

**Navigation Services** 



# Need more information? Contact our Navigation Services Team at 303-432-5130 or navigation@jcmh.org

# DRMAC (Denver Regional Mobility and Access Council)

303-243-3113

# DRMAC - Denver (drmac-co.org)

- Call for a personalized transportation consultation.
- Ensure individuals with mobility challenges have access to the community by increasing, sharing, and coordinating regional transportation services and resources.
- Offers a free online class that helps educate individuals on how to navigation Colorado's public transportation.

# **VIA Colorado**

English 303-447-2848 | Spanish 303-444-3043 https://viacolorado.org/about/

# Contact for more information: mobilityspecialist@viacolorado.org

- Offers free Paratransit- a shared ride service from any origin to any destination in their service area. If Via is unable to accommodate you, they will reimburse the mileage expenses to family or friends who provided the trip.
- Offers travel training, mobility options information, and referral services. Also provides a wide range of community and group educational resources related to transportation for older adults, people with disabilities, and others living with mobility limitations.

# **By Appointment - Medicaid Eligible**

# Intelliride

303-398-2155 | Spanish 303-398-2155 ext. 1

https://gointelliride.com/colorado/

- Non-Emergency Medical Transportation from/to: Adams, Arapahoe, Boulder, Broomfield, Denver, Douglas, Jefferson, Larimer, and Weld Counties.
- Free transportation services available to Medicaid eligible clients to a Health First Colorado medical appointment/service.
- Hours of Service: 24/7; Must call between 8am-5pm, Monday Friday to schedule ride.
- Intelliride requires at least 2 days (48 hours) advance notice to schedule transportation.
- Additional Information:
  - Appointments must be covered by Medicaid (medical, dental, mental health).
  - Intelliride provides bus tickets for appointments and/or reimburses for gas.
    - These also require prior notice to allow time to mail bus tickets, and to receive a confirmation number for the scheduled mileage reimbursement trip
- Clients can call Intelliride directly to request bus tickets for any Medicaid appointment at 303-398-2155.
- A client's provider or care coordinator may submit the Medical Certificate of Transportation Services form (MCTS) to Intelliride to request privately contracted vehicles, or mileage reimbursement, as they feel it is medically necessary.
  - Licensed Provider or Care Coordinator can submit the MCTS form via fax or online at: https://gointelliride.com/colorado/
  - If the round trip is 25+ miles, a separate form will be required.

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- After the MCTS Form is submitted, clients should be able to call or go online to arrange future services.
  - Clients may also schedule their rides, bus tickets or mileage reimbursement requests after the initial contact by a provider, by calling or filling out online submission forms at: https://gointelliride.com/colorado/
    - Intelliride will give you a confirmation number for your trip or reimbursement. *Be sure to write the confirmation number down*.

## **By Appointment - General Public**

## **RTD FlexRide**

Call 303-299-6000 or download the app to request a ride <u>RTD FlexRide on the App Store (apple.com)</u> <u>FlexRide | RTD - Denver</u>

- From/To: 24 Denver Metro service areas
- Services Available for: General Public
- Cost: \$3.00 one way. Discounts available for those 65+, individuals with disabilities, Medicare recipients, youth aged 6-19 (under 5 is free), and active-duty members of the U.S. Military.
- Hours of Service: 4:50am-9:10pm- will vary depending on service area.
- Advance Time: Reservations can be made up to 30 days in advance and in as little as 10 minutes prior to pickup time.
- Additional Info: Trips are within service areas only, Need exact cash for bus fare.

## **By Appointment - Seniors/Disabled**

## Denver Regional Council of Governments Agency on Aging

720-278-2345

- The program provides transportation at no cost to older adults through a variety of contractors, including the Regional Transportation District (RTD), HopSkipDrive (HSD), and Uber.
- To schedule a ride: Call the ride line no less than (3) business days advance notice to request rides with HopSkipDrive or to make changes to an existing ride.
- Call to request RTD bus tickets or Access-A-Ride tickets which will be mailed to the recipient, depending on availability, within 7 business days.
- If you have Medicare and Medicaid, you may be eligible for a \$400 Uber voucher. Call to apply.

## A-Lift

303-235-6972 Community Transit Program / A-LIFT | Adams County Government (adcogov.org)

- From/To: Adams County (Arvada, Commerce City, Federal Heights, Thorton, Northglenn, and Westminster)
- Service Available for: Adams County residents who are 55+ with or without a physical disability.
- Cost: Free
- Hours of Service: Appointment required

## Lakewood Rides

303-987-4826 (For persons with hearing impairments, call 711 and request "Lakewood Rides" at 303-987-4826) http://www.lakewood.org/LakewoodRides/

- From/To: Lakewood within destination boundaries.
- Service Available for: 60+ and disabled individuals of any age, PWD (with assistive devices)
- Weekly group grocery shopping trips to King Soopers
- First time users must fill out <u>online intake form</u> (paper version available on website)
- Hours of Service: M-F 7am-5pm to schedule appointment, M-F 8am 4pm transportation available.

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- Advance Time: 2-3 business days, 7-10 business days for medical appointments
- Additional Info: Lakewood residents only, must register prior to riding.

