay knowledge                   | of theories and met                                | hods of consultation    |                   |
| Objective               | 8.4                               |  |                         |                   |
| Interns di              | splay knowledge                   | of and appropriate                                 | use of case manage      | ment skills.      |
|                         |                                   | mpetence appropri<br>a of Supervision              | ate to their profess    | ional             |
| Objective               | 9.1                               |  |                         |                   |
| Interns d               | emonstrate know                   | ledge of theories an                               | d methods of superv     | vision.           |
| Objective               | 9.2                               |  |                         |                   |
| Interns de              | emonstrate effect                 | tive use of supervision                            | on.                     |                   |
| Objective               | 9.3                               |  |                         |                   |
| Interns de              | emonstrate effect                 | tive provision of sup                              | ervision.               |                   |
| •                       | riences in your in<br>employment? | ternship specifically                              | aided you in obtaini    | ng post-          |
|                         |                                   |  |                         |                   |
|                         |                                   |  |                         |                   |
|                         |                                   |  |                         |                   |
|                         |                                   | g aspects of your into<br>n the response colur     | ernship experience,     | please write      |
|                         | 2                                 | 3  | 4                       | 5                 |
| rongly<br>agree         | Disagree                          | Neutral  | Agree                   | Strongly<br>Agree |
| •                       |                                   | <u>l</u> I received was of g                       |                         |                   |
|                         |                                   | <u>mount of supervisior</u><br>seminars was releva |                         |                   |
|                         |                                   | unity for professiona                              |                         |                   |
| E. Adequ                |                                   | vere available to me                               |                         |                   |
| F. The intended         | • •                               | sufficient education                               | in <u>professional</u>  |                   |
|                         |                                   | develop my clinical                                | skills in working       |                   |

|      | I.<br>J.<br>K.<br>L.<br>M. | My personal growth was encouraged.  I received educative and emotional support in my job search.  There was adequate support for my graduate research.  Training did not seem subordinate to service delivery. |
|------|----------------------------|--|
| VII. | A.                         | Which internship experiences did you find most beneficial and why?   |
|      |                            |  |
|      |                            |  |
|      |                            |  |
|      |                            |  |
|      | B.                         | Which internship experiences did you find <i>least</i> beneficial and why?   |
|      |                            |  |
|      |                            |  |
|      |                            |  |
|      |                            |  |
|      | C.                         | What suggestions do you have for improvement of the internship training program?   |
|      | _                          |  |

| VIII. | Additional Comments (attach a | a separate sheet if desired): |  |
|-------|-------------------------------|-------------------------------|--|
|       |                               |                               |  |
|       |                               |                               |  |
|       | Name                          | Date                          |  |

## **Due Process:**

Informal discussion of identified issue documentation template

| Date and time of discussion:  |
|---|
| People present:   |
| Review of problem and competency expectations that are not being met (provide examples) |
| problem definition  |
| expectations to remediate   |
| any support/resources needed by the student,  |
| schedule of check ins based on time frame to remediate, and                             |
| time-frame to remediate the problem.  |
|   |

## **Due Process:**

Verbal warning documentation template

| Date and time of verbal warning:  |
|---|
| People present:   |
| Review of problem and competency expectations that are not being met (provide examples) |
| Review of competency expectations (provide examples)                                    |
| Identified support/resources needed and how the intern is to access them                |
| Time-frame for progress check-in(s) (what is to be done and by when)                    |
| Time-frame for complete competency expectations (measurable outcome and by when)        |

Appendix P

| Due Process: Written Notice of Competency Concern Date / Time: Date DCT notified: Ittendees: |   |                               |  |  |  |
|--|---|-------------------------------|--|--|--|
| <ul> <li>This plan may be modified</li> </ul>  | t are not being met:(Examples are by supervisors and may exclude the into |                               |  |  |  |
| <ul><li>on changes in the situation</li><li>List of examples is not exhau</li></ul>          | or due to intern behaviors.<br>Justive and is provided to help clarify th | e issues to be remediated.    |  |  |  |
| Goal/Objective/Competency  | Current performance   | Remediation attempted to date |  |  |  |
|  |   |                               |  |  |  |
|  |   |                               |  |  |  |
|  |   |                               |  |  |  |
|  |   |                               |  |  |  |
| Remediation Plan   |   |                               |  |  |  |
| Goal/Objective/Competency  | Expected performance  | Check in/<br>Completion by:   |  |  |  |
|  |   |                               |  |  |  |
|  |   |                               |  |  |  |
|  |   |                               |  |  |  |
| December to be seen that   |   |                               |  |  |  |
| Resources to be provided:  |   |                               |  |  |  |

Supervisor signature/date

Intern signature/date

#### **Jefferson Center**

| Due Process: Psychological Process (Psychological Process) | ogy Doctoral Intern Development Plan |
|--|--------------------------------------|
| Intern Name:   | Date Due Process began:              |
| Supervisor Name:   | Person Completing form:              |
| Plan Date:   | Review Date:                         |
| Date DCT notified:   |                                      |
|  |                                      |

- This plan may be modified by supervisors and may exclude the intern's input at any time based on changes in the situation or due to intern behaviors.
- List of examples is not exhaustive and is provided to help clarify the issues to be remediated.

Narrative of background of identified concern(s) requiring remediation:

| Goal/Objective/Competency | Current performance with examples | Remediation attempted to date |
|---------------------------|-----------------------------------|-------------------------------|
|                           |                                   | ·                             |
|                           |                                   |                               |
|                           |                                   |                               |
|                           |                                   |                               |
|                           |                                   |                               |
|                           |                                   |                               |
|                           |                                   |                               |
|                           |                                   |                               |
|                           |                                   |                               |
|                           |                                   |                               |
|                           |                                   |                               |
|                           |                                   |                               |

Development Plan (page \_\_)

|                                | Development rian (page)             | T -                     |  |  |
|--------------------------------|-------------------------------------|-------------------------|--|--|
| Goal/Objective/Competency      | Expected performance on             | Check in dates/         |  |  |
|                                | competency with measurable          | Completion date:        |  |  |
|                                | outcomes                            |                         |  |  |
|                                |                                     |                         |  |  |
|                                |                                     |                         |  |  |
|                                |                                     |                         |  |  |
|                                |                                     |                         |  |  |
|                                |                                     |                         |  |  |
|                                |                                     |                         |  |  |
|                                |                                     |                         |  |  |
|                                |                                     |                         |  |  |
|                                |                                     |                         |  |  |
|                                |                                     |                         |  |  |
|                                |                                     |                         |  |  |
|                                |                                     |                         |  |  |
|                                |                                     |                         |  |  |
|                                |                                     |                         |  |  |
|                                |                                     |                         |  |  |
|                                |                                     |                         |  |  |
| December we adod and subsets   | An mandala.                         |                         |  |  |
| Resources needed and who is    | s to provide:                       |                         |  |  |
|                                |                                     |                         |  |  |
|                                |                                     |                         |  |  |
|                                |                                     |                         |  |  |
| Intern's responsibilities:     |                                     |                         |  |  |
|                                |                                     |                         |  |  |
|                                |                                     |                         |  |  |
|                                |                                     |                         |  |  |
|                                |                                     |                         |  |  |
| Supervisor's responsibilities: |                                     |                         |  |  |
| eapervisor o responsibilities. |                                     |                         |  |  |
|                                |                                     |                         |  |  |
|                                |                                     |                         |  |  |
|                                |                                     |                         |  |  |
|                                |                                     |                         |  |  |
| Consequence(s) for missing ir  | termediate and/or final deadlines o | r not fully remediating |  |  |
| the issue:                     |                                     |                         |  |  |
|                                |                                     |                         |  |  |
|                                |                                     |                         |  |  |
|                                |                                     |                         |  |  |
|                                |                                     |                         |  |  |
|                                |                                     |                         |  |  |
| Intona Cianatura/Data          | Companies and Datati                | on /Data                |  |  |
| Intern Signature/Date          | Supervisor/Rotation                 | on /Date                |  |  |
|                                |                                     |                         |  |  |
|                                |                                     |                         |  |  |
|                                |                                     |                         |  |  |
| Training Director Signature/Da | ate Academic DCT si                 | gnature / Date          |  |  |
|                                |                                     |                         |  |  |

### **Due Process:** Appellate Panel Meeting Final Decision Statement Date / Location

| А | tt | e | n | a | e | es |
|---|----|---|---|---|---|----|

Chair

Committee Panel Member Committee Panel Member Intern's Panel Member Intern's Panel Member

#### Other appeal process participants

Intern 5 minute statement either in person or written

statement

CEO Final adjudication of decision

#### **Decision Process**

Review of decision being appealed Intern appeal statement Hearing process used to arrive at the decision

#### Factors leading to the decision

What was the data used to make the decision How the data informed the decision

<u>Decision statement</u>: (be specific)

Appellate Panel decision:

Any qualifiers

Signatures of all Appellate Panel members:

Date DCT notified:

## Appendix S

# **Due Process:** Adjudication Form Decision Statement

| Concurrence with the A | ppellate Pan | el findinas: |
|------------------------|--------------|--------------|
|------------------------|--------------|--------------|

- reasoning for this decision
- statement of consequence(s)

## Disagree with the Appellate Panel findings:

- reasoning for this decision
- statement of modification

CEO signature / date

Date Intern notified:

Date DCT notified:

## **Appendix T**

## **Psychology Doctoral Intern Grievance Form**

It is the purpose of the Grievance Procedure to establish a method whereby grievances of interns will be resolved fairly and effectively. The filing of a grievance will in no way prejudice the status of the intern. Please see the Psychology Doctoral Internship Intern Manual for a full description of the procedure.

| Intern:   | Date:   |              |
|---|---|--------------|
| Program:  | Supervisor:                                       |              |
| Statement of Grievance (E                           | Background/activity leading to complaint, include | ling dates): |
|   |   |              |
|   |   |              |
| Remedy Requested:                                   |   |              |
|   |   |              |
|   |   |              |
|   |   |              |
| Intern's Signature:                                 | Date:   | _            |
| Date the Immediate Supe (Please attach response)    | rvisor was notified:                              |              |
| Date the Training Director (Please attach response) | r was notified:                                   |              |
|   |   |              |
| Solutions tried to date                             |   |              |
| Results of the review                               |   |              |
|   |   |              |

## **Section 4: References**

#### References

- American Psychological Association (APA). (2010, June 1). *Ethical Principles of Psychologists and Code of Conduct.* Retrieved May 7, 2015 from <a href="http://www.apa.org/ethics/code/">http://www.apa.org/ethics/code/</a>
- Communication Between Graduate Programs and Internship Programs (2007).

