



## Transportation Resources Navigation Services



Need more information? Contact our Navigation Services Team at 303-432-5130 or [navigation@jcmh.org](mailto:navigation@jcmh.org)

If you notice any changes or inconsistencies with our resources, please inform Navigation to help us stay current.

### **General**

#### **DRMAC Ride Assistance Line**

303-243-3113

<https://drmac-co.org>

- The Denver Regional Mobility & Accessibility Council offers a live assistance line to help individuals find and schedule appropriate transportation.
- Interpretation and accommodations available upon request.

### **By Appointment - General Public**

#### **RTD FlexRide**

303-299-6000 (option 2) or via RTD FlexRide app

<https://www.rtd-denver.com/services/flexride>

- A shared-ride service available to the general public, providing first- and last-mile connections to RTD stations, Park-n-Rides, medical centers, and local business areas.
- Fares:
  - Standard: \$2.75 one-way
  - Discount (Seniors, Medicare, LiVE): \$1.35 one-way
  - Youth 19 and under: Free
- Hours: 4:50 a.m.–9:10 p.m. (varies by area)
- Advance Time: Book up to 30 days in advance, or as little as 10 minutes before pickup.

### **By Appointment – Seniors or Disabled/Mobility Limitations**

#### **RTD Access-a-Ride**

303-292-6560

<http://www.rtd-denver.com/accessARide.shtml>

- Provides ADA paratransit service for individuals unable to use fixed-route buses due to disability. Application requires documentation, interview, and assessment.
- Fares:
  - Standard One-Way: \$4.50
  - Airport One-Way: \$19.00
  - LiVE Discount: \$2.25 one-way | \$9.50 airport one-way
- Hours: 8 a.m.–5 p.m. reservations; service runs during fixed-route hours.
- Advance Time: 1–3 business days recommended.

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## **RTD Access-on-Demand**

303-299-2530 | [accessondemand@rtd-denver.com](mailto:accessondemand@rtd-denver.com)

<https://www.rtd-denver.com/services/access-ride/access-on-demand>

- Provides on-demand rides for certified Access-a-Ride users through Uber, Lyft, Metro Taxi, or zTrip. Up to 60 trips per month. RTD covers the first \$25; rider pays the remainder.
- Hours: 24/7

## **RTD SeniorRide & SeniorShopper**

303-299-6503 | [senior.ride@rtd-denver.com](mailto:senior.ride@rtd-denver.com)

<http://www.rtd-denver.com/seniorRide.shtml>

- SeniorRide transports groups of 10+ seniors to cultural and entertainment events. SeniorShopper offers weekday grocery and shopping trips.
- Fares:
  - Seniors 65+: \$2.70 round trip
  - All other adults: \$5.50 round trip
  - Airport round-trip: \$10

## **Fixed Route - General Public**

### **RTD (Regional Transportation District)**

303-299-6000

<http://www.rtd-denver.com/>

- Fare Structure (2025):
  - Standard: 3-Hour Pass \$2.75 | Day Pass \$5.50 | Monthly Pass \$88 | Airport Day Pass \$10
  - Discount (Seniors 65+, Medicare, Disabilities, LiVE): 3-Hour \$1.35 | Day \$2.70 | Monthly \$27 (includes airport)
  - Youth 19 and under: Free
  - Active-duty U.S. military: Free (proof required)
- Hours: 4 a.m.–12 a.m. daily

## **Youth Specific**

### **RTD Zero Fare for Youth Program**

<https://www.rtd-denver.com/zerofare/youth>

- As of 2025, Zero Fare for Youth is permanent. Youth ages 19 and under can ride all RTD services for free year-round. Proof of age may be required (school ID, government ID, or RTD-issued youth card).

## **Medical Transportation**

### **Transdev Health Solutions (formerly IntelliRide)**

303-398-2155 | Toll-Free: 855-489-4999 | State Relay: 711

<https://transdevhealthsolutions.com/colorado/>

- Provides free, non-emergency medical transportation (NEMT) to Medicaid-eligible Health First Colorado members for medical, behavioral health, and dental appointments.
- Covers Adams, Arapahoe, Boulder, Broomfield, Denver, Douglas, Jefferson, Larimer, and Weld Counties. Clients in other counties must use their local transportation broker.

