

Senior Resources-Medical and Homecare

**Navigation Services** 



# Need more information? Contact our Navigation Services Team at 303-432-5130 or navigation@jcmh.org

This resource sheet has information on medical and homecare services available for seniors. Please call these resources to see if they would be a good fit for your needs. If you notice any changes or inconsistencies with our resources, please inform Navigation to help us stay current.

## <u>General</u>

## Visiting Nurse Association

303-698-2121 6750 W 52<sup>nd</sup> Ave Arvada CO 80002 http://www.vnacolorado.org

- Serves: Older adults in 17 counties including: Adams, Arapahoe, Denver, Douglas and Jefferson Counties
- Takes most insurance including Medicaid
- Provides: Home health services and post-hospitalization services, such as preventative nursing care, physical, speech and occupational therapy, personal care, medical foot care, immunizations, and hospice-at-home services
- CAPABLE Program: provides 10-12 home visits from a team including a registered nurse, occupational therapist, and a handyperson with the goal of increasing the likelihood that an individual will be able to stay in their home.

For information on eligibility: https://vnacolorado.org/capable/

## DRCOG Area Agency on Aging- Network of Care

303-455-1000 – Main office

303-480-6700 – Resources and Options Counseling

303-480-6704 – Case Management

303-480-6755 – Veteran's-directed Home and Community-based Services

303-480-6786 – Elder Refugee Program

303-480-6734 – Long-Term Care Ombudsman

1(866)-959-3017 – Toll-free outside Denver, Spanish option available

https://drcog.org/programs/area-agency-aging

- Serves: Older adults (60+) and adults 18+ living with a disability
- Provides: Extensive referral information and assistance, as well as options counseling regarding long-term services and supports in the community
- Notes: Please be prepared to leave a message with your name and contact information, and an Options Counselor will call you back

## **Lutheran Medical Center Senior Services**

303-425-4500

8300 W. 38th Ave, Wheat Ridge, 80033

http://www.lutheranmedicalcenter.org/services-and-departments/senior-services

- Senior Emergency Room: Emergency care with amenities and technologies specifically designed for the comfort and well-being of seniors
- Senior Surgery Center: Surgical care tailored to seniors' needs, including extra communication and followup care for older patients
- Senior Behavioral Health (age 65+): short-term inpatient stabilization for acute geriatric psychiatric patients.

## **Dental/Hearing/Vision**

Seniors' Resource Center- Care Management Main Office Phone: 303-238-8151 Care Management: 303-235-6923 3227 Chase Street, Denver, CO 80212 www.SRCAging.org

- Serves: Older adults (60+) in Jefferson County, Metro Denver, and the mountain communities in western Jefferson County, Clear Creek, Gilpin and Park Counties
- Services provided:
  - Care Management including community education, information/referral services, and supportive counseling.
    - Has a grant to provide counseling, care management, and material aid for visually impaired older adults age 60+
    - Material aid can be used for minor home modifications such as grab bars, smoke detector, assistive devices (canes, white canes, magnifying readers), optometrist appointments and eyeglasses.

## **Colorado Gerontological Society**

303-333-3482 Toll Free: 855-293-6911 Spanish: 855-880-4777 1129 Pennsylvania St Denver CO 80203 www.senioranswers.org

- Serves: Older adults (60+) in the Denver Metro area.
- Provides: Counseling and referral regarding community resources, as well as assistance applying for government benefits.
  - Also administers grant assistance programs for dental work, eyeglasses/vision, and hearing aids for Denver Metro area seniors (60+).
- Hours: Monday to Friday, 9:00 am to 4:00 pm

### **Dental Lifeline Network- Donated Dental Services (DDS)**

Inside Denver Metro Area: 303-534-3931 Outside Denver Metro Area: 303-534-3863 1800 15<sup>th</sup> Street Suite 100, Denver, CO 80202 http://dentallifeline.org/colorado/

- Serves: Older adults (65+), or individuals who are permanently disabled, or those who qualify as medically fragile. Also serves veterans who meets above qualifications
- Provides: Volunteers provide comprehensive dental treatment to eligible patients. Emergency services are not available.
- To apply please call 1-888-235-5826 to have an application mailed to you, or download and print the application from the website listed above.
  - Phone calls regarding your position on the waitlist will not be returned due to call volume. Please note that the wait is one year or more in most areas.