  Retrieved on September 30, 2014,from <a href="http://www.apa.org/ed/resources/commguideline.pdf">http://www.apa.org/ed/resources/commguideline.pdf</a>
- Falender, C.A., & Shafranske, E.P. (2004). *Clinical Supervision: A Competency-based Approach*. Washington, D.C.: APA.
- Lamb, D.H., Baker, J.M., Jennings, M.I., & Yarris, E. (1983). Passages of an internship in professional psychology. Professional Psychology: Research and Practice. 18(6), 597-603.
- Lamb, D. H., Presser, N. R., Pfost, K. S., Baum, M. C., Jackson, V. R., & Jarvis, R. A.(1987). Confronting professional impairment during the internship: Identification, due process, and remediation. *Professional Psychology: Research and Practice*, *18*, 597-603.
- Ponterotto, J. (2010, January 21). Multicultural Counseling Knowledge and Awareness Scale (MCKAS): A Revision of the Multicultural Counseling Awareness Scale. Retrieved June 11, 2015.

| Section 5: Ethical Principles of Psychologists and Code of Conduct |
|--|
|  |
|  |
|  |
|  |



# ETHICAL PRINCIPLES OF PSYCHOLOGISTS AND CODE OF CONDUCT

Adopted August 21, 2002 Effective June 1, 2003

With the 2010 Amendments Adopted February 20, 2010 Effective June 1, 2010

### ETHICAL PRINCIPLES OF PSYCHOLOGISTS AND CODE OF CONDUCT

#### **CONTENTS**

| INTRODUCTION AND APPLICABILITY           |  | 4.02         | Discussing the Limits of                        | 8.04            | Client/Patient, Student, and                  |
|--|--|--------------|---|-----------------|---|
| PREAMBLE                                 |  | 4.03         | Confidentiality<br>Recording                    | 8.05            | Subordinate Research Participants             |
| GENERAL PRINCIPLES                       |  | 4.04         |   | 0.03            | Dispensing With Informed Consent for Research |
|  | le A: Beneficence                      | 4.05         | Minimizing Intrusions on Privacy<br>Disclosures | 8.06            | Offering Inducements for Research             |
| rincip                                   | and Nonmaleficence                     | 4.06         | Consultations                                   | 0.00            | Participation                                 |
| Princip                                  | le B: Fidelity and Responsibility      | 4.07         | Use of Confidential Information                 | 8.07            |   |
| Principle C: Integrity                   |  | 4.07         |   | 8.08            | Deception in Research Debriefing              |
|  | le D: Justice                          |              | for Didactic or Other Purposes                  | 8.09            | 9   |
| Principle E: Respect for People's Rights |  | 5.           | Advertising and Other Public                    | 0.09            | Humane Care and Use of Animals                |
|  |  |              | Statements                                      | 8.10            | in Research                                   |
| and Dignity                              |  | 5.01         | Avoidance of False or Deceptive                 |                 | Reporting Research Results                    |
| ETHICAL STANDARDS                        |  |              | Statements                                      | 8.11            | Plagiarism                                    |
| 1.                                       | Resolving Ethical Issues               | 5.02         | Statements by Others                            | 8.12            | Publication Credit                            |
| 1.01                                     | Misuse of Psychologists' Work          | 5.03         | Descriptions of Workshops and                   | 8.13            | Duplicate Publication of Data                 |
| 1.02                                     | Conflicts Between Ethics and Law,      |              | Non-Degree-Granting Educational                 | 8.14            | Sharing Research Data for Verification        |
|  | Regulations, or Other Governing        |              | Programs  | 8.15            | Reviewers                                     |
|  | Legal Authority                        | 5.04         | Media Presentations                             | 9.              | Assessment                                    |
| 1.03                                     | Conflicts Between Ethics and           | 5.05         | Testimonials                                    | 9.01            | Bases for Assessments                         |
|  | Organizational Demands                 | 5.06         | In-Person Solicitation                          | 9.02            | Use of Assessments                            |
| 1.04                                     | Informal Resolution of Ethical         | ,            | D 117 . 1E                                      | 9.03            | Informed Consent in Assessments               |
|  | Violations                             | 6.           | Record Keeping and Fees                         | 9.04            | Release of Test Data                          |
| 1.05                                     | Reporting Ethical Violations           | 6.01         | Documentation of Professional                   | 9.05            | Test Construction                             |
| 1.06                                     | Cooperating With Ethics Committees     |              | and Scientific Work and                         | 9.06            | Interpreting Assessment Results               |
| 1.07                                     | Improper Complaints                    |              | Maintenance of Records                          | 9.07            | Assessment by Unqualified Persons             |
| 1.08                                     | Unfair Discrimination Against          | 6.02         | Maintenance, Dissemination,                     | 9.08            | Obsolete Tests and Outdated Test              |
|  | Complainants and Respondents           |              | and Disposal of Confidential Records            |                 | Results                                       |
| _  |  | 0.00         | of Professional and Scientific Work             | 9.09            | Test Scoring and Interpretation               |
| 2.                                       | Competence                             | 6.03         | Withholding Records for                         | 6.1.7.6         | Services                                      |
| 2.01                                     | Boundaries of Competence               |              | Nonpayment                                      | 9.10            | Explaining Assessment Results                 |
| 2.02                                     | Providing Services in Emergencies      | 6.04         | Fees and Financial Arrangements                 | 9.11            | Maintaining Test Security                     |
| 2.03                                     | Maintaining Competence                 | 6.05         | Barter With Clients/Patients                    |                 | 100 0000                                      |
| 2.04                                     | Bases for Scientific and Professional  | 6.06         | Accuracy in Reports to Payors and               | 10.             | Therapy                                       |
| 2.05                                     | Judgments                              | . o=         | Funding Sources                                 | 10.01           | Informed Consent to Therapy                   |
| 2.05                                     | Delegation of Work to Others           | 6.07         | Referrals and Fees                              | 10.02           | Therapy Involving Couples or                  |
| 2.06                                     | Personal Problems and Conflicts        | 7.           | Education and Training                          |                 | Families                                      |
| 3.                                       | Human Relations                        | 7.01         | Design of Education and Training                | 10.03           | Group Therapy                                 |
| 3.01                                     | Unfair Discrimination                  |              | Programs  | 10.04           | Providing Therapy to Those Served             |
| 3.02                                     | Sexual Harassment                      | 7.02         | Descriptions of Education and                   |                 | by Others                                     |
| 3.03                                     | Other Harassment                       |              | Training Programs                               | 10.05           | Sexual Intimacies With Current                |
| 3.04                                     | Avoiding Harm                          | 7.03         | Accuracy in Teaching                            | 1006            | Therapy Clients/Patients                      |
| 3.05                                     | Multiple Relationships                 | 7.04         | Student Disclosure of Personal                  | 10.06           | Sexual Intimacies With Relatives              |
| 3.06                                     | Conflict of Interest                   |              | Information                                     |                 | or Significant Others of Current              |
| 3.07                                     | Third-Party Requests for Services      | 7.05         | Mandatory Individual or Group                   |                 | Therapy Clients/Patients                      |
| 3.08                                     | Exploitative Relationships             |              | Therapy   | 10.07           | Therapy With Former Sexual Partners           |
| 3.09                                     | Cooperation With Other                 | 7.06         | Assessing Student and Supervisee                | 10.08           | Sexual Intimacies With Former                 |
|  | Professionals                          |              | Performance                                     |                 | Therapy Clients/Patients                      |
| 3.10                                     | Informed Consent                       | 7.07         | Sexual Relationships With                       | 10.09           | Interruption of Therapy                       |
| 3.11                                     | Psychological Services Delivered to    | 101000000000 | Students and Supervisees                        | 10.10           | Terminating Therapy                           |
|  | or Through Organizations               | 0            | 1 <u>1</u>                                      | 2010 A          | MENDMENTS TO THE                              |
| 3.12                                     | Interruption of Psychological Services | 8.           | Research and Publication                        |                 | ETHICAL PRINCIPLES OF                         |
|  |  | 8.01         | Institutional Approval                          |                 | IOLOGISTS AND CODE OF                         |
| 4.                                       | Privacy and Confidentiality            | 8.02         | Informed Consent to Research                    | COND            |   |
| 4.01                                     | Maintaining Confidentiality            | 8.03         | Informed Consent for Recording                  | - more modeller | 0.00 Million (1990)                           |
|  |  |              | Voices and Images in Research                   |                 |   |

#### INTRODUCTION AND APPLICABILITY

The American Psychological Association's (APA's) Ethical Principles of Psychologists and Code of Conduct (hereinafter referred to as the Ethics Code) consists of an Introduction, a Preamble, five General Principles (A-E), and specific Ethical Standards. The Introduction discusses the intent, organization, procedural considerations, and scope of application of the Ethics Code. The Preamble and General Principles are aspirational goals to guide psychologists toward the highest ideals of psychology. Although the Preamble and General Principles are not themselves enforceable rules, they should be considered by psychologists in arriving at an ethical course of action. The Ethical Standards set forth enforceable rules for conduct as psychologists. Most of the Ethical Standards are written broadly, in order to apply to psychologists in varied roles, although the application of an Ethical Standard may vary depending on the context. The Ethical Standards are not exhaustive. The fact that a given conduct is not specifically addressed by an Ethical Standard does not mean that it is necessarily either ethical or unethical.

