



# Transportation Resources

---

## Navigation Services



Need more information? Contact our Navigation Services Team at 303-432-5130 or [navigation@jcmh.org](mailto:navigation@jcmh.org)

If you notice any changes or inconsistencies with our resources, please inform Navigation to help us stay current.

### **By Appointment - Medicaid Eligible**

#### **Intelliride**

303-398-2155 | Español: 303-398-2155 ext. 1

Hours of Service: 24/7 | Must call between 8am-5pm, Monday – Friday to schedule a ride.

<https://gointelliride.com/colorado/>

- Free transportation services available to Medicaid eligible clients to a Health First Colorado appointment/service (i.e., behavioral health, medical/physical health, and/or dental appointments).
  - Intelliride requires you to book your ride at least 3 days business days in advance to schedule transportation.
- Provides non-emergency medical transportation from/to: Adams, Arapahoe, Boulder, Broomfield, Denver, Douglas, Jefferson, Larimer, and Weld Counties.
  - If you live in any other county, contact your [local transportation provider](#) directly to schedule non-emergent transportation services.
- Urgent transportation is available for medically necessary services. These trips can be requested after a hospital discharge or for transportation to or from a critical, unplanned medical appointment.
  - To receive urgent transportation, please call Grace Connections: 1-678-491-6542
  - Serves Broomfield, Boulder, Denver, Douglas, and Jefferson counties.
- Additional Information:
  - Intelliride can provide bus tickets and/or reimburses for gas for a Medicaid appointment.
    - If you or someone you know has a vehicle, IntelliRide may cover the cost of gas between your home and your doctor or facility's office.
    - Medicaid recipients can call Intelliride to request bus tickets.
      - These also require prior notice to allow time to mail bus tickets, and to receive a confirmation number for the scheduled mileage reimbursement trip.
- A client's provider or care coordinator may submit the Medical Certificate of Transportation Services form (MCTS) to Intelliride to request privately contracted vehicles, or mileage reimbursement, as they feel it is medically necessary.
  - Licensed Providers or Care Coordinators can submit the MCTS form via fax or online at: <https://gointelliride.com/colorado/>
  - If the round trip is 25+ miles, a separate form will be required.
- After the MCTS Form is submitted, clients should be able to call or go online to arrange future services.

### **Contents**

[Medicaid Eligible \(Appt.\) – Page 1](#)

[General Public \(Appt.\) – Page 2](#)

[Seniors or Disabled/Mobility Limitations – Page 2](#)

[Fixed Route-General Public – Page 5](#)

[Volunteer Drivers- Special Populations – Page 5](#)

[Youth Specific – Page 6](#)

[Medical Transportation – Page 6](#)

[Taxi Cabs – Page 6](#)

[Bus Tokens, Gas Vouchers, and Financial Assistance – Page 7](#)

[Car Repairs, Donations, & Emission/Repair Waivers – Page 7](#)

[Nationwide Programs – Page 9](#)

Need more information? Contact our Navigation Services Team at 303-432-5130 or [navigation@jcmh.org](mailto:navigation@jcmh.org)

- Clients may also schedule their rides, bus tickets or mileage reimbursement requests after the initial contact by a provider, by calling or filling out online submission forms at: <https://gointelliride.com/colorado/>
- Intelliride will give you a confirmation number for your trip or reimbursement. *Be sure to write the confirmation number down.*

## **By Appointment - General Public**

### **RTD FlexRide**

Call 303-299-6000, option 2 | or [download the app](#) to request a ride.

<https://www.rtd-denver.com/services/flexride>

- Available to the public by providing services similar to a ride share, such as extended bus service in specific Denver metro areas, delivering first- and last-mile connections to other RTD Park-n-Rides and stations, medical centers, and business parks.
- Cost:
  - Local price: \$3.00 one way
  - Discount price: \$1.50 one way. Available for those 65+, individuals with disabilities, and Medicare recipients
  - Youth or active-duty price: \$0.90 one way. Youth aged 6-19 (up to 3 children; aged under 5 is free), and active-duty members of the U.S. Military.
- Hours of Service: 4:50am-9:10pm. Hours will vary depending on the service area.
- Advance Time: Reservations can be made up to 30 days in advance and in as little as 10 minutes prior to pick up time.
- Trips are within service areas only, Need exact cash for bus fare.