## **Littleton Omnibus**

303-444-3043

Omnibus - Appointment Only | Littleton CO (littletongov.org)

- From/To: Within city limits of Littleton
- Service Available For: 60+ or disabled individuals
- Cost: Donation
- Hours of Service: M-F 8am 5pm to schedule appointment, M-F 8am 2pm transportation available.
- Advance Time: Reservations can be made up to 7 business days in advance, same day trips can be scheduled if there is availability.
- Additional Info: Must reside within city limits of Littleton.

## **RTD Access a Ride**

303-292-6560

http://www.rtd-denver.com/accessARide.shtml

- From/To: Denver Metro
- Services Available for: ADA Certified Only. Provides transportation to passengers with disabilities who are unable to use regular buses and who qualify for persons due to having mobility issues or having a cognitive disability that prohibits their understanding of how to complete bus trips.
- Cost: Local one-way: \$5, Regional one-way: \$9, Airport one-way: \$20. Pay in exact cash when boarding, or buy tickets through the <u>RTD Mobile Tickets App</u>
- Hours of Service: M-F 8am 5pm to schedule transportation, transportation corresponds to fixed route hours and days.
- Advance Time: 1-3 business days
- Additional Info: Must submit a written application, a medical verification completed by a licensed professional, an inperson interview, and a transportation assessment.

## **RTD Access on Demand with Uber**

303-299-2530

## Access-on-Demand | RTD - Denver

- From/To: Anywhere
- Services Available for: Current Access a Ride Customer's.
- Cost: \$2 upfront, RTD pays next \$20. Rider responsible for any amount over \$22.00.
- Hours of Service: Anytime
- Additional Info: Limited to 4 trips a day/60 trips a month. Must have an Uber account. Does not provide trips to and
  from the airport. You can, however, travel to the RTD A Line at 61<sup>st</sup> and Pena Blvd and transfer to the train traveling
  to and from the airport. Apply online <u>here</u>.

## **RTD Senior RIDE**

- 303-299-6503 or e-mail senior.ride@rtd-denver.com http://www.rtd-denver.com/seniorRide.shtml
- From/To: Denver Metro

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- Services Available: Senior Ride transports groups of senior citizens to a variety of cultural, educational, and entertainment events throughout the year. Also provides SeniorShopper, a transportation service that takes passengers to grocery stores.
- Cost: \$3.00 round trip local, \$5.25 round trip regional
- Hours of Service: Weekdays only
- Advance Time: call RTD for more information
- Additional Info: Closed on major holidays

# **VOA Clear Creek & Gilpin County**

Clear Creek County Residents: 303-567-2382 Gilpin County Residents: 303-582-5444 https://www.voacolorado.org/gethelp-denvermetro-foodnutrition-glipinclearcreek

- From/To: Clear Creek County/Gilpin County
- Services Available for: 60+
- Cost: Voluntary Donation
- Hours of Service: M-F 8am-3pm to schedule transportation, transportation available M-F, afternoons only.
- Advance Time: 7 + business days
- Additional Info: Suggested donation \$5 for out of county trips. Provides coordinated transportation to medical and dental appointments, grocery shopping, post offices, dining centers and more.

## Fixed Route-General Public:

## RTD

303-795-3700 http://www.rtd-denver.com/

- From/To: Denver Metro
- Service Available for: General Public
- Cost: \$3-\$10.50 one way/Free for everyone from August 1<sup>st</sup>-31st 2022
- Hours of Service: 4am-12am
- Additional Info: To receive an RTD Discount Card must provide proof of disability: Medicare card, SSDI or SSI, VA letter, and/or Healthcare Provider Form (mental illness covered). For the Healthcare Provider Form *contact the Navigation department.*
- Students between the ages of 6-19 can receive the discounted bus fare; those between 14-19 have to provide school ID or proof of school enrollment

## **Volunteer Drivers- Special Populations**

#### American Cancer Society

#### 1-800-227-2345

http://www.cancer.org/treatment/supportprogramsservices/road-to-recovery

- From/To: Dependent on volunteer availability.
- Services Available for: An appointment to begin or complete cancer treatment, or to an appointment for complementary therapy during cancer treatment. Transportation not available for follow-up appointments after treatment completed.
- Cost: Free
- Hours of Service: Dependent on volunteer availability.

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- Advance Time: 4 business days, not including date of appointment.
- Additional Info: Must be ambulatory, able to walk unassisted to and from the vehicle, or have an accompanying caregiver to assist.