This Ethics Code applies only to psychologists' activities that are part of their scientific, educational, or professional roles as psychologists. Areas covered include but are not limited to the clinical, counseling, and school practice of psychology; research; teaching; supervision of trainees; public service; policy development; social intervention; development of assessment instruments; conducting assessments; educational counseling; organizational consulting; forensic activities; program design and evaluation; and administration. This Ethics Code applies to these activities across a variety of contexts, such as in person, postal, telephone, Internet, and other electronic transmissions. These activities shall be distinguished from the purely private conduct of psychologists, which is not within the purview of the Ethics Code.

Membership in the APA commits members and student affiliates to comply with the standards of the APA Ethics Code and to the rules and procedures used to enforce them. Lack of awareness or misunderstanding of an Ethical Standard is not itself a defense to a charge of unethical conduct.

The procedures for filing, investigating, and resolving complaints of unethical conduct are described in the current Rules and Procedures of the APA Ethics Committee. APA may impose sanctions on its members for violations of the standards of the Ethics Code, including termination of APA membership, and may notify other bodies and individuals of its actions. Actions that violate the standards of the Ethics Code may also lead to the imposition of sanctions on psychologists or students whether or not they are APA members by bodies other than APA, including state psychological associations, other professional groups, psychology boards, other state or federal agencies, and payors for health services. In addition, APA may take action against a member after his or her conviction of a felony, expulsion or suspension from an affiliated state psychological association, or suspension or loss of licensure. When the sanction to be imposed by APA is less than expulsion, the 2001 Rules and Procedures do not guarantee an opportunity for an in-person hearing, but generally provide that complaints will be resolved only on the basis of a submitted record

The Ethics Code is intended to provide guidance for psychologists and standards of professional conduct that can be applied by the APA and by other bodies that choose to adopt them. The Ethics Code is not intended to be a basis of civil liability. Whether a psychologist has violated the Ethics Code standards does not by itself determine whether the psychologist is legally liable in a court action, whether a contract is enforceable, or whether other legal consequences occur.

The modifiers used in some of the standards of this Ethics Code (e.g., reasonably, appropriate, potentially) are included in the standards when they would (1) allow professional judgment on the part of psychologists, (2) eliminate injustice or inequality that would occur without the modifier, (3) ensure applicability across the broad range of activities conducted by psychologists, or (4) guard against a set of rigid rules that might be quickly outdated. As used in this Ethics Code, the term reasonable means the prevailing professional judgment of psychologists engaged in similar activities in similar circumstances, given the knowledge the psychologist had or should have had at the time.

The American Psychological Association's Council of Representatives adopted this version of the APA Ethics Code during its meeting on August 21, 2002. The Code became effective on June 1, 2003. The Council of Representatives amended this version of the Ethics Code on February 20, 2010. The amendments became effective on June 1, 2010 (see p. 15 of this pamphlet). Inquiries concerning the substance or interpretation of the APA Ethics Code should be addressed to the Director, Office of Ethics, American Psychological Association, 750 First Street, NE, Washington, DC 20002-4242. The Ethics Code and information regarding the Code can be found on the APA website, http://www.apa.org/ethics. The standards in this Ethics Code will be used to adjudicate complaints brought concerning alleged conduct occurring on or after the effective date. Complaints will be adjudicated on the basis of the version of the Ethics Code that was in effect at the time the conduct occurred.

The APA has previously published its Ethics Code as follows:

American Psychological Association. (1953). Ethical standards of psychologists. Washington, DC: Author.

American Psychological Association. (1959). Ethical standards of psychologists. American Psychologist, 14, 279–282.

American Psychological Association. (1963). Ethical standards of psychologists. American Psychologist, 18, 56–60.

American Psychological Association. (1968). Ethical standards of psychologists. American Psychologist, 23, 357–361.

American Psychological Association. (1977, March). Ethical standards of psychologists. APA Monitor, 22–23.

American Psychological Association. (1979). Ethical standards of psychologists. Washington, DC: Author.

American Psychological Association. (1981). Ethical principles of psychologists. American Psychologist, 36, 633–638.

American Psychological Association. (1990). Ethical principles of psychologists (Amended June 2, 1989). *American Psychologist*, 45, 390–395.

American Psychological Association. (1992). Ethical principles of psychologists and code of conduct. American Psychologist, 47, 1597–1611.

American Psychological Association. (2002). Ethical principles of psychologists and code of conduct. American Psychologist, 57, 1060-1073.

Request copies of the APA's Ethical Principles of Psychologists and Code of Conduct from the APA Order Department, 750 First Street, NE, Washington, DC 20002-4242, or phone (202) 336-5510.

In the process of making decisions regarding their professional behavior, psychologists must consider this Ethics Code in addition to applicable laws and psychology board regulations. In applying the Ethics Code to their professional work, psychologists may consider other materials and guidelines that have been adopted or endorsed by scientific and professional psychological organizations and the dictates of their own conscience, as well as consult with others within the field. If this Ethics Code establishes a higher standard of conduct than is required by law, psychologists must meet the higher ethical standard. If psychologists' ethical responsibilities conflict with law, regulations, or other governing legal authority, psychologists make known their commitment to this Ethics Code and take steps to resolve the conflict in a responsible manner in keeping with basic principles of human rights.

#### **PREAMBLE**

Psychologists are committed to increasing scientific and professional knowledge of behavior and people's understanding of themselves and others and to the use of such knowledge to improve the condition of individuals, organizations, and society. Psychologists respect and protect civil and human rights and the central importance of freedom of inquiry and expression in research, teaching, and publication. They strive to help the public in developing informed judgments and choices concerning human behavior. In doing so, they perform many roles, such as researcher, educator, diagnostician, therapist, supervisor, consultant, administrator, social interventionist, and expert witness. This Ethics Code provides a common set of principles and standards upon which psychologists build their professional and scientific work.

This Ethics Code is intended to provide specific standards to cover most situations encountered by psychologists. It has as its goals the welfare and protection of the individuals and groups with whom psychologists work and the education of members, students, and the public regarding ethical standards of the discipline.

The development of a dynamic set of ethical standards for psychologists' work-related conduct requires a personal commitment and lifelong effort to act ethically; to encourage ethical behavior by students, supervisees, employees, and colleagues; and to consult with others concerning ethical problems.

#### **GENERAL PRINCIPLES**

This section consists of General Principles. General Principles, as opposed to Ethical Standards, are aspirational in nature. Their intent is to guide and inspire psychologists toward the very highest ethical ideals of the profession. General Principles, in contrast to Ethical Standards, do not represent obligations and should not form the basis for imposing sanctions. Relying upon General Principles for either of these reasons distorts both their meaning and purpose.

#### Principle A: Beneficence and Nonmaleficence

Psychologists strive to benefit those with whom they work and take care to do no harm. In their professional actions, psychologists seek to safeguard the welfare and rights of those with whom they interact professionally and other affected persons, and the welfare of animal subjects of research. When conflicts occur among psychologists' obligations or concerns, they attempt to resolve these conflicts in a responsible fashion that avoids or minimizes harm. Because psychologists' scientific and professional judgments and actions may affect the lives of others, they are alert to and guard against personal, financial, social, organizational, or political factors that might lead to misuse of their influence. Psychologists strive to be aware of the possible effect of their own physical and mental health on their ability to help those with whom they work.

#### Principle B: Fidelity and Responsibility

Psychologists establish relationships of trust with those with whom they work. They are aware of their professional and scientific responsibilities to society and to the specific communities in which they work. Psychologists uphold professional standards of conduct, clarify their professional roles and obligations, accept appropriate responsibility for their behavior, and seek to manage conflicts of interest that could lead to exploitation or harm. Psychologists consult with, refer to, or cooperate with other professionals and institutions to the extent needed to serve the best interests of those with whom they work. They are concerned about the ethical compliance of their colleagues' scientific and professional conduct. Psychologists strive to contribute a portion of their professional time for little or no compensation or personal advantage.

#### Principle C: Integrity

Psychologists seek to promote accuracy, honesty, and truthfulness in the science, teaching, and practice of psychology. In these activities psychologists do not steal, cheat, or engage in fraud, subterfuge, or intentional misrepresentation of fact. Psychologists strive to keep their promises and to avoid unwise or unclear commitments. In situations in which deception may be ethically justifiable to maximize benefits and minimize harm, psychologists have a serious obligation to consider the need for, the possible consequences of, and their responsibility to correct any resulting mistrust or other harmful effects that arise from the use of such techniques.