## **By Appointment – Seniors or Disabled/Mobility Limitations**

### **Denver Regional Council of Governments Agency on Aging**

720-278-2345 (Ride Line)

<https://drcog.org/programs/area-agency-aging>

- The program provides transportation at no cost to older adults through a variety of contractors, including the Regional Transportation District (RTD), HopSkipDrive (HSD), and Uber.
- To schedule a ride: Call the ride line no less than (3) business days advance notice to request rides with HopSkipDrive or to make changes to an existing ride.
- Call to request RTD bus tickets or Access-A-Ride tickets which will be mailed to the recipient, depending on availability, within 7 business days.
- If you have Medicare and Medicaid, you may be eligible for a \$400 Uber voucher. Call to apply.

### **DRMAC (Denver Regional Mobility and Access Council)**

303-243-3113

[info@drmac-co.org](mailto:info@drmac-co.org)

<https://drmac-co.org/about/programs/>

- Call for personalized transportation consultation.
- Ensures individuals with mobility challenges have access to the community by increasing, sharing, and coordinating regional transportation services and resources.
- Offers free in-person and online travel training classes, which helps educate individuals on how to navigate Colorado's public transportation.

Need more information? Contact our Navigation Services Team at 303-432-5130 or [navigation@jcmh.org](mailto:navigation@jcmh.org)

## A-Lift

303-447-9636

[Community Transit Program / A-LIFT | Adams County Government \(\[adcogov.org\]\(http://adcogov.org\)\)](#)

- From/To: Adams County (Arvada, Commerce City, Federal Heights, Thornton, Northglenn, and Westminster)
- Service Available for: Adams County residents who are 55+ with or without a physical disability.
- Cost: Free
- Hours of Service: Appointment required.

## Lakewood Rides

303-987-4826

(For persons with hearing impairments, call 711 and request “Lakewood Rides” at 303-987-4826)

<http://www.lakewood.org/LakewoodRides/>

- Only available to Lakewood residents.
- Service Available for: 60+ and disabled individuals of any age, PWD (with assistive devices)
- Rider’s destination can be outside of Lakewood city limits, see [boundaries map](#).
- First time users must fill out [online intake form](#) (paper version available on website)
- Offers group grocery shopping trips to King Soopers, please call with no less than 24 hours notice
- Hours of Service: M-F 7am-5pm to schedule appointment; M-F 8am – 4pm transportation available.
- Time frame to submit ride request: Up to 2 weeks maximum for all rides.
  - All rides are scheduled on a first-come first-served basis.

## Littleton Omnibus

303-444-3043 (Registration; No ride requests)

303-447-9636 (For ride requests, scheduled, or canceled trips)

<https://www.littletonco.gov/Government/City-Services/Transportation/Omnibus-Appointment-Only>

- Must be a resident of Littleton.
- Service Available For: 60+ or disabled individuals, including Littleton residents with a temporary disability.
- Provides transportation within the city limits of Littleton only.
  - Exceptions: Can transport to Kaiser Permanente in Centennial and the Tri-County Health Department in Englewood.
- Can pick up and deliver pre-paid grocery orders within the City of Littleton.
- Partners with Via Mobility Services.
- Hours of Service: M-F 8am – 4:30pm to schedule appointment; M-F 8am – 2pm transportation available.
- Advance Time: Reservations can be made up to 7 business days in advance, same day trips can be scheduled if there is availability.

## RTD Access a Ride

303-292-6560 (Reservation Line)

<http://www.rtd-denver.com/accessARide.shtml>

- From/To: Adams, Arapahoe, Boulder, Broomfield, Denver, Douglas, and Jefferson Counties
- Services Available for: ADA Certified Only. Provides transportation to passengers with disabilities who are unable to use regular buses and who qualify for persons due to having mobility issues or having a cognitive disability that prohibits their understanding of how to complete bus trips.

Need more information? Contact our Navigation Services Team at 303-432-5130 or [navigation@jcmh.org](mailto:navigation@jcmh.org)

- Must submit a written application, a medical verification completed by a licensed professional, an in-person interview, and a transportation assessment.
- Cost: Local one-way: \$5, Regional one-way: \$9, Airport one-way: \$20, Local 6-Ride Ticket Book: \$30.
  - Pay in exact cash when boarding, or buy tickets through the [RTD Mobile Tickets App](#)
- Hours of Service: M-F 8am – 5pm to schedule transportation, transportation corresponds to fixed route hours and days.
- Advance Time: 1-3 business days

## RTD Access-on-Demand

303-299-2530

[accessondemand@rtd-denver.com](mailto:accessondemand@rtd-denver.com)