# **Medical Transportation**

#### Metro Care Ambulance

720-708-6375

# Home - Metro Care Ambulance

- From/To: Any medical appointments/emergency hospital visits in the Denver Metro Area
- Cost: Accepted by most insurances including Medicaid and Medicare
- Services: A full-service ambulance company that specializes in emergent and non-emergent transportation of Advanced Life Support (ALS), Basic Life Support (BLS), bariatric transport, long distance transportation, paramedic intercept, wheelchair transportation services, and IV starts.
- Hours of Service: 24/7

## Taxi-Cab

#### Metro Taxi

303-333-3333

Home - Metro Taxi (metrotransportationdenver.com)

- From/To: Denver Metro and DIA
- Services Available for: General Public
- Cost: \$2.60 flat fee + \$2.25/mile. Present coupon code "METROSAVES" to your driver for \$5.00 off a trip to the DIA.
- Hours of Service: 24/7
- Advance Time: On-Call

## **Yellow Cab**

303-777-7777

http://www.denveryellowcab.com/

- From/To: Denver, Boulder, & Surrounding Areas
- Services Available for: General Public
- Cost: \$2.50 flat fee + \$2.25/mile
- Hours of Service: 24/7
- Advance Time: On-call

## **Bus Tokens, Gas Vouchers, and Financial Assistance**

**Metro Caring** 303-860-7200, <u>Metro Caring</u> 1100 E. 18<sup>TH</sup> Ave., Denver, CO 80203

• Provides: Bus tokens to get back and forth to get food from the facility.

# **Evergreen Christian Outreach**

303-670-1796 www.evergreenchristianoutreach.org

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## Bancroft Hall, 27640 Hwy 74, Evergreen 80439

- Provides: RTD bus passes, gas vouchers for job interviews or medical emergencies (Limited availability, only when funding is available)
- Hours: Open Mon, 10am-6pm; Tues Thurs, 10am 4pm.
- Additional Info: Serves residents in Evergreen (I-70 to Floyd Hill), Kittredge, Idledale, Morrison foothills, Lookout Mountain, Indian Hills, Genessee, and 285 W of C-470 up to and including Conifer.

## **Denver Colorado Aids Project**

303-837-1501

## http://www.denvercap.org/

6260 E. Colfax Avenue, Denver, CO 80220

- Provides: Bus tokens for clients who meet financial criteria, 2x a month.
- Additional Info: HIV Clients only, Denver Colorado Aids Project Clients only.

# Car Repairs/ Car Donations

# Hands of the Carpenter

303-526-4488

16097 S. Golden Rd. Golden, CO 80401 http://www.handsofthecarpenter.org/

- Services available for: Single parent families and widows who are residents of Broomfield, Jefferson County, and specific zip codes in Denver County and Adams County
- Provides: Auto repair and maintenance and vehicle acquisition
- Additional info for repairs: Requires clients to pay 50% of total repairs, repairs provided for non-luxury and nonsport vehicles that are less than 20 years old. Must have CO driver's license, current auto insurance, your name on registration, and have owned the vehicle for at least six months.
- Additional info for vehicle acquisition: Provides a limited number of cars (based on availability) for approved clients needing a low-cost vehicle for a short-term basis.
- They do not repair air conditioners, rebuild or replace engines and transmissions, repair damage that is the result of an accident or vandalism, and repair vehicles with an ignition interlock device or breath alcohol ignition interlock device (IID and BAIID).

## **Evergreen Christian Outreach**

303-670-1796 Bancroft Hall, 27640 Hwy 74, Evergreen, CO 80439 http://evergreenchristianoutreach.org/

- Auto repair (Limited availability)
- Hours: Mon, 10am-6pm; Tue-Thurs, 10am-4pm
- Serves residents in Evergreen (I-70 to Floyd Hill), Kittredge, Idledale, Morrison foothills, Lookout Mountain, Indian Hills, Genessee, and 285 W of C-470 up to and including Conifer.

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# Warren Tech School (high school students)-Automotive Technology

303-982-8570

13300 W. 2<sup>nd</sup> Place, Lakewood, CO 80228

- Call to find out if they are accepting vehicles to work on
- No heavy line work (engine, transmission, etc)
- There's no timeline for repair-can be a couple days to a couple of months
- Clients pay for parts and \$35 per flag hour

# Nationwide Programs

# **Online Car Donation**

Do not call for assistance; Website to apply: <u>http://www.onlinecardonation.org/charity-help.htm</u>

- Provides: Vehicle donations for victims of domestic violence, those with physical challenges, families living in homeless shelters (with or without children), self-supporting families making the move from public assistance, and military families
- Additional Info: Applicants must apply online at website above. Applicants will provide a short statement about your vehicle needs and the situation you are in. You will only be contacted if you are selected to receive a gifted vehicle.

# With Causes Charitable Network

Do not call for assistance; Website to apply: <u>http://www.withcauses.org/askforhelp.htm</u>

• Provides: Donates vehicles and other assistance to families in need. Eligible individuals include disadvantaged children, people with serious illnesses, veterans, elderly, disabled, underemployed, etc.

## **Modest Needs**

Do not call for assistance; Website to apply: <u>https://www.modestneeds.org/for-applicants/</u>

- Applicants need to register before applying for assistance. An active email account is required to register.
- Offers Self-Sufficiency grants to qualified low-income individuals/households who need help to afford an unexpected or emergency expense that they could not afford without a short term hand-up, including auto repair.
- Applicants must meet the following income and employment guidelines:
  - At least one adult member of the applicant's household must be able to provide documentation of employment at the time of the application AND
  - The primary (largest) source of income for each applicant's household <u>must</u> be either income earned from employment; or child support payments; or Veteran's Benefits; or retirement income (including Social Security retirement benefits).