#### Principle D: Justice

Psychologists recognize that fairness and justice entitle all persons to access to and benefit from the contributions of psychology and to equal quality in the processes, procedures, and services being conducted by psychologists. Psychologists exercise reasonable judgment and take precautions to ensure that their potential biases, the boundaries of

their competence, and the limitations of their expertise do not lead to or condone unjust practices.

# Principle E: Respect for People's Rights and Dignity

Psychologists respect the dignity and worth of all people, and the rights of individuals to privacy, confidentiality, and self-determination. Psychologists are aware that special safeguards may be necessary to protect the rights and welfare of persons or communities whose vulnerabilities impair autonomous decision making. Psychologists are aware of and respect cultural, individual, and role differences, including those based on age, gender, gender identity, race, ethnicity, culture, national origin, religion, sexual orientation, disability, language, and socioeconomic status, and consider these factors when working with members of such groups. Psychologists try to eliminate the effect on their work of biases based on those factors, and they do not knowingly participate in or condone activities of others based upon such prejudices.

#### ETHICAL STANDARDS

#### 1. Resolving Ethical Issues

#### 1.01 Misuse of Psychologists' Work

If psychologists learn of misuse or misrepresentation of their work, they take reasonable steps to correct or minimize the misuse or misrepresentation.

#### 1.02 Conflicts Between Ethics and Law, Regulations, or Other Governing Legal Authority

If psychologists' ethical responsibilities conflict with law, regulations, or other governing legal authority, psychologists clarify the nature of the conflict, make known their commitment to the Ethics Code, and take reasonable steps to resolve the conflict consistent with the General Principles and Ethical Standards of the Ethics Code. Under no circumstances may this standard be used to justify or defend violating human rights.

# 1.03 Conflicts Between Ethics and Organizational Demands

If the demands of an organization with which psychologists are affiliated or for whom they are working are in conflict with this Ethics Code, psychologists clarify the nature of the conflict, make known their commitment to the Ethics Code, and take reasonable steps to resolve the conflict consistent with the General Principles and Ethical Standards of the Ethics Code. Under no circumstances may this standard be used to justify or defend violating human rights.

#### 1.04 Informal Resolution of Ethical Violations

When psychologists believe that there may have been an ethical violation by another psychologist, they attempt to resolve the issue by bringing it to the attention of that individual, if an informal resolution appears appropriate and the intervention does not violate any confidentiality rights that may be involved. (See also Standards 1.02, Conflicts Between Ethics and Law, Regulations, or Other Governing Legal Authority, and 1.03, Conflicts Between Ethics and Organizational Demands.)

#### 1.05 Reporting Ethical Violations

If an apparent ethical violation has substantially harmed or is likely to substantially harm a person or organization and is not appropriate for informal resolution under Standard 1.04, Informal Resolution of Ethical Violations, or is not resolved properly in that fashion, psychologists take further action appropriate to the situation. Such action might include referral to state or national committees on professional ethics, to state licensing boards, or to the appropriate institutional authorities. This standard does not apply when an intervention would violate confidentiality rights or when psychologists have been retained to review the work of another psychologist whose professional conduct is in question. (See also Standard 1.02, Conflicts Between Ethics and Law, Regulations, or Other Governing Legal Authority.)

#### 1.06 Cooperating With Ethics Committees

Psychologists cooperate in ethics investigations, proceedings, and resulting requirements of the APA or any affiliated state psychological association to which they belong. In doing so, they address any confidentiality issues. Failure to cooperate is itself an ethics violation. However, making a request for deferment of adjudication of an ethics complaint pending the outcome of litigation does not alone constitute noncooperation.

#### 1.07 Improper Complaints

Psychologists do not file or encourage the filing of ethics complaints that are made with reckless disregard for or willful ignorance of facts that would disprove the allegation.

# 1.08 Unfair Discrimination Against Complainants and Respondents

Psychologists do not deny persons employment, advancement, admissions to academic or other programs, tenure, or promotion, based solely upon their having made or their being the subject of an ethics complaint. This does not preclude taking action based upon the outcome of such proceedings or considering other appropriate information.

#### 2. Competence

#### 2.01 Boundaries of Competence

(a) Psychologists provide services, teach, and conduct research with populations and in areas only within the boundaries of their competence, based on their education, training, supervised experience, consultation, study, or professional experience.

- (b) Where scientific or professional knowledge in the discipline of psychology establishes that an understanding of factors associated with age, gender, gender identity, race, ethnicity, culture, national origin, religion, sexual orientation, disability, language, or socioeconomic status is essential for effective implementation of their services or research, psychologists have or obtain the training, experience, consultation, or supervision necessary to ensure the competence of their services, or they make appropriate referrals, except as provided in Standard 2.02, Providing Services in Emergencies.
- (c) Psychologists planning to provide services, teach, or conduct research involving populations, areas, techniques, or technologies new to them undertake relevant education, training, supervised experience, consultation, or study.
- (d) When psychologists are asked to provide services to individuals for whom appropriate mental health services are not available and for which psychologists have not obtained the competence necessary, psychologists with closely related prior training or experience may provide such services in order to ensure that services are not denied if they make a reasonable effort to obtain the competence required by using relevant research, training, consultation, or study.
- (e) In those emerging areas in which generally recognized standards for preparatory training do not yet exist, psychologists nevertheless take reasonable steps to ensure the competence of their work and to protect clients/patients, students, supervisees, research participants, organizational clients, and others from harm.
- (f) When assuming forensic roles, psychologists are or become reasonably familiar with the judicial or administrative rules governing their roles.

#### 2.02 Providing Services in Emergencies

In emergencies, when psychologists provide services to individuals for whom other mental health services are not available and for which psychologists have not obtained the necessary training, psychologists may provide such services in order to ensure that services are not denied. The services are discontinued as soon as the emergency has ended or appropriate services are available.

#### 2.03 Maintaining Competence

Psychologists undertake ongoing efforts to develop and maintain their competence.

# 2.04 Bases for Scientific and Professional Judgments

Psychologists' work is based upon established scientific and professional knowledge of the discipline. (See also Standards 2.01e, Boundaries of Competence, and 10.01b, Informed Consent to Therapy.)

#### 2.05 Delegation of Work to Others

Psychologists who delegate work to employees, supervisees, or research or teaching assistants or who use the ser-

vices of others, such as interpreters, take reasonable steps to (1) avoid delegating such work to persons who have a multiple relationship with those being served that would likely lead to exploitation or loss of objectivity; (2) authorize only those responsibilities that such persons can be expected to perform competently on the basis of their education, training, or experience, either independently or with the level of supervision being provided; and (3) see that such persons perform these services competently. (See also Standards 2.02, Providing Services in Emergencies; 3.05, Multiple Relationships; 4.01, Maintaining Confidentiality; 9.01, Bases for Assessments; 9.02, Use of Assessments; 9.03, Informed Consent in Assessments; and 9.07, Assessment by Unqualified Persons.)

#### 2.06 Personal Problems and Conflicts

- (a) Psychologists refrain from initiating an activity when they know or should know that there is a substantial likelihood that their personal problems will prevent them from performing their work-related activities in a competent manner.
- (b) When psychologists become aware of personal problems that may interfere with their performing work-related duties adequately, they take appropriate measures, such as obtaining professional consultation or assistance, and determine whether they should limit, suspend, or terminate their work-related duties. (See also Standard 10.10, Terminating Therapy.)

#### 3. Human Relations

#### 3.01 Unfair Discrimination

In their work-related activities, psychologists do not engage in unfair discrimination based on age, gender, gender identity, race, ethnicity, culture, national origin, religion, sexual orientation, disability, socioeconomic status, or any basis proscribed by law.

#### 3.02 Sexual Harassment

Psychologists do not engage in sexual harassment. Sexual harassment is sexual solicitation, physical advances, or verbal or nonverbal conduct that is sexual in nature, that occurs in connection with the psychologist's activities or roles as a psychologist, and that either (1) is unwelcome, is offensive, or creates a hostile workplace or educational environment, and the psychologist knows or is told this or (2) is sufficiently severe or intense to be abusive to a reasonable person in the context. Sexual harassment can consist of a single intense or severe act or of multiple persistent or pervasive acts. (See also Standard 1.08, Unfair Discrimination Against Complainants and Respondents.)

#### 3.03 Other Harassment

Psychologists do not knowingly engage in behavior that is harassing or demeaning to persons with whom they interact in their work based on factors such as those persons' age, gender, gender identity, race, ethnicity, culture, national origin, religion, sexual orientation, disability, language, or socioeconomic status.

#### 3.04 Avoiding Harm

Psychologists take reasonable steps to avoid harming their clients/patients, students, supervisees, research participants, organizational clients, and others with whom they work, and to minimize harm where it is foreseeable and unavoidable.

#### 3.05 Multiple Relationships

(a) A multiple relationship occurs when a psychologist is in a professional role with a person and (1) at the same time is in another role with the same person, (2) at the same time is in a relationship with a person closely associated with or related to the person with whom the psychologist has the professional relationship, or (3) promises to enter into another relationship in the future with the person or a person closely associated with or related to the person.

A psychologist refrains from entering into a multiple relationship if the multiple relationship could reasonably be expected to impair the psychologist's objectivity, competence, or effectiveness in performing his or her functions as a psychologist, or otherwise risks exploitation or harm to the person with whom the professional relationship exists.