<https://www.rtd-denver.com/services/more-services/access-ride/access-on-demand>

- From/To: Anywhere, including the Denver International Airport.
- Services Available for: Current Access a Ride Customer's.
- May take up to 60 trips per month between the 4 on demand providers (Uber, Lyft, zTrip, or Metro Taxi).
- Cost: RTD will pay for the first \$25 of the trip cost.
  - The remaining portion is paid by the individual through the provider's payment platform.
- Hours of Service: Anytime
- Apply online [here](#)

## RTD Senior RIDE

303-299-6503

Email: [senior.ride@rtd-denver.com](mailto:senior.ride@rtd-denver.com)

<http://www.rtd-denver.com/seniorRide.shtml>

- From/To: Denver Metro
- Senior Ride transports groups of senior citizens (10 or more) to a variety of cultural, educational, and entertainment events throughout the year.
- Cost: \$3.00 round trip local, \$5.25 round trip regional
- Provides transportation service to grocery stores on weekdays only, through their SeniorShopper program.
  - Also offers midday shopper trips; see website for pickup times/days/locations.
- Advance Time: call RTD for more information
- Additional Info: Closed on major holidays.

## VIA Colorado

English: 303-444-3043 | Español: 303-444-3043

Contact a Mobility Specialist for service eligibility: [mobilityspecialist@viacolorado.org](mailto:mobilityspecialist@viacolorado.org)

<https://viacolorado.org/services/get-started/>

- Offers free Paratransit- a shared ride service from any origin to any destination in their service area.
  - Also offers [The Climb](#), which connects residents of the mountain communities to each other and to public transportation options in the urban corridor.
- Complete the Client Intake Form on their website to register as a rider.
  - A mobility Specialist will contact you post application submission to complete your registration.

Need more information? Contact our Navigation Services Team at 303-432-5130 or [navigation@jcmh.org](mailto:navigation@jcmh.org)

- Other services include, travel training, mobility options information, referral services, and other wide range of community and group educational resources related to transportation for older adults, people with disabilities, and others living with mobility limitations.

## **VOA Clear Creek & Gilpin County**

Clear Creek County Residents: 303-567-2382

Gilpin County Residents: 303-582-5444

<https://www.voacolorado.org/gethelp-denvermetro-foodnutrition-glipinclearcreek>

- Must be a resident of Gilpin or Clear Creek Counties and are 60+
- Provides transportation to/from: medical and dental offices/clinics, grocery shopping, post offices, nursing homes, polling places, funeral services, volunteering locations, dining centers and more.
  - Also, offers transportation to/from medical and dental appointments that exceed ten miles one-way and cross a county boundary
- Cost: Voluntary Donation
  - Suggested donation \$5 for out of county trips.
- Hours of Service: M-F 8am-3pm to schedule transportation, transportation available M-F, afternoons only.
- Advance Time: 7+ business days
- Also offers Gilpin and Clear Creek County specific services, call for more details.

## **Fixed Route-General Public**

### **RTD**

303-299-6000

<http://www.rtd-denver.com/>

- From/To: Denver Metro
- Service Available for: General Public
- Cost: \$3-\$10.50 one way/Free for everyone from July-August 31<sup>st</sup>, 2023
- Hours of Service: 4am-12am
- Additional Info: To receive an RTD Discount Card must provide proof of disability: Medicare card, SSDI or SSI, VA letter, and/or Healthcare Provider Form (mental illness covered). For the Healthcare Provider Form *contact the Navigation department.*

## **Volunteer Drivers- Special Populations**

### **American Cancer Society – Road to Recovery Program**

1-800-227-2345

<http://www.cancer.org/treatment/supportprogramsservices/road-to-recovery>

- From/To: Dependent on volunteer availability.
- Services Available for: Patients must be traveling to a cancer-related medical appointment.
- Cost: Free
- Hours of Service: Dependent on volunteer availability.
- Advance Time: 4 business days, not including date of appointment.
- Additional Info: Must be ambulatory, such as able to walk unassisted to and from the vehicle, or have an accompanying caregiver to assist.