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### Eye Care America- Seniors Eye Care Program

1-877-887-6327

#### http://www.aao.org/eyecare-america

- Serves: US citizens and legal residents who are 65+ and who have not seen an ophthalmologist in 3 or more years.
- May be eligible to receive a medical eye exam and up to one year of care at no out-of-pocket cost for any
  disease diagnosed during the initial exam.
  - o Will waive co-pays when accepting Medicare and/or other insurance reimbursement.
  - Patients without insurance receive this care at no charge.
  - Referrals done online, if unable to complete online contact 877-887-6327.
- This program does not provide eyeglasses prescriptions nor does it cover the cost of glasses.

## Assistance League of Denver- Hospital Equipment Lending Program (HELP)

720-638-3650, assistanceleaguedenver@yahoo.com 6265 E Evans Ave, Denver, CO 80222

http://www.denver.assistanceleague.org/ps.projects.cfm?ID=698

- Provides "free of charge" hospital equipment, including: wheelchairs, bath benches, toilet risers, bedside commodes, walkers, crutches, canes and some miscellaneous items. Descriptions in Spanish provided.
- Due to Covid-19, office open by appointment only—call, email, or reserve appointment online under Community Service/Health Services tab
- Notes: Equipment is provided free of charge. Patients may keep the equipment indefinitely, but are asked to return the item when it is no longer being used.

### Prescription Assistance

### Centura Health LINKS

Community Health Advocates:1-866-479-3301 https://www.centura.org/patients-and-families/centura-health-links

- Serves Older adults (55+) with a variety of programs:
  - Affordable Coverage can assist in applying for Medicaid or Connect for Health Colorado insurance. Call for assistance, offered at no cost and no obligation.
  - Benefits Checkup Colorado resource to help with services including heating bills, rent, meal services, legal matters, answers to social security questions, job opportunities, programs for the deaf and hard of hearing, property tax rebates and volunteer work. Call to apply, or complete a Benefits CheckUp form online: <u>https://www.benefitscheckup.org/</u>
  - Prescription assistance free counseling to assist in determining which programs can help lower the cost of your medications.
  - o Before you call for prescription assistance, please
  - Gather a list of your prescription medications.
  - Have your doctor's name, address and phone number.
  - Have your Social Security number on hand.
  - Be prepared with basic financial information, such as income and savings.
  - Medicare Part D assistance helps anyone with Medicare understand full range of options. Can develop personal report of three best Medicare plan options for you.
  - State Health Insurance Program (SHIP) staff and volunteers answer your questions and help guide you on topics including Medicare benefits, appeals, Medigap insurance, employer health plans, longterm care insurance and Medicaid. Experts can also assist in sorting and filing medical claims, if needed.

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## **AARP Prescription Discount Program**

1-877-422-7718

## https://aarppharmacy.com/

- Free to anyone, but AARP members, their spouses, and their dependents under the age of 27 receive more benefits
  - To become a member of AARP, you must be 50+. Call 1-888-687-2277 or visit <u>http://www.aarp.org/</u> for more information about membership.
- Provides: Discounts (members save an average of 38%) on FDA- approved drugs that are not covered by a Medicare prescription drug plan

### Alzheimer's Assistance

## Alzheimer's Association Colorado

Denver Metro Area: 303-813-1669 24/7 Helpline: 1-800-272-3900 455 N. Sherman Street, Suite 500, Denver, CO 80203 http://www.alz.org/co/

- Serves: Older adults and their families in Adams, Arapahoe, Boulder, Clear Creek, Denver, Douglas, Eagle, Gilpin, Jefferson and Summit Counties.
- Provides: Support for families caring for people with Alzheimer's disease and related disorders including caregiver education, care consultation, support groups, and in addition to a 24 hour helpline.
- Some services available in Spanish.