Multiple relationships that would not reasonably be expected to cause impairment or risk exploitation or harm are not unethical.

- (b) If a psychologist finds that, due to unforeseen factors, a potentially harmful multiple relationship has arisen, the psychologist takes reasonable steps to resolve it with due regard for the best interests of the affected person and maximal compliance with the Ethics Code.
- (c) When psychologists are required by law, institutional policy, or extraordinary circumstances to serve in more than one role in judicial or administrative proceedings, at the outset they clarify role expectations and the extent of confidentiality and thereafter as changes occur. (See also Standards 3.04, Avoiding Harm, and 3.07, Third-Party Requests for Services.)

#### 3.06 Conflict of Interest

Psychologists refrain from taking on a professional role when personal, scientific, professional, legal, financial, or other interests or relationships could reasonably be expected to (1) impair their objectivity, competence, or effectiveness in performing their functions as psychologists or (2) expose the person or organization with whom the professional relationship exists to harm or exploitation.

#### 3.07 Third-Party Requests for Services

When psychologists agree to provide services to a person or entity at the request of a third party, psychologists attempt to clarify at the outset of the service the nature of the relationship with all individuals or organizations involved. This clarification includes the role of the psychologist (e.g.,

therapist, consultant, diagnostician, or expert witness), an identification of who is the client, the probable uses of the services provided or the information obtained, and the fact that there may be limits to confidentiality. (See also Standards 3.05, Multiple Relationships, and 4.02, Discussing the Limits of Confidentiality.)

#### 3.08 Exploitative Relationships

Psychologists do not exploit persons over whom they have supervisory, evaluative, or other authority such as clients/patients, students, supervisees, research participants, and employees. (See also Standards 3.05, Multiple Relationships; 6.04, Fees and Financial Arrangements; 6.05, Barter With Clients/Patients; 7.07, Sexual Relationships With Students and Supervisees; 10.05, Sexual Intimacies With Current Therapy Clients/Patients; 10.06, Sexual Intimacies With Relatives or Significant Others of Current Therapy Clients/Patients; 10.07, Therapy With Former Sexual Partners; and 10.08, Sexual Intimacies With Former Therapy Clients/Patients.)

#### 3.09 Cooperation With Other Professionals

When indicated and professionally appropriate, psychologists cooperate with other professionals in order to serve their clients/patients effectively and appropriately. (See also Standard 4.05, Disclosures.)

#### 3.10 Informed Consent

- (a) When psychologists conduct research or provide assessment, therapy, counseling, or consulting services in person or via electronic transmission or other forms of communication, they obtain the informed consent of the individual or individuals using language that is reasonably understandable to that person or persons except when conducting such activities without consent is mandated by law or governmental regulation or as otherwise provided in this Ethics Code. (See also Standards 8.02, Informed Consent to Research; 9.03, Informed Consent in Assessments; and 10.01, Informed Consent to Therapy.)
- (b) For persons who are legally incapable of giving informed consent, psychologists nevertheless (1) provide an appropriate explanation, (2) seek the individual's assent, (3) consider such persons' preferences and best interests, and (4) obtain appropriate permission from a legally authorized person, if such substitute consent is permitted or required by law. When consent by a legally authorized person is not permitted or required by law, psychologists take reasonable steps to protect the individual's rights and welfare.
- (c) When psychological services are court ordered or otherwise mandated, psychologists inform the individual of the nature of the anticipated services, including whether the services are court ordered or mandated and any limits of confidentiality, before proceeding.
- (d) Psychologists appropriately document written or oral consent, permission, and assent. (See also Standards 8.02,

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Informed Consent to Research; 9.03, Informed Consent in Assessments; and 10.01, Informed Consent to Therapy.)

# 3.11 Psychological Services Delivered to or Through Organizations

- (a) Psychologists delivering services to or through organizations provide information beforehand to clients and when appropriate those directly affected by the services about (1) the nature and objectives of the services, (2) the intended recipients, (3) which of the individuals are clients, (4) the relationship the psychologist will have with each person and the organization, (5) the probable uses of services provided and information obtained, (6) who will have access to the information, and (7) limits of confidentiality. As soon as feasible, they provide information about the results and conclusions of such services to appropriate persons.
- (b) If psychologists will be precluded by law or by organizational roles from providing such information to particular individuals or groups, they so inform those individuals or groups at the outset of the service.

#### 3.12 Interruption of Psychological Services

Unless otherwise covered by contract, psychologists make reasonable efforts to plan for facilitating services in the event that psychological services are interrupted by factors such as the psychologist's illness, death, unavailability, relocation, or retirement or by the client's/patient's relocation or financial limitations. (See also Standard 6.02c, Maintenance, Dissemination, and Disposal of Confidential Records of Professional and Scientific Work.)

#### 4. Privacy and Confidentiality

#### 4.01 Maintaining Confidentiality

Psychologists have a primary obligation and take reasonable precautions to protect confidential information obtained through or stored in any medium, recognizing that the extent and limits of confidentiality may be regulated by law or established by institutional rules or professional or scientific relationship. (See also Standard 2.05, Delegation of Work to Others.)

#### 4.02 Discussing the Limits of Confidentiality

- (a) Psychologists discuss with persons (including, to the extent feasible, persons who are legally incapable of giving informed consent and their legal representatives) and organizations with whom they establish a scientific or professional relationship (1) the relevant limits of confidentiality and (2) the foreseeable uses of the information generated through their psychological activities. (See also Standard 3.10, Informed Consent.)
- (b) Unless it is not feasible or is contraindicated, the discussion of confidentiality occurs at the outset of the relationship and thereafter as new circumstances may warrant.

(c) Psychologists who offer services, products, or information via electronic transmission inform clients/patients of the risks to privacy and limits of confidentiality.

#### 4.03 Recording

Before recording the voices or images of individuals to whom they provide services, psychologists obtain permission from all such persons or their legal representatives. (See also Standards 8.03, Informed Consent for Recording Voices and Images in Research; 8.05, Dispensing With Informed Consent for Research; and 8.07, Deception in Research.)

#### 4.04 Minimizing Intrusions on Privacy

- (a) Psychologists include in written and oral reports and consultations, only information germane to the purpose for which the communication is made.
- (b) Psychologists discuss confidential information obtained in their work only for appropriate scientific or professional purposes and only with persons clearly concerned with such matters.

#### 4.05 Disclosures

- (a) Psychologists may disclose confidential information with the appropriate consent of the organizational client, the individual client/patient, or another legally authorized person on behalf of the client/patient unless prohibited by law
- (b) Psychologists disclose confidential information without the consent of the individual only as mandated by law, or where permitted by law for a valid purpose such as to (1) provide needed professional services; (2) obtain appropriate professional consultations; (3) protect the client/patient, psychologist, or others from harm; or (4) obtain payment for services from a client/patient, in which instance disclosure is limited to the minimum that is necessary to achieve the purpose. (See also Standard 6.04e, Fees and Financial Arrangements.)

#### 4.06 Consultations

When consulting with colleagues, (1) psychologists do not disclose confidential information that reasonably could lead to the identification of a client/patient, research participant, or other person or organization with whom they have a confidential relationship unless they have obtained the prior consent of the person or organization or the disclosure cannot be avoided, and (2) they disclose information only to the extent necessary to achieve the purposes of the consultation. (See also Standard 4.01, Maintaining Confidentiality.)

# 4.07 Use of Confidential Information for Didactic or Other Purposes

Psychologists do not disclose in their writings, lectures, or other public media, confidential, personally identifiable information concerning their clients/patients, students, research participants, organizational clients, or other recipi-

ents of their services that they obtained during the course of their work, unless (1) they take reasonable steps to disguise the person or organization, (2) the person or organization has consented in writing, or (3) there is legal authorization for doing so.

#### 5. Advertising and Other Public Statements

#### 5.01 Avoidance of False or Deceptive Statements

- (a) Public statements include but are not limited to paid or unpaid advertising, product endorsements, grant applications, licensing applications, other credentialing applications, brochures, printed matter, directory listings, personal resumes or curricula vitae, or comments for use in media such as print or electronic transmission, statements in legal proceedings, lectures and public oral presentations, and published materials. Psychologists do not knowingly make public statements that are false, deceptive, or fraudulent concerning their research, practice, or other work activities or those of persons or organizations with which they are affiliated.
- (b) Psychologists do not make false, deceptive, or fraudulent statements concerning (1) their training, experience, or competence; (2) their academic degrees; (3) their credentials; (4) their institutional or association affiliations; (5) their services; (6) the scientific or clinical basis for, or results or degree of success of, their services; (7) their fees; or (8) their publications or research findings.
- (c) Psychologists claim degrees as credentials for their health services only if those degrees (1) were earned from a regionally accredited educational institution or (2) were the basis for psychology licensure by the state in which they practice.

#### 5.02 Statements by Others

- (a) Psychologists who engage others to create or place public statements that promote their professional practice, products, or activities retain professional responsibility for such statements.
- (b) Psychologists do not compensate employees of press, radio, television, or other communication media in return for publicity in a news item. (See also Standard 1.01, Misuse of Psychologists' Work.)
- (c) A paid advertisement relating to psychologists' activities must be identified or clearly recognizable as such.

#### 5.03 Descriptions of Workshops and Non-Degree-Granting Educational Programs

To the degree to which they exercise control, psychologists responsible for announcements, catalogs, brochures, or advertisements describing workshops, seminars, or other non-degree-granting educational programs ensure that they accurately describe the audience for which the program is intended, the educational objectives, the presenters, and the fees involved.