## Youth Specific

### **RTD Zero Fare for Youth Pilot Program**

<https://www.rtd-denver.com/zerofare/youth>

- Zero Fare for Youth is a one-year pilot program operating from September 1, 2023 – August 31, 2024.
- Youth 19 and under can ride for *FREE*.
- Youth must be prepared to show one of the following to the bus operator or fare inspector:
  - Current school ID
  - Valid government-issued ID
  - Alien registration/permanent resident card
  - Military ID/dependent card with DOB
  - RTD-issued youth special discount card for families of teens

## Medical Transportation

### **Metro Care Ambulance**

720-708-6375

[Home - Metro Care Ambulance](#)

- From/To: Any medical appointments/emergency hospital visits in the Denver Metro Area
- Cost: Accepted by most insurances including Medicaid and Medicare
- Services: A full-service ambulance company that specializes in emergent and non-emergent transportation of Advanced Life Support (ALS), Basic Life Support (BLS), bariatric transport, long distance transportation, paramedic intercept, wheelchair transportation services, and IV starts.
- Hours of Service: 24/7

## Taxicab

### **Metro Taxi**

303-333-3333

[Home - Metro Taxi \(metrotransportationdenver.com\)](#)

- From/To: Denver Metro and DIA
- Services Available for: General Public
- Cost: \$2.60 flat fee + \$2.25/mile. Present coupon code "METROSAVES" to your driver for \$5.00 off a trip to/from DIA.
- Hours of Service: 24/7
- Advance Time: On-Call

### **Yellow Cab**

303-777-7777

- From/To: Denver, Boulder, & Surrounding Areas
- Services Available for: General Public
- Cost: \$2.50 flat fee + \$2.25/mile
- Hours of Service: 24/7
- Advance Time: On-call

Need more information? Contact our Navigation Services Team at 303-432-5130 or [navigation@jcmh.org](mailto:navigation@jcmh.org)

## **Bus Tokens, Gas Vouchers, and Financial Assistance**

### **Metro Caring**

303-860-7200

[info@MetroCaring.org](mailto:info@MetroCaring.org)

1100 E. 18<sup>TH</sup> Ave., Denver, CO 80203

<https://www.metrocaring.org/fresh-foods-market>

- One bus ticket is offered to each person present during the shopping appointment.
- Households are welcome to shop up to 1 time each month, as appointments are available.
  - Offers Walk-in Emergency food bags.

### **Evergreen Christian Outreach**

303-670-1796

[www.evergreenchristianoutreach.org](http://www.evergreenchristianoutreach.org)

Bancroft Hall, 27640 Hwy 74, Evergreen 80439

- Provides: RTD bus passes, gas vouchers for job interviews or medical emergencies (Limited availability, only when funding is available)
- Hours: Open Mon, 10am-6pm; Tues – Thurs, 10am – 4pm.
- Additional Info: Serves residents in Evergreen (I-70 to Floyd Hill), Kittredge, Idledale, Morrison foothills, Lookout Mountain, Indian Hills, Genessee, and 285 W of C-470 up to and including Conifer.

### **Denver Colorado Aids Project**

303-837-1501

<http://www.denvercap.org/>

6260 E. Colfax Avenue, Denver, CO 80220

- Provides: May provide bus tokens for clients who meet financial criteria, 2x a month.
- Additional Info: HIV Clients only, Denver Colorado Aids Project Clients only.

## **Car Repairs, Donations, Emission/Repair Waivers**

### **Colorado Department of Transportation (CDOT) – Emissions, Repair, and Diagnostic Waiver Program**

<https://dmv.colorado.gov/emissions-waivers>

- There are three types of waivers: repair, diagnostic and economic hardship.
  - Waivers cannot be issued for vehicles that smoke or have missing or tampered emission components.
  - Waivers cannot be issued to vehicles that failed the emissions test due to a gas cap failure.

### **Gas & Deisel Emission Waivers**

- If your vehicle failed an emissions test, you may be eligible to apply for an emissions waiver.
- A waiver is a certificate of emission control that allows you to register a vehicle without complying with emissions standards.
- If an emissions waiver is granted, it is valid for one emissions cycle.
- CDOT will waive Gas and Deisel failed emissions if meeting the following qualifications:
  - Requirements for 1968 and newer gas vehicles:
    - Failed emissions test
    - \$715 in emissions related repairs
    - Second failed emission test

Need more information? Contact our Navigation Services Team at 303-432-5130 or [navigation@jcmh.org](mailto:navigation@jcmh.org)

- Requirements for 1967 and older gas-powered vehicles:
  - Failed emissions test
  - \$75 in emissions related repairs
  - Second failed emissions test
- To Apply
  - If your vehicle is affixed with a metal license plate, please apply at [myDMV.Colorado.gov](https://myDMV.Colorado.gov) > Vehicle Services > Apply for an Emissions Waiver
  - If your vehicle is displaying temporary license plates, please call 303-205-5603 to complete the waiver application.

