



# RTD Live Program Navigation Services



Need more information? Contact our Navigation Services Team at 303-432-5130 or [navigation@jcmh.org](mailto:navigation@jcmh.org)

The RTD LiVE program is an income based fare discount program.

If you notice any changes or inconsistencies with our resources, please inform Navigation to help us stay current.

### Eligibility Requirements:

#### Individuals must meet the following criteria:

- Be between the ages of 20 years old and 64 years old
- Live in the RTD Service Area
  - Map for the RTD Service area: <http://www3.rtd-denver.com/elbert/SystemMap/>
- Must not be receiving any other RTD discounts
- Individuals must have Medicaid or other governments benefits **or** meet the following income limits based on individuals living in the household:

1 person	2	3	4	5	6	7	8	9	10
\$23,107	\$31,284	\$39,461	\$47,608	\$55,815	\$63,992	\$72,169	\$80,346	\$88,523	\$96,700

### Documentation Needed to Apply:

- An address where the discount card can be mailed to you.
- Proof of income (paystubs, benefit award letters, etc)
- A recent photo of yourself that is suitable for an identification card
  - Tips: a photo that is mostly of an individual’s face looking straight on at the camera.

### Application Process:

Individual must apply online at: <http://www.colorado.gov/PEAK>

Individuals can apply for themselves as well as other members of their household.

### Processing Time:

- Processing time for applicants who already receive public assistance benefits is 15 days.
- Processing time for applicant who are not receiving public assistance is up to 45 days.
- Once your application is approved, the RTD Live Card is mailed to the address provided.

### How to use your card:

- The card is good for one year from the application approval date.
  - Individuals must reapply each year to continue receiving the discount.
- The Live eligibility card **MUST** be used with one of the following:
  - A MyRide Card
  - Mobile ticket (three-hour or day pass)
  - Ticket issued by a nonprofit agency