#### 5.04 Media Presentations

When psychologists provide public advice or comment via print, Internet, or other electronic transmission, they take precautions to ensure that statements (1) are based on their professional knowledge, training, or experience in accord with appropriate psychological literature and practice; (2) are otherwise consistent with this Ethics Code; and (3) do not indicate that a professional relationship has been established with the recipient. (See also Standard 2.04, Bases for Scientific and Professional Judgments.)

#### 5.05 Testimonials

Psychologists do not solicit testimonials from current therapy clients/patients or other persons who because of their particular circumstances are vulnerable to undue influence.

#### 5.06 In-Person Solicitation

Psychologists do not engage, directly or through agents, in uninvited in-person solicitation of business from actual or potential therapy clients/patients or other persons who because of their particular circumstances are vulnerable to undue influence. However, this prohibition does not preclude (1) attempting to implement appropriate collateral contacts for the purpose of benefiting an already engaged therapy client/patient or (2) providing disaster or community outreach services.

#### 6. Record Keeping and Fees

## 6.01 Documentation of Professional and Scientific Work and Maintenance of Records

Psychologists create, and to the extent the records are under their control, maintain, disseminate, store, retain, and dispose of records and data relating to their professional and scientific work in order to (1) facilitate provision of services later by them or by other professionals, (2) allow for replication of research design and analyses, (3) meet institutional requirements, (4) ensure accuracy of billing and payments, and (5) ensure compliance with law. (See also Standard 4.01, Maintaining Confidentiality.)

# 6.02 Maintenance, Dissemination, and Disposal of Confidential Records of Professional and Scientific Work

- (a) Psychologists maintain confidentiality in creating, storing, accessing, transferring, and disposing of records under their control, whether these are written, automated, or in any other medium. (See also Standards 4.01, Maintaining Confidentiality, and 6.01, Documentation of Professional and Scientific Work and Maintenance of Records.)
- (b) If confidential information concerning recipients of psychological services is entered into databases or systems of records available to persons whose access has not been consented to by the recipient, psychologists use coding or other techniques to avoid the inclusion of personal identifiers.

(c) Psychologists make plans in advance to facilitate the appropriate transfer and to protect the confidentiality of records and data in the event of psychologists' withdrawal from positions or practice. (See also Standards 3.12, Interruption of Psychological Services, and 10.09, Interruption of Therapy.)

#### 6.03 Withholding Records for Nonpayment

Psychologists may not withhold records under their control that are requested and needed for a client's/patient's emergency treatment solely because payment has not been received.

#### 6.04 Fees and Financial Arrangements

- (a) As early as is feasible in a professional or scientific relationship, psychologists and recipients of psychological services reach an agreement specifying compensation and billing arrangements.
- (b) Psychologists' fee practices are consistent with law.
  - (c) Psychologists do not misrepresent their fees.
- (d) If limitations to services can be anticipated because of limitations in financing, this is discussed with the recipient of services as early as is feasible. (See also Standards 10.09, Interruption of Therapy, and 10.10, Terminating Therapy.)
- (e) If the recipient of services does not pay for services as agreed, and if psychologists intend to use collection agencies or legal measures to collect the fees, psychologists first inform the person that such measures will be taken and provide that person an opportunity to make prompt payment. (See also Standards 4.05, Disclosures; 6.03, Withholding Records for Nonpayment; and 10.01, Informed Consent to Therapy.)

#### 6.05 Barter With Clients/Patients

Barter is the acceptance of goods, services, or other nonmonetary remuneration from clients/patients in return for psychological services. Psychologists may barter only if (1) it is not clinically contraindicated, and (2) the resulting arrangement is not exploitative. (See also Standards 3.05, Multiple Relationships, and 6.04, Fees and Financial Arrangements.)

# 6.06 Accuracy in Reports to Payors and Funding Sources

In their reports to payors for services or sources of research funding, psychologists take reasonable steps to ensure the accurate reporting of the nature of the service provided or research conducted, the fees, charges, or payments, and where applicable, the identity of the provider, the findings, and the diagnosis. (See also Standards 4.01, Maintaining Confidentiality; 4.04, Minimizing Intrusions on Privacy; and 4.05, Disclosures.)

#### 6.07 Referrals and Fees

When psychologists pay, receive payment from, or divide fees with another professional, other than in an employ-

er–employee relationship, the payment to each is based on the services provided (clinical, consultative, administrative, or other) and is not based on the referral itself. (See also Standard 3.09, Cooperation With Other Professionals.)

#### 7. Education and Training

#### 7.01 Design of Education and Training Programs

Psychologists responsible for education and training programs take reasonable steps to ensure that the programs are designed to provide the appropriate knowledge and proper experiences, and to meet the requirements for licensure, certification, or other goals for which claims are made by the program. (See also Standard 5.03, Descriptions of Workshops and Non-Degree-Granting Educational Programs.)

# 7.02 Descriptions of Education and Training Programs

Psychologists responsible for education and training programs take reasonable steps to ensure that there is a current and accurate description of the program content (including participation in required course- or program-related counseling, psychotherapy, experiential groups, consulting projects, or community service), training goals and objectives, stipends and benefits, and requirements that must be met for satisfactory completion of the program. This information must be made readily available to all interested parties.

#### 7.03 Accuracy in Teaching

- (a) Psychologists take reasonable steps to ensure that course syllabi are accurate regarding the subject matter to be covered, bases for evaluating progress, and the nature of course experiences. This standard does not preclude an instructor from modifying course content or requirements when the instructor considers it pedagogically necessary or desirable, so long as students are made aware of these modifications in a manner that enables them to fulfill course requirements. (See also Standard 5.01, Avoidance of False or Deceptive Statements.)
- (b) When engaged in teaching or training, psychologists present psychological information accurately. (See also Standard 2.03, Maintaining Competence.)

#### 7.04 Student Disclosure of Personal Information

Psychologists do not require students or supervisees to disclose personal information in course- or program-related activities, either orally or in writing, regarding sexual history, history of abuse and neglect, psychological treatment, and relationships with parents, peers, and spouses or significant others except if (1) the program or training facility has clearly identified this requirement in its admissions and program materials or (2) the information is necessary to evaluate or obtain assistance for students whose personal problems could reasonably be judged to be preventing them from performing their training- or professionally related activities in a competent manner or posing a threat to the students or others.

#### 7.05 Mandatory Individual or Group Therapy

- (a) When individual or group therapy is a program or course requirement, psychologists responsible for that program allow students in undergraduate and graduate programs the option of selecting such therapy from practitioners unaffiliated with the program. (See also Standard 7.02, Descriptions of Education and Training Programs.)
- (b) Faculty who are or are likely to be responsible for evaluating students' academic performance do not themselves provide that therapy. (See also Standard 3.05, Multiple Relationships.)

#### 7.06 Assessing Student and Supervisee Performance

- (a) In academic and supervisory relationships, psychologists establish a timely and specific process for providing feedback to students and supervisees. Information regarding the process is provided to the student at the beginning of supervision.
- (b) Psychologists evaluate students and supervisees on the basis of their actual performance on relevant and established program requirements.

#### 7.07 Sexual Relationships With Students and Supervisees

Psychologists do not engage in sexual relationships with students or supervisees who are in their department, agency, or training center or over whom psychologists have or are likely to have evaluative authority. (See also Standard 3.05, Multiple Relationships.)

#### 8. Research and Publication

#### 8.01 Institutional Approval

When institutional approval is required, psychologists provide accurate information about their research proposals and obtain approval prior to conducting the research. They conduct the research in accordance with the approved research protocol.

#### 8.02 Informed Consent to Research

(a) When obtaining informed consent as required in Standard 3.10, Informed Consent, psychologists inform participants about (1) the purpose of the research, expected duration, and procedures; (2) their right to decline to participate and to withdraw from the research once participation has begun; (3) the foreseeable consequences of declining or withdrawing; (4) reasonably foreseeable factors that may be expected to influence their willingness to participate such as potential risks, discomfort, or adverse effects; (5) any prospective research benefits; (6) limits of confidentiality; (7) incentives for participation; and (8) whom to contact for questions about the research and research participants' rights. They provide opportunity for the prospective participants to ask questions and receive answers. (See also Standards 8.03, Informed Consent for Recording Voices and Images in Research; 8.05,

Dispensing With Informed Consent for Research; and 8.07, Deception in Research.)

(b) Psychologists conducting intervention research involving the use of experimental treatments clarify to participants at the outset of the research (1) the experimental nature of the treatment; (2) the services that will or will not be available to the control group(s) if appropriate; (3) the means by which assignment to treatment and control groups will be made; (4) available treatment alternatives if an individual does not wish to participate in the research or wishes to withdraw once a study has begun; and (5) compensation for or monetary costs of participating including, if appropriate, whether reimbursement from the participant or a third-party payor will be sought. (See also Standard 8.02a, Informed Consent to Research.)

#### 8.03 Informed Consent for Recording Voices and Images in Research

Psychologists obtain informed consent from research participants prior to recording their voices or images for data collection unless (1) the research consists solely of naturalistic observations in public places, and it is not anticipated that the recording will be used in a manner that could cause personal identification or harm, or (2) the research design includes deception, and consent for the use of the recording is obtained during debriefing. (See also Standard 8.07, Deception in Research.)