### Economic Hardship Waiver (Emissions) – Gasoline Powered Vehicles Only

- Eligibility Requirements
  - One failed emissions test is required
  - No minimum repairs necessary.
  - The vehicle owner must be receiving assistance from an established and approved public assistance program.
  - Applicants are allowed no more than two vehicles titled in their name.
- To Apply
  - If your vehicle is affixed with a metal license plate, please apply at [myDMV.Colorado.gov](https://myDMV.Colorado.gov) > Vehicle Services > Apply for an Emissions Waiver
  - If your vehicle is displaying temporary license plates, please call 303-205-5603 to complete the waiver application.

### Repair Waiver - Diesel Powered Vehicles

- Light-duty - 14,000 GVW or less:
  - Failed emissions test.
  - \$750 in emissions related repairs.
  - Second failed emissions test.
- Heavy-duty - 14,001 GVW or more:
  - Failed emissions test.
  - \$1500 in emissions related repairs.
  - Second failed emissions test.
- To Apply
  - If your vehicle is affixed with a metal license plate, please apply at [myDMV.Colorado.gov](https://myDMV.Colorado.gov) > Vehicle Services > Apply for an Emissions Waiver
  - If your vehicle is displaying temporary license plates, please call 303-205-5603 to complete the waiver application.

### **Evergreen Christian Outreach**

303-670-1796

Bancroft Hall, 27640 Hwy 74, Evergreen, CO 80439

<http://evergreenchristianoutreach.org/>

- Auto repair (Limited availability)
- Hours: Mon, 10am-6pm; Tue-Thursday, 10am-4pm
- Serves residents in Evergreen (I-70 to Floyd Hill), Kittredge, Idledale, Morrison foothills, Lookout Mountain, Indian Hills, Genessee, and 285 W of C-470 up to and including Conifer.



Need more information? Contact our Navigation Services Team at 303-432-5130 or [navigation@jcmh.org](mailto:navigation@jcmh.org)

## **Hands of the Carpenter**

303-526-4488

16097 S. Golden Rd. Golden, CO 80401

<https://www.handsofthecarpenter.org/apply-for-automotive-services/>

- Must be a working single mother with dependent children, who can provide proof of income a W2 or self-employment.
- Also, must have a valid driver's license and reside in any of the following counties: Adams, Arapahoe, Boulder, Broomfield, Denver, Douglas, or Jefferson County.
- Provides: Auto repair, maintenance, and vehicle acquisition
- Additional info for vehicle acquisition: Provides a limited number of cars (based on availability) for approved clients needing a low-cost vehicle for a short-term basis.
- They do not repair air conditioners, rebuild, or replace engines and transmissions, repair damage that is the result of an accident or vandalism, and repair vehicles with an ignition interlock device or breath alcohol ignition interlock device (IID and BAIID).

## **Warren Tech School (high school students)-Automotive Technology**

303-982-8570

13300 W. 2<sup>nd</sup> Place, Lakewood, CO 80228

- Call to find out if they are accepting vehicles to work on
- No heavy line work (engine, transmission, etc)
- There's no timeline for repair-can be a couple days to a couple of months.
- Clients pay for parts and \$35 per flag hour.

## **Nationwide Programs**

### **Giving Center - Online Car Donation**

<http://www.onlinecardonation.org/charity-help.htm>

- Provides: Vehicle donations for victims of domestic violence, those with physical challenges, families living in homeless shelters (with or without children), self-supporting families making the move from public assistance, and military families
- Do not call for assistance, use the website to apply.
- Additional Info: Applicants will provide a short statement about your vehicle needs and the situation you are in. You will only be contacted if you are selected to receive a gifted vehicle.

### **With Causes Charitable Network**

<http://www.withcauses.org/askforhelp.htm>

- Provides: Donates vehicles and other assistance to families in need. Eligible individuals include disadvantaged children, people with serious illnesses, veterans, elderly, disabled, underemployed, etc.
- Do not call for assistance, use the website to apply.

### **Modest Needs**

<https://www.modestneeds.org/for-applicants/>

- Applicants need to register before applying for assistance. An active email account is required to register.
- Offers Self-Sufficiency grants to qualified low-income individuals/households who need help to afford an unexpected or emergency expense that they could not afford without a short-term hand-up, including auto repair.
- Applicants must meet the following income and employment guidelines:

Need more information? Contact our Navigation Services Team at 303-432-5130 or [navigation@jcmh.org](mailto:navigation@jcmh.org)

- At least one adult member of the applicant's household must be able to provide documentation of employment at the time of the application AND
- The primary (largest) source of income for each applicant's household must be either income earned from employment; or child support payments; or Veteran's Benefits; or retirement income (including Social Security retirement benefits).
- Do not call for assistance, use the website to apply.