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- Scheduling: Call Mon–Fri 8 a.m.–5 p.m. at least 3 business days in advance. Urgent trips accepted 24/7 (e.g., hospital discharge, same-day critical need).
- Additional Services: Gas reimbursement, bus tickets, and mileage reimbursement available with prior approval. Providers or care coordinators may submit a Medical Certificate of Transportation Services form for special accommodations.

## **Metro Care Ambulance**

720-708-6375

<https://www.metrocareambulance.com>

- Provides emergency and non-emergency ambulance services, including ALS, BLS, bariatric, and wheelchair transport. Serves the Denver Metro area. Most insurances, including Medicaid and Medicare, are accepted.
- Hours: 24/7

## **Lyft Healthcare (Denver Metro)**

- Available through participating providers. Some clinics and nonprofits offer Lyft rides for Medicaid or low-income patients. Ask your healthcare provider if this service is available.

## **Volunteer Drivers – Special Populations**

### **American Cancer Society – Road to Recovery**

1-800-227-2345

<http://www.cancer.org/treatment/supportprogramsservices/road-to-recovery>

- Provides free volunteer rides for cancer patients to and from treatment appointments. Must be ambulatory or travel with a caregiver. Availability depends on volunteer drivers.

## **Taxi Cabs**

### **zTrip Denver (formerly Yellow Cab)**

303-777-7777

<https://www.ztrip.com>

- Service Area: Denver, Boulder, and metro area.

### **Metro Taxi**

303-333-3333

<https://www.metrotaxi.com>

- Service Area: Denver Metro & DIA.
- Cost: Standard meter rates apply. No active coupon programs.
- Hours: 24/7 | On-demand.

## **Bus Tokens & Gas Vouchers**

### **Colorado 211**

Phone: 211

<https://211colorado.org>

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- Provides referrals to transportation resources statewide, including bus tokens, gas vouchers, volunteer drivers, and mobility programs.

## **Metro Caring**

303-860-7200

<https://www.metrocaring.org>

- Offers one bus ticket per person during food shopping appointments. Serves Denver residents.  
Hours: Mon–Thu 9 a.m.–3 p.m.

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## **Car Repairs & Emissions/Repair Waivers**

### **Colorado DMV – Emissions Waivers**

<https://dmv.colorado.gov/emissions-waivers>

- Repair Waivers:
  - Gasoline: \$715 in repairs + failed retest
  - Diesel Light-duty ( $\leq 14,000$  GVW): \$750 repairs + failed retest
  - Diesel Heavy-duty ( $> 14,000$  GVW): \$1500 repairs + failed retest
- Economic Hardship Waiver: Available for gas vehicles only; household must be  $\leq 250\%$  FPL and receiving public assistance.
  - Registration: 30-day grace period after expiration; late fees are \$25/month up to \$100.

## **Modest Needs**

<https://www.modestneeds.org/for-applicants/>

- Provides Self-Sufficiency Grants for low-income households facing unexpected expenses (including auto repair). Requires registration and proof of income.

## **Alternative Transportation**

### **Denver Shared Bike & Scooter Program**

<https://denvergov.org/.../Micromobility-Program>

- The City of Denver partners with providers such as Bird and Lime to offer shared e-bikes and scooters. These services provide first/last-mile connections and short-trip alternatives across the city.

## **Vehicle Donation**

### **Giving Center – Online Car Donation**

<http://www.onlinecardonation.org/charity-help.htm>

- Provides donated vehicles to families, survivors of domestic violence, veterans, and others. Apply online only.

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## **With Causes Charitable Network**

<http://www.withcauses.org/askforhelp.htm>

- Provides donated vehicles and other support to disadvantaged individuals, veterans, and those with serious illnesses. Apply online.