## Homemaker Services

### InnovAge

844-830-0358

#### http://www.myinnovage.org/

Denver Center – 1265 South Broadway, Denver, CO 80210 Cody Center – 8405 W. Alameda Ave. Lakewood, CO 80226 Chambers Center – 3551 N. Chambers, Aurora, CO 80011 Thornton Center – 445 E. 124th Ave. Thornton, CO 80241

- Provides: Coordinated health care, day programs, in-home services, Homemaker services such as: light housekeeping, meal preparation, grocery shopping, as well as companionship and conversation, transportation to and from day centers and medical appointments, Alzheimer's and dementia care, care coordination and personal care plans.
- If you'd like to learn more about eligibility requirements, insurance coverage and pricing, call to speak with a care expert.

### Seniors' Resource Center- Homemaker Services

Denver Metro: 303-235-6941 Evergreen & Mountain Communities: 303-235-6941 3227 Chase St Wheat Ridge, CO 80212 www.SRCAging.org

- Serves: Older adults (60+) in Jefferson County, Metro Denver, and the mountain communities in western Jefferson County, Clear Creek, Gilpin and Park Counties
- In-Home Care: Non-medical care to individuals in their own home. Assists with light housekeeping, laundry, bed making, meal preparation, errands and socialization.
  - Please call 303-235-6976 for more information.
- The Chore Services Program: Offers "free of charge" assistance with deep cleaning, packing and unpacking household items for moving, and seasonal yard cleanup. Please call 303-235-6952 for more information.

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### Jewish Family Services of Colorado- Home-based Support Services

Main Number: 303-597-5000 Contact for Home Based Services: 720-248-4701 3201 South Tamarac Drive, Denver, CO 80231 www.jewishfamilyservice.org/services/in-home-services

- Provides: Homemakers who visit senior clients two to three hours every other week, depending on availability and individual need.
- Services include light housecleaning, including laundry, changing linens, dusting, vacuuming, cleaning kitchen and bathroom floors and cabinets, light meal preparation (sandwiches, eggs, soups), and grocery shopping service.
- Home-based support services are available on a sliding-scale fee basis, or at no cost, depending on ability to pay or individual circumstances.

### Arapahoe County Chore Services and Homemakers Program

303-738-8080

1690 West Littleton Blvd, Suite 300, Littleton, CO 80120 http://www.arapahoegov.com/index.aspx?NID=348

- Serves: Low-income adults who reside in Arapahoe County
- Homemakers Services
  - General routine light cleaning on a biweekly basis for 1.5 hours, including changing linens, doing laundry, cleaning ovens, dusting, general kitchen/bathroom cleaning, mopping, cleaning windows, wiping down refrigerators, vacuuming.
  - Can serve any age adult who is unable to do their routine housekeeping.
- Chore Services
  - Can include fall or spring yard work, washing outdoor first-floor windows, major household cleaning or organizing projects, and other services.
  - This program available for older adults (60+)
- These programs are not able to provide pet, personal or health care.
- Contact Arapahoe County to apply at the number listed

## A Little Help

720-242-9032

2755 S. Locus St., Suite 220, Denver, CO 80222 www.alittlehelp.org

- Connects Denver and some Jefferson County neighborhood seniors (55+) to a variety of programs including volunteer services, vetted service providers, and educational and social activities.
- To receive services an individual needs to become a member. If someone is unable to afford the membership fees inquire about the sliding fee scale.
  - Transportation to medical appointments, grocery shopping, errands and social events (with reasonable distance and time commitment, usually 1 time per household per week) – please allow 3-5 days' notice.
  - Medical note-taking, check-in calls or visits, technology help, minor home repairs and modification, light housework or laundry, pet care, yard work, and snow removal.
  - If the type of assistance needed is not listed, let them know and they will do their best to meet your needs.

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### **Dignity First- Health at Home**

720-274-9600 7333 West Jefferson Ave, Suite 230, Lakewood, CO 80235 www.dignityfirsthhealthathome.com

- Provides non-medical home care services and professional care management to seniors and disabled adults.
- Provides services such as companionship, protective oversight, socialization, transportation, meal preparation, housekeeping, laundry, medication reminders, assistance with ADLs, etc.
- Care can range from post-hospitalization or post-surgical needs to someone experiencing a chronic illness.
- Rates and service hours vary depending on need, contact for an estimate.
- Services provided to individuals living in: Adams, Arapahoe, Boulder, Broomfield Denver, Douglass, Jefferson, Park & Weld Counties.
- Call, email or fill out the online form