#### 8.04 Client/Patient, Student, and Subordinate Research Participants

- (a) When psychologists conduct research with clients/patients, students, or subordinates as participants, psychologists take steps to protect the prospective participants from adverse consequences of declining or withdrawing from
- (b) When research participation is a course requirement or an opportunity for extra credit, the prospective participant is given the choice of equitable alternative activities.

#### 8.05 Dispensing With Informed Consent for Research

Psychologists may dispense with informed consent only (1) where research would not reasonably be assumed to create distress or harm and involves (a) the study of normal educational practices, curricula, or classroom management methods conducted in educational settings; (b) only anonymous questionnaires, naturalistic observations, or archival research for which disclosure of responses would not place participants at risk of criminal or civil liability or damage their financial standing, employability, or reputation, and confidentiality is protected; or (c) the study of factors related to job or organization effectiveness conducted in organizational settings for which there is no risk to participants' employability, and confidentiality is protected or (2) where otherwise permitted by law or federal or institutional regulations.

#### 8.06 Offering Inducements for Research Participation

- (a) Psychologists make reasonable efforts to avoid offering excessive or inappropriate financial or other inducements for research participation when such inducements are likely to coerce participation.
- (b) When offering professional services as an inducement for research participation, psychologists clarify the nature of the services, as well as the risks, obligations, and limitations. (See also Standard 6.05, Barter With Clients/Patients.)

#### 8.07 Deception in Research

- (a) Psychologists do not conduct a study involving deception unless they have determined that the use of deceptive techniques is justified by the study's significant prospective scientific, educational, or applied value and that effective nondeceptive alternative procedures are not feasible.
- (b) Psychologists do not deceive prospective participants about research that is reasonably expected to cause physical pain or severe emotional distress.
- (c) Psychologists explain any deception that is an integral feature of the design and conduct of an experiment to participants as early as is feasible, preferably at the conclusion of their participation, but no later than at the conclusion of the data collection, and permit participants to withdraw their data. (See also Standard 8.08, Debriefing.)

#### 8.08 Debriefing

- (a) Psychologists provide a prompt opportunity for participants to obtain appropriate information about the nature, results, and conclusions of the research, and they take reasonable steps to correct any misconceptions that participants may have of which the psychologists are aware.
- (b) If scientific or humane values justify delaying or withholding this information, psychologists take reasonable measures to reduce the risk of harm.
- (c) When psychologists become aware that research procedures have harmed a participant, they take reasonable steps to minimize the harm.

#### 8.09 Humane Care and Use of Animals in Research

- (a) Psychologists acquire, care for, use, and dispose of animals in compliance with current federal, state, and local laws and regulations, and with professional standards.
- (b) Psychologists trained in research methods and experienced in the care of laboratory animals supervise all procedures involving animals and are responsible for ensuring appropriate consideration of their comfort, health, and
- (c) Psychologists ensure that all individuals under their supervision who are using animals have received instruction in research methods and in the care, maintenance, and handling of the species being used, to the extent appropriate

to their role. (See also Standard 2.05, Delegation of Work to Others.)

- (d) Psychologists make reasonable efforts to minimize the discomfort, infection, illness, and pain of animal subjects.
- (e) Psychologists use a procedure subjecting animals to pain, stress, or privation only when an alternative procedure is unavailable and the goal is justified by its prospective scientific, educational, or applied value.
- (f) Psychologists perform surgical procedures under appropriate anesthesia and follow techniques to avoid infection and minimize pain during and after surgery.
- (g) When it is appropriate that an animal's life be terminated, psychologists proceed rapidly, with an effort to minimize pain and in accordance with accepted procedures.

#### 8.10 Reporting Research Results

- (a) Psychologists do not fabricate data. (See also Standard 5.01a, Avoidance of False or Deceptive Statements.)
- (b) If psychologists discover significant errors in their published data, they take reasonable steps to correct such errors in a correction, retraction, erratum, or other appropriate publication means.

#### 8.11 Plagiarism

Psychologists do not present portions of another's work or data as their own, even if the other work or data source is cited occasionally.

#### 8.12 Publication Credit

- (a) Psychologists take responsibility and credit, including authorship credit, only for work they have actually performed or to which they have substantially contributed. (See also Standard 8.12b, Publication Credit.)
- (b) Principal authorship and other publication credits accurately reflect the relative scientific or professional contributions of the individuals involved, regardless of their relative status. Mere possession of an institutional position, such as department chair, does not justify authorship credit. Minor contributions to the research or to the writing for publications are acknowledged appropriately, such as in footnotes or in an introductory statement.
- (c) Except under exceptional circumstances, a student is listed as principal author on any multiple-authored article that is substantially based on the student's doctoral dissertation. Faculty advisors discuss publication credit with students as early as feasible and throughout the research and publication process as appropriate. (See also Standard 8.12b, Publication Credit.)

#### 8.13 Duplicate Publication of Data

Psychologists do not publish, as original data, data that have been previously published. This does not preclude republishing data when they are accompanied by proper acknowledgment.

#### 8.14 Sharing Research Data for Verification

- (a) After research results are published, psychologists do not withhold the data on which their conclusions are based from other competent professionals who seek to verify the substantive claims through reanalysis and who intend to use such data only for that purpose, provided that the confidentiality of the participants can be protected and unless legal rights concerning proprietary data preclude their release. This does not preclude psychologists from requiring that such individuals or groups be responsible for costs associated with the provision of such information.
- (b) Psychologists who request data from other psychologists to verify the substantive claims through reanalysis may use shared data only for the declared purpose. Requesting psychologists obtain prior written agreement for all other uses of the data.

#### 8.15 Reviewers

Psychologists who review material submitted for presentation, publication, grant, or research proposal review respect the confidentiality of and the proprietary rights in such information of those who submitted it.

#### 9. Assessment

#### 9.01 Bases for Assessments

- (a) Psychologists base the opinions contained in their recommendations, reports, and diagnostic or evaluative statements, including forensic testimony, on information and techniques sufficient to substantiate their findings. (See also Standard 2.04, Bases for Scientific and Professional Judgments.)
- (b) Except as noted in 9.01c, psychologists provide opinions of the psychological characteristics of individuals only after they have conducted an examination of the individuals adequate to support their statements or conclusions. When, despite reasonable efforts, such an examination is not practical, psychologists document the efforts they made and the result of those efforts, clarify the probable impact of their limited information on the reliability and validity of their opinions, and appropriately limit the nature and extent of their conclusions or recommendations. (See also Standards 2.01, Boundaries of Competence, and 9.06, Interpreting Assessment Results.)
- (c) When psychologists conduct a record review or provide consultation or supervision and an individual examination is not warranted or necessary for the opinion, psychologists explain this and the sources of information on which they based their conclusions and recommendations.

#### 9.02 Use of Assessments

(a) Psychologists administer, adapt, score, interpret, or use assessment techniques, interviews, tests, or instruments in a manner and for purposes that are appropriate in light of the research on or evidence of the usefulness and proper application of the techniques.

- (b) Psychologists use assessment instruments whose validity and reliability have been established for use with members of the population tested. When such validity or reliability has not been established, psychologists describe the strengths and limitations of test results and interpretation.
- (c) Psychologists use assessment methods that are appropriate to an individual's language preference and competence, unless the use of an alternative language is relevant to the assessment issues.

#### 9.03 Informed Consent in Assessments

- (a) Psychologists obtain informed consent for assessments, evaluations, or diagnostic services, as described in Standard 3.10, Informed Consent, except when (1) testing is mandated by law or governmental regulations; (2) informed consent is implied because testing is conducted as a routine educational, institutional, or organizational activity (e.g., when participants voluntarily agree to assessment when applying for a job); or (3) one purpose of the testing is to evaluate decisional capacity. Informed consent includes an explanation of the nature and purpose of the assessment, fees, involvement of third parties, and limits of confidentiality and sufficient opportunity for the client/patient to ask questions and receive answers.
- (b) Psychologists inform persons with questionable capacity to consent or for whom testing is mandated by law or governmental regulations about the nature and purpose of the proposed assessment services, using language that is reasonably understandable to the person being assessed.
- (c) Psychologists using the services of an interpreter obtain informed consent from the client/patient to use that interpreter, ensure that confidentiality of test results and test security are maintained, and include in their recommendations, reports, and diagnostic or evaluative statements, including forensic testimony, discussion of any limitations on the data obtained. (See also Standards 2.05, Delegation of Work to Others; 4.01, Maintaining Confidentiality; 9.01, Bases for Assessments; 9.06, Interpreting Assessment Results; and 9.07, Assessment by Unqualified Persons.)

#### 9.04 Release of Test Data

(a) The term test data refers to raw and scaled scores, client/patient responses to test questions or stimuli, and psychologists' notes and recordings concerning client/patient statements and behavior during an examination. Those portions of test materials that include client/patient responses are included in the definition of test data. Pursuant to a client/patient release, psychologists provide test data to the client/patient or other persons identified in the release. Psychologists may refrain from releasing test data to protect a client/patient or others from substantial harm or misuse or misrepresentation of the data or the test, recognizing that in many instances release of confidential information under these circumstances is regulated by law. (See also Standard 9.11, Maintaining Test Security.)

(b) In the absence of a client/patient release, psychologists provide test data only as required by law or court order.

#### 9.05 Test Construction

Psychologists who develop tests and other assessment techniques use appropriate psychometric procedures and current scientific or professional knowledge for test design, standardization, validation, reduction or elimination of bias, and recommendations for use.

#### 9.06 Interpreting Assessment Results

When interpreting assessment results, including automated interpretations, psychologists take into account the purpose of the assessment as well as the various test factors, test-taking abilities, and other characteristics of the person being assessed, such as situational, personal, linguistic, and cultural differences, that might affect psychologists' judgments or reduce the accuracy of their interpretations. They indicate any significant limitations of their interpretations. (See also Standards 2.01b and c, Boundaries of Competence, and 3.01, Unfair Discrimination.)

#### 9.07 Assessment by Unqualified Persons

Psychologists do not promote the use of psychological assessment techniques by unqualified persons, except when such use is conducted for training purposes with appropriate supervision. (See also Standard 2.05, Delegation of Work to Others.)

#### 9.08 Obsolete Tests and Outdated Test Results

- (a) Psychologists do not base their assessment or intervention decisions or recommendations on data or test results that are outdated for the current purpose.
- (b) Psychologists do not base such decisions or recommendations on tests and measures that are obsolete and not useful for the current purpose.

#### 9.09 Test Scoring and Interpretation Services

- (a) Psychologists who offer assessment or scoring services to other professionals accurately describe the purpose, norms, validity, reliability, and applications of the procedures and any special qualifications applicable to their use.
- (b) Psychologists select scoring and interpretation services (including automated services) on the basis of evidence of the validity of the program and procedures as well as on other appropriate considerations. (See also Standard 2.01b and c, Boundaries of Competence.)
- (c) Psychologists retain responsibility for the appropriate application, interpretation, and use of assessment instruments, whether they score and interpret such tests themselves or use automated or other services.

#### 9.10 Explaining Assessment Results

Regardless of whether the scoring and interpretation are done by psychologists, by employees or assistants, or by automated or other outside services, psychologists take reasonable steps to ensure that explanations of results are given to the individual or designated representative unless the nature of the relationship precludes provision of an explanation of results (such as in some organizational consulting, preemployment or security screenings, and forensic evaluations), and this fact has been clearly explained to the person being assessed in advance.

#### 9.11 Maintaining Test Security

The term test materials refers to manuals, instruments, protocols, and test questions or stimuli and does not include test data as defined in Standard 9.04, Release of Test Data. Psychologists make reasonable efforts to maintain the integrity and security of test materials and other assessment techniques consistent with law and contractual obligations, and in a manner that permits adherence to this Ethics Code.

#### **Therapy**

#### 10.01 Informed Consent to Therapy

- (a) When obtaining informed consent to therapy as required in Standard 3.10, Informed Consent, psychologists inform clients/patients as early as is feasible in the therapeutic relationship about the nature and anticipated course of therapy, fees, involvement of third parties, and limits of confidentiality and provide sufficient opportunity for the client/ patient to ask questions and receive answers. (See also Standards 4.02, Discussing the Limits of Confidentiality, and 6.04, Fees and Financial Arrangements.)
- (b) When obtaining informed consent for treatment for which generally recognized techniques and procedures have not been established, psychologists inform their clients/patients of the developing nature of the treatment, the potential risks involved, alternative treatments that may be available, and the voluntary nature of their participation. (See also Standards 2.01e, Boundaries of Competence, and 3.10, Informed Consent.)
- (c) When the therapist is a trainee and the legal responsibility for the treatment provided resides with the supervisor, the client/patient, as part of the informed consent procedure, is informed that the therapist is in training and is being supervised and is given the name of the supervisor.

#### 10.02 Therapy Involving Couples or Families

- (a) When psychologists agree to provide services to several persons who have a relationship (such as spouses, significant others, or parents and children), they take reasonable steps to clarify at the outset (1) which of the individuals are clients/patients and (2) the relationship the psychologist will have with each person. This clarification includes the psychologist's role and the probable uses of the services provided or the information obtained. (See also Standard 4.02, Discussing the Limits of Confidentiality.)
- (b) If it becomes apparent that psychologists may be called on to perform potentially conflicting roles (such

as family therapist and then witness for one party in divorce proceedings), psychologists take reasonable steps to clarify and modify, or withdraw from, roles appropriately. (See also Standard 3.05c, Multiple Relationships.)

#### 10.03 Group Therapy

When psychologists provide services to several persons in a group setting, they describe at the outset the roles and responsibilities of all parties and the limits of confidentiality.

#### 10.04 Providing Therapy to Those Served by Others

In deciding whether to offer or provide services to those already receiving mental health services elsewhere, psychologists carefully consider the treatment issues and the potential client's/patient's welfare. Psychologists discuss these issues with the client/patient or another legally authorized person on behalf of the client/patient in order to minimize the risk of confusion and conflict, consult with the other service providers when appropriate, and proceed with caution and sensitivity to the therapeutic issues.

#### 10.05 Sexual Intimacies With Current Therapy Clients/Patients

Psychologists do not engage in sexual intimacies with current therapy clients/patients.

#### 10.06 Sexual Intimacies With Relatives or Significant Others of Current Therapy Clients/Patients

Psychologists do not engage in sexual intimacies with individuals they know to be close relatives, guardians, or significant others of current clients/patients. Psychologists do not terminate therapy to circumvent this standard.

#### 10.07 Therapy With Former Sexual Partners

Psychologists do not accept as therapy clients/patients persons with whom they have engaged in sexual intimacies.

#### 10.08 Sexual Intimacies With Former Therapy Clients/Patients

- (a) Psychologists do not engage in sexual intimacies with former clients/patients for at least two years after cessation or termination of therapy.
- (b) Psychologists do not engage in sexual intimacies with former clients/patients even after a two-year interval except in the most unusual circumstances. Psychologists who engage in such activity after the two years following cessation or termination of therapy and of having no sexual contact with the former client/patient bear the burden of demonstrating that there has been no exploitation, in light of all relevant factors, including (1) the amount of time that has passed since therapy terminated; (2) the nature, duration, and intensity of the therapy; (3) the circumstances of termination; (4) the cli-

ent's/patient's personal history; (5) the client's/patient's current mental status; (6) the likelihood of adverse impact on the client/patient; and (7) any statements or actions made by the therapist during the course of therapy suggesting or inviting the possibility of a posttermination sexual or romantic relationship with the client/patient. (See also Standard 3.05, Multiple Relationships.)

#### 10.09 Interruption of Therapy

When entering into employment or contractual relationships, psychologists make reasonable efforts to provide for orderly and appropriate resolution of responsibility for client/patient care in the event that the employment or contractual relationship ends, with paramount consideration given to the welfare of the client/patient. (See also Standard 3.12, Interruption of Psychological Services.)

#### 10.10 Terminating Therapy

- (a) Psychologists terminate therapy when it becomes reasonably clear that the client/patient no longer needs the service, is not likely to benefit, or is being harmed by continued service.
- (b) Psychologists may terminate therapy when threatened or otherwise endangered by the client/patient or another person with whom the client/patient has a relationship.
- (c) Except where precluded by the actions of clients/patients or third-party payors, prior to termination psychologists provide pretermination counseling and suggest alternative service providers as appropriate.

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#### 2010 AMENDMENTS TO THE 2002 "ETHICAL PRINCIPLES OF PSYCHOLOGISTS AND CODE OF CONDUCT"

The American Psychological Association's Council of Representatives adopted the following amendments to the 2002 "Ethical Principles of Psychologists and Code of Conduct" at its February 2010 meeting. Changes are indicated by underlining for additions and striking through for deletions. A history of amending the Ethics Code is provided in the "Report of the Ethics Committee, 2009" in the July-August 2010 issue of the American Psychologist (Vol. 65, No. 5).

Original Language With Changes Marked

#### Introduction and Applicability

If psychologists' ethical responsibilities conflict with law, regulations, or other governing legal authority, psychologists make known their commitment to this Ethics Code and take steps to resolve the conflict in a responsible manner. If the conflict is unresolvable via such means, psychologists may adhere to the requirements of the law, regulations, or other governing authority in keeping with basic principles of human rights.

#### 1.02 Conflicts Between Ethics and Law. Regulations, or Other Governing Legal Authority

If psychologists' ethical responsibilities conflict with law, regulations, or other governing legal authority, psychologists clarify the nature of the conflict, make known their commitment to the Ethics Code, and take reasonable steps to resolve the conflict consistent with the General Principles and Ethical Standards of the Ethics Code. If the conflict is unresolvable via such means, psychologists may adhere to the requirements of the law, regulations, or other governing legal authority. Under no circumstances may this standard be used to justify or defend violating human rights.

#### 1.03 Conflicts Between Ethics and Organizational Demands

If the demands of an organization with which psychologists are affiliated or for whom they are working are in conflict with this Ethics Code, psychologists clarify the nature of the conflict, make known their commitment to the Ethics Code, and to the extent feasible, resolve the conflict in a way that permits adherence to the Ethics Code. take reasonable steps to resolve the conflict consistent with the General Principles and Ethical Standards of the Ethics Code. Under no circumstances may this standard be used to justify or defend violating human rights.



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| Section 6: Receipt of Intern Manual and Due Process/Grievance Procedure |
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# Jefferson Center Psychology Doctoral Internship Program Receipt of Intern Manual and Due Process/Grievance Procedure

As part of my orientation to the internship I acknowledge receipt of the Psychology Doctoral Intern Manual. I have read, understood, and acknowledge that as a psychology doctoral intern at Jefferson Center, I am expected to abide by the guidelines set forth in the Due Process Procedure document for the duration of my internship year. I understand that a copy will be placed in my personnel file.

| Psychology Intern Name (printed) | Date      |
|----------------------------------|-----------|
| Psychology Intern Signature      | -<